Microsoft 365

User's Manual

<Ver. 1.0>

February 27, 2023

Table of Contents

1. Introduction

This Manual describes how to use the email system and cloud mail service authentication setting system provided by Exchange Online in Microsoft 365.

[Table 1-1. List of Terms] lists the terms used in this Manual.

Table 1-1. List of Terms

Term	Description
Microsoft 365	Refers to the cloud service operated by Microsoft Corporation. It is available to users who have been issued an account.
Exchange Online	Refers to the cloud mail service operated by Microsoft Corporation.
Personally owned device	Refers to personal computers (Windows, macOS) and smartphones (Android, iOS) owned by individuals.
Microsoft EES Benefits	Refers to the benefits of a comprehensive contract with Microsoft Corporation. Microsoft Office can be installed and used on up to 5 personally owned PCs/MACs, 5 personally owned tablets, and 5 personally owned smartphones per person.
M365 Account	Refers to the account required to sign in to Microsoft 365. Students: sXXXXXXX@u.tsukuba.ac.jp, sXXXXXXX@s.tsukuba.ac.jp Faculty/staff members: familyname.firstname.xy@u.tsukuba.ac.jp
Outlook	Refers to the email client service provided by Microsoft 365. A Web browser version and an application version exist, and both are available for use.
Office	Refers to the document creation service provided by Microsoft 365. Word, Excel, PowerPoint, and other functions are available for use in a web browser version for PCs and a smartphone app version.
Students	Refers to users of the university-wide computer system who have been issued sXXXXXXX@u.tsukuba.ac.jp and sXXXXXXX@s.tsukuba.ac.jp M365 accounts.
Faculty/staff members	Refers to users of the university-wide computer system who have been issued a familyname.firstname.xy@u.tsukuba.ac.jp M365 account.
Web browser	Refers to browsers supported by Microsoft 365. Supported browsers include Microsoft Edge, Safari, Google Chrome, and Mozilla Firefox. Support for Internet Explorer 11 has been discontinued.
Multi-factor authentication	Refers to the additional user verification that occurs after entering the password when signing in to Microsoft 365 from a device. User verification can be done using a telephone number or through a dedicated application.

2. Password Change

If you wish to change the password for your M365 account, you can do so through the cloud mail service authentication setting system or through Microsoft 365.

2-1. Cloud Mail Service Authentication Setting System

The following describes the procedure for using the cloud mail service authentication setting system to change the M365 password.

2-1-1. Logging In

To access the cloud mail service authentication setting system, follow the steps below.

1. Start a web browser and access the following URL:
   https://m365setting.u.tsukuba.ac.jp

2. Enter your account name in [   ].

   - For students: s******* (The asterisks are the last 7 digits of your student ID number.)

   - For faculty/staff members: familyname.firstname.xy

3. Click [   ] and select the domain for your account.

[Table 2-1. List of Selectable Domains by Account] lists the selectable domains for the user attempting to gain access.

Table 2-1. List of Selectable Domains by Account

User	Selectable domain
Faculty/staff members	@u.tsukuba.ac.jp
Students who enrolled in AY2022 or earlier	@u.tsukuba.ac.jp, @s.tsukuba.ac.jp
Students who enrolled in AY2023 or later	@u.tsukuba.ac.jp

4. Enter your unified authentication system password in [   ].

5. Click [Language] and select your desired language.

6. Click [   ].

7. The [   ] screen will appear.
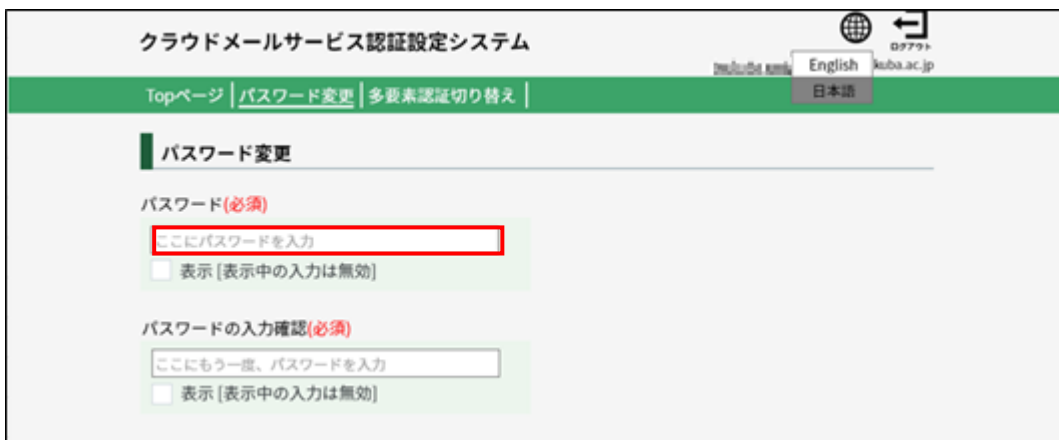
2-1-2. Changing the Password

To change the password for your M365 account from the cloud mail service authentication setting system, follow the steps below.

1. Click [   ].

2. Enter a new password in [   ].
   * Check the number of configurable characters on the bottom of the [   ] screen.

設定可能な文字数
    8文字以上(上限は16文字)
  使用する文字の種類
    英大文字または英小文字、記号、数字の3種類を混在させて下さい。
    使用可能な文字
      半角数字【0～9】
      小文字半角英字【a～z】
      大文字半角英字【A～Z】
      記号【!#$%&'()*+-./:;<=>?@[¥]^_`{|}~】
*記号¥と\は同一のものである。

3. Re-enter the new password in [   ].

4. On the bottom of the [   ] screen, click [   ].
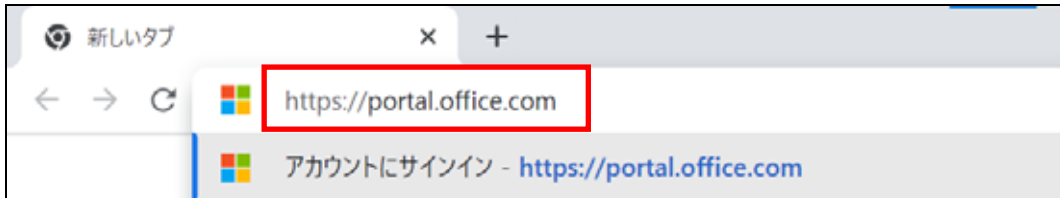
2-2. Configuring Your Microsoft 365 Password

2-2-1. Accessing the [   ] Screen

To access the [   ] screen from Microsoft 365, follow the steps below.

1. Start a web browser and access the following URL:
   https://portal.office.com

2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].

3. In [   ], enter the password for your M365 account, and then click [   ].
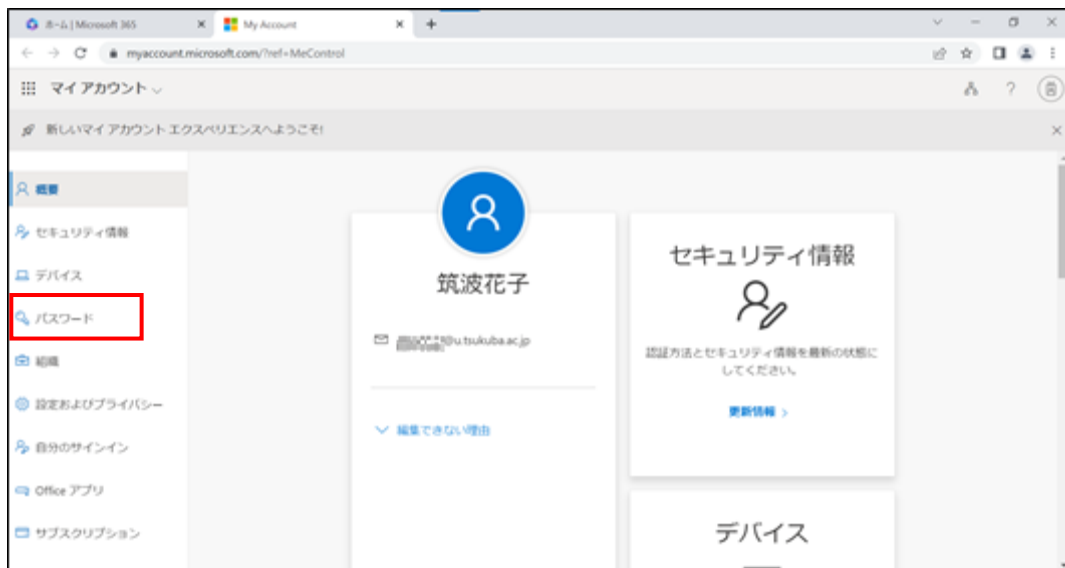

4. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

5. Office Home appears.
   Click the photo display area in the upper right corner of the screen.

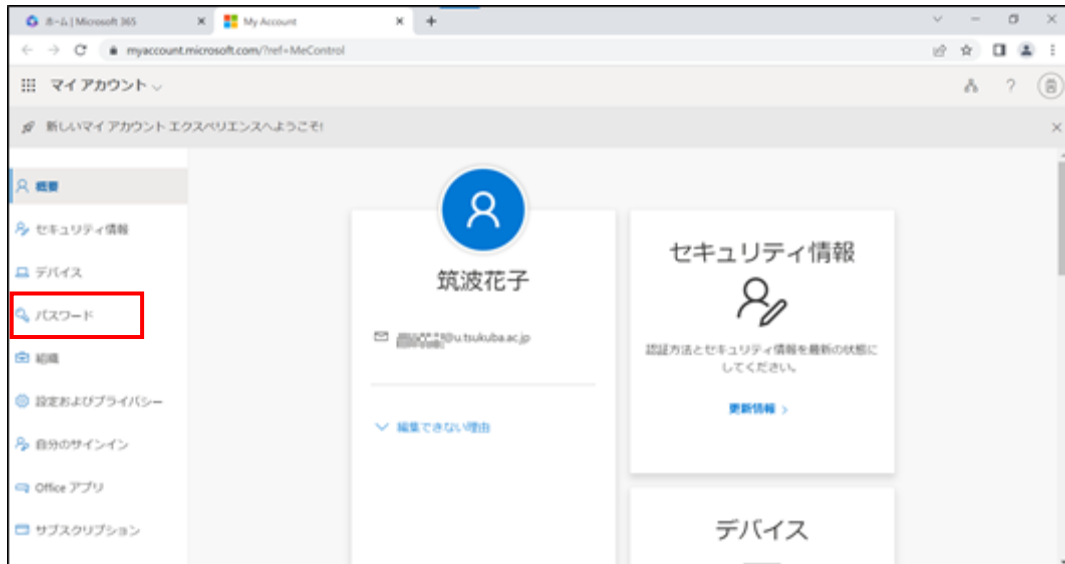6. Click [   ].

7. This launches a new tab, and the [   ] screen appears.
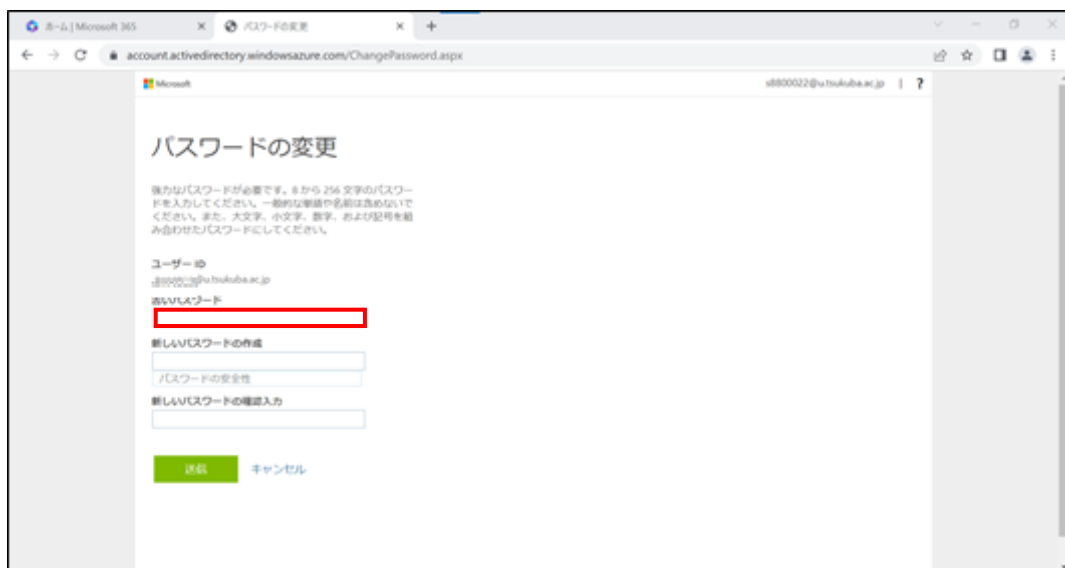   Click [   ] to move to the [   ] screen.

2-2-2. Changing the Password

To change the password for your M365 account, follow the steps below.

1. Access the [   ] screen and then click [   ].

2. Enter your current password in [   ].

3. Enter a new password in [   ].

4. Re-enter the new password in [   ].

5. Click [   ].

6. This completes the password change.

   Click [X] to close the configuration change window.

3. Email

Students who enrolled in AY2023 or later can only use their @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp).

Students who enrolled in AY2022 or earlier can use their @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) and @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp).

For details, refer to "3-1. Precautions" below.

3-1. Precautions

3-1-1. Students who enrolled in AY2022 or earlier

1. The @u address and @s address can be used separately.
    Depending on how you use the system, you should make configurations so that emails sent to both addresses will always be delivered to you.
    *   For students who enrolled in AY2017 or later, the system is configured to automatically forward emails sent to the @u address to the @s address. When configuring forwarding, be careful not to create loops in the forwarding path.

2. Your @u and @s addresses are configured and used through the Microsoft 365 cloud mail service.

3. Students at this University can use the Microsoft EES benefits to install Microsoft Office software on their personally owned devices and use the Microsoft 365 cloud service at no additional cost.
    To use the Microsoft EES benefits, sign in to Microsoft 365 using your @u address.

4. The services available depend on the address you use to sign in to Microsoft 365.
    If you want to configure your @s address in Microsoft 365 while being signed in with your @u address, you must first sign out with your @u address and then sign in with your @s address.

5. When signing in to Microsoft 365 with your @s address, you will not be able to use the service until you configure your password in the cloud mail service authentication setting system. Be sure to configure your password.

6. If you have already registered your @u address account in Microsoft 365, you do not need to configure your password in the cloud mail service authentication setting system. If you are using the system for the first time, you need to configure your password.

3-1-2. Students who enrolled in AY2023 or later

1. The email address is your @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp). Make configurations so that emails sent to your @u address will always be delivered to you.

2. Your @u address is configured and used through the Microsoft 365 cloud mail service.

3. Students at this University can use the Microsoft EES benefits to install Microsoft Office software on their personally owned devices and use the Microsoft 365 cloud service at no additional cost.

4. When signing in to Microsoft 365, you will not be able to use the service until you configure your password in the cloud mail service authentication setting system. Be sure to configure the password for your @u address.

3-1-3. Faculty/staff members

1. Faculty/staff members are not assigned an @s address. Continue to use your @u address as before.

3-2. How to Use Web Email

You can check, send, and receive email on a Web browser connected to the Internet.

3-2-1. Procedures for Signing In and Signing Out of Microsoft 365

1. Start a web browser and access the following URL:

https://portal.office.com

2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].

3. In [   ], enter the password for your M365 account, and then click [   ].

4. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

5. Click [   ].

6. The password reset configuration screen appears, and you need to configure one or more of the items displayed.

<If registering a telephone number>

- Click [   ] for the authentication telephone number.

- Click the [   ] icon.

- Scroll down the list of international numbers.

- Click [(+81)].

- Enter the telephone number of your cell phone or smartphone.

- Click [   ].
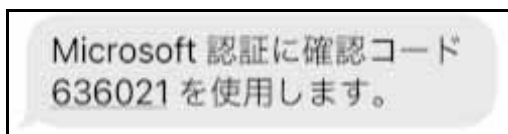
引き続きアカウントにアクセスできるようにする

下記の認証用電話の電話番号を確認してください。

認証用電話

日本 (+81)

テキスト メッセージを送信する　　電話する

戻る

- You will receive a confirmation code (6-digit number) by SMS.

* The images here depict a device using iOS.

Microsoft 認証に確認コード 636021 を使用します。

- Enter the confirmation code in the entry field and then click [   ].

引き続きアカウントにアクセスできるようにする

下記の認証用電話の電話番号を確認してください。

認証用電話

テキスト メッセージを送信する　　電話する

お客様の電話に、確認コードを含むテキスト メッセージを送信しました。

636021　　確認

戻る

- Confirm that the icon next to [   ] has turned green and then click [   ].

引き続きアカウントにアクセスできるようにする

ありがとうございます。パスワードを忘れた場合にアカウントを回復するために下の情報が使用されます。[完了] をクリックして、このページを閉じてください

✓ 認証用電話 / +81 ████ に設定されています。変更

❗ 認証用電子メール が構成されていません。今すぐセットアップ

❗ セキュリティの質問が構成されていません。今すぐセットアップ

完了　キャンセル

<If registering an email address>

- Click [   ] for the authentication email address.

引き続きアカウントにアクセスできるようにする

ありがとうございます。パスワードを忘れた場合にアカウントを回復するために下の情報が使用されます。[完了] をクリックして、このページを閉じてください。

✅ 認証用電話 が +81 ███████ に設定されています。変更

❗ 認証用電子メール が構成されていません。今すぐセットアップ

❗ セキュリティの質問が構成されていません。今すぐセットアップ

完了　キャンセル

- Enter your email address in [   ].

引き続きアカウントにアクセスできるようにする

下記の認証用電子メール アドレスを確認してください。通常の勤務先または学校のメールは使用しないでください。

認証用電子メール

認証用電話メール アドレスを入力してください

電子メールを送信する

戻る

- Click [   ].

引き続きアカウントにアクセスできるようにする

下記の認証用電子メール アドレスを確認してください。通常の勤務先または学校のメールは使用しないでください。

認証用電子メール

████████

電子メールを送信する

戻る

- You will receive a confirmation code (6-digit number) sent to your email address.
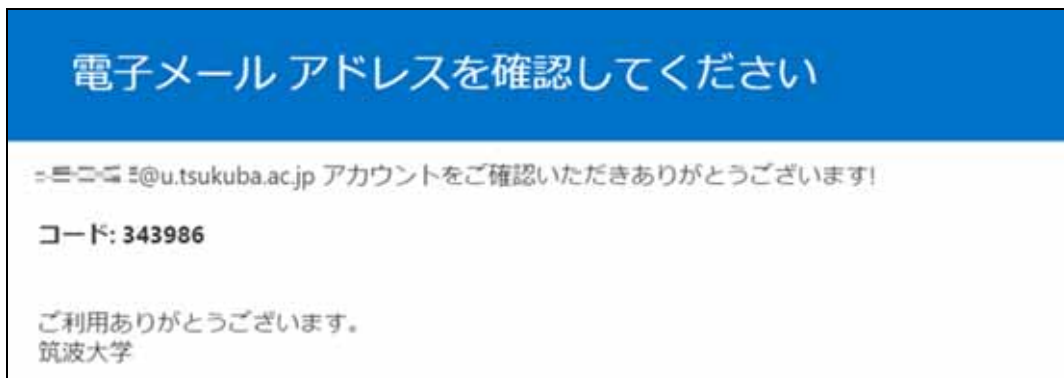
- Enter the confirmation code in the entry field and then click [   ].

- Confirm that the icon next to [   ] has turned green and then click [   ].

<If registering a security question>
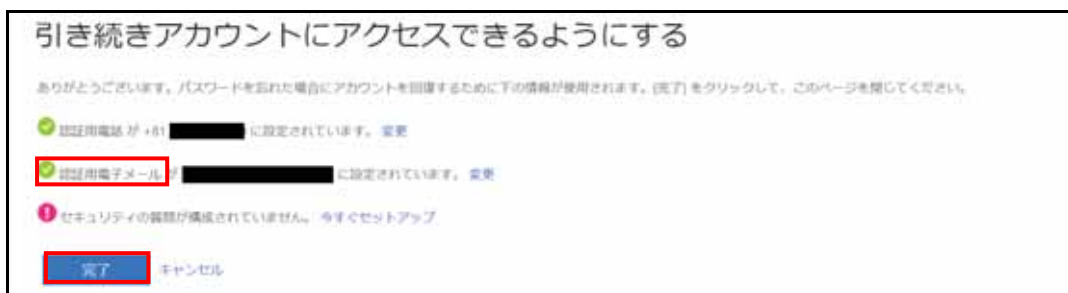
- Click [   ] for the security question.

- Click the [   ] icon for the security question and select questions.

- Enter the answers to the questions you selected and then click [   ].
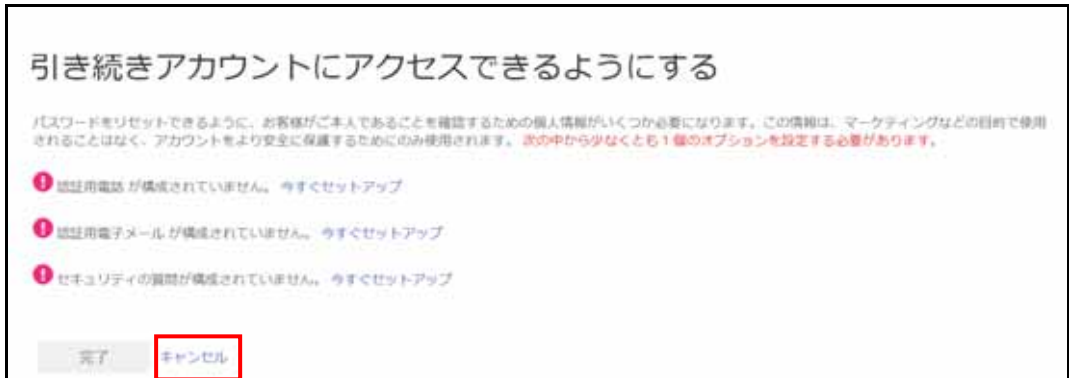
- Confirm that the icon next to [5   ] has turned green and then click [   ].

<If you want to skip it>
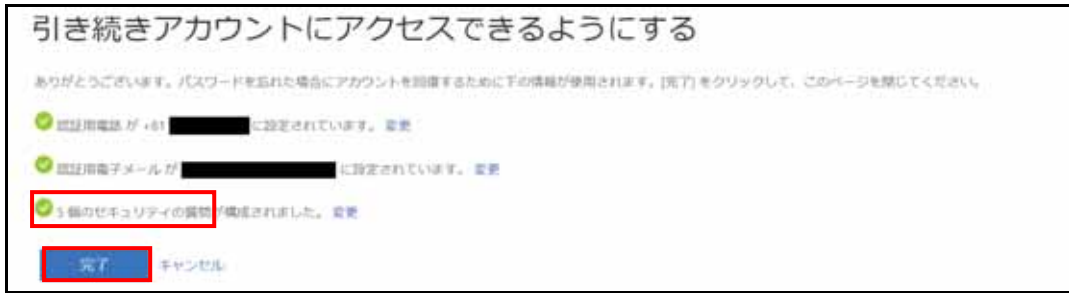
- Select [   ] to skip the password reset registration.

  * If you skip this step, the password reset registration screen will appear again the next time you sign in. Note that the registration screen will appear each time you sign in until one or more registrations are completed.

7. Office Home appears.

8. Click the service you want to use, such as Outlook.

9. When you select a service such as Outlook, the language and time zone configuration screen appears only the first time.

   Make your selections as shown below and click [   ].

Language	( )
Time zone	(UTC+09:00)

   When you have finished using the service, click the photo display area in the upper right corner of the screen and then click [   ] in the pop-up window.

10. Once the sign-out is complete, you will return to the sign-in screen.

Close and exit the browser.

Microsoft

サインアウトする間、しばらくお待ちく
ださい。

3-2-2. Checking Your Mailbox

To check the emails that have been sent to you, emails that you have sent in the past, and the like, follow the steps below.

1. After signing in to Microsoft 365, click [Outlook].

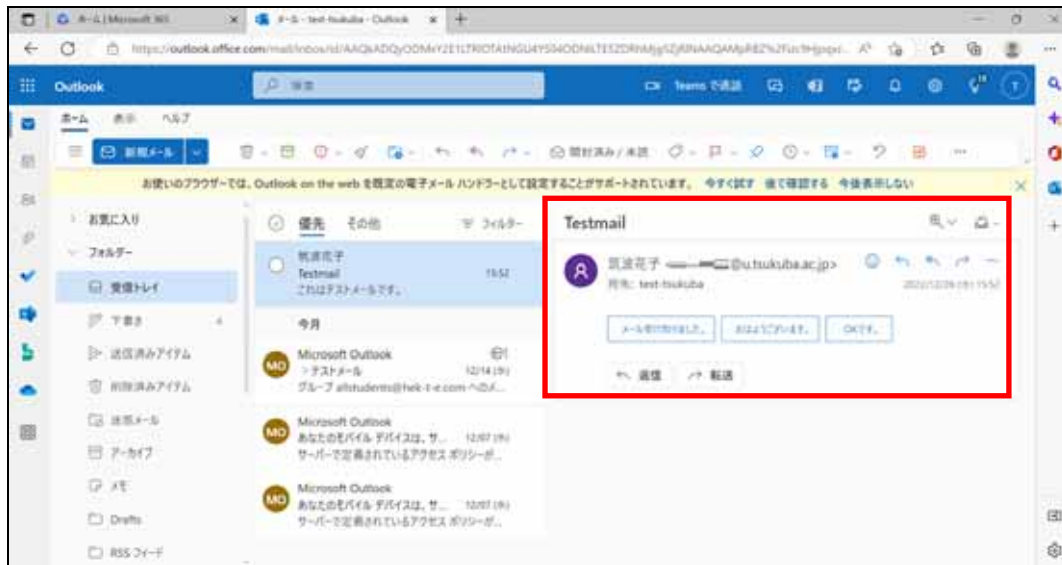2. In the Outlook display screen, the contents of [   ] on the left side show your mailbox.

3. Under [   ], you can create new folders by clicking [   ].
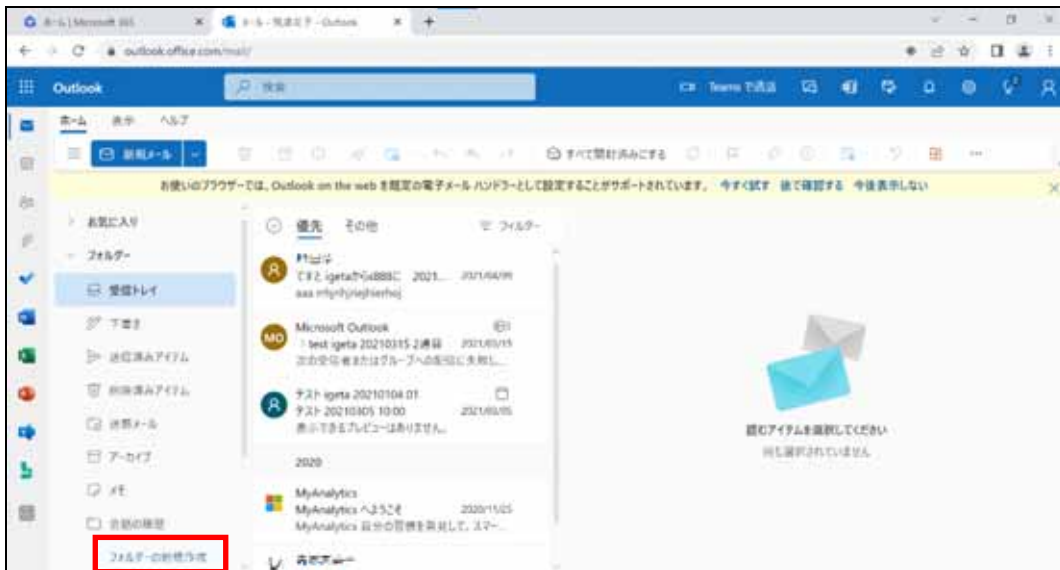
Under [   ], you can add an item to your favorites by clicking [   ].
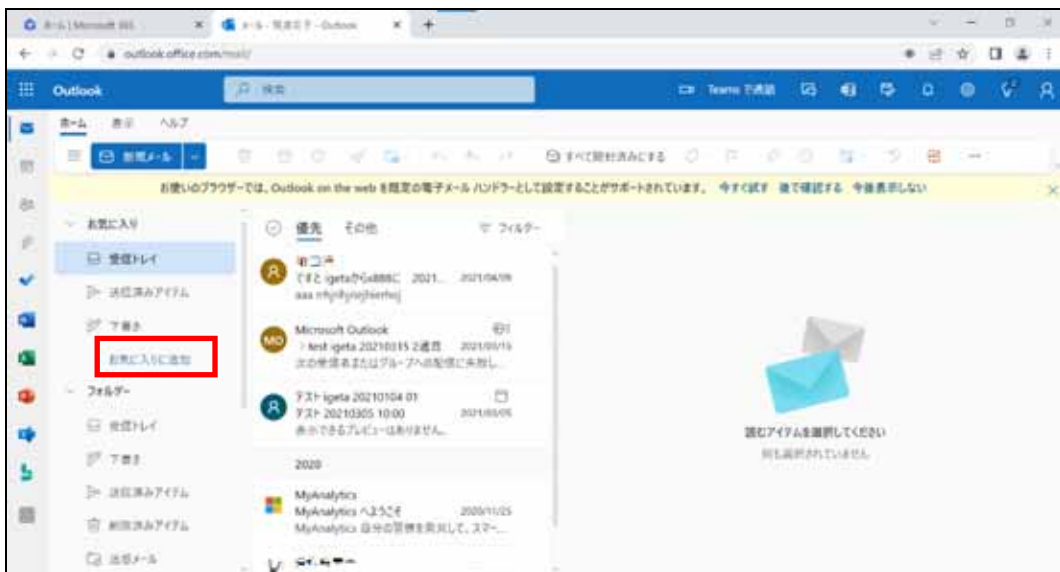
4. When you select an email in each folder, the contents of the e-mail appear on the right side.

5. If you want to add the sender of an email or other user to your contacts, click that user.
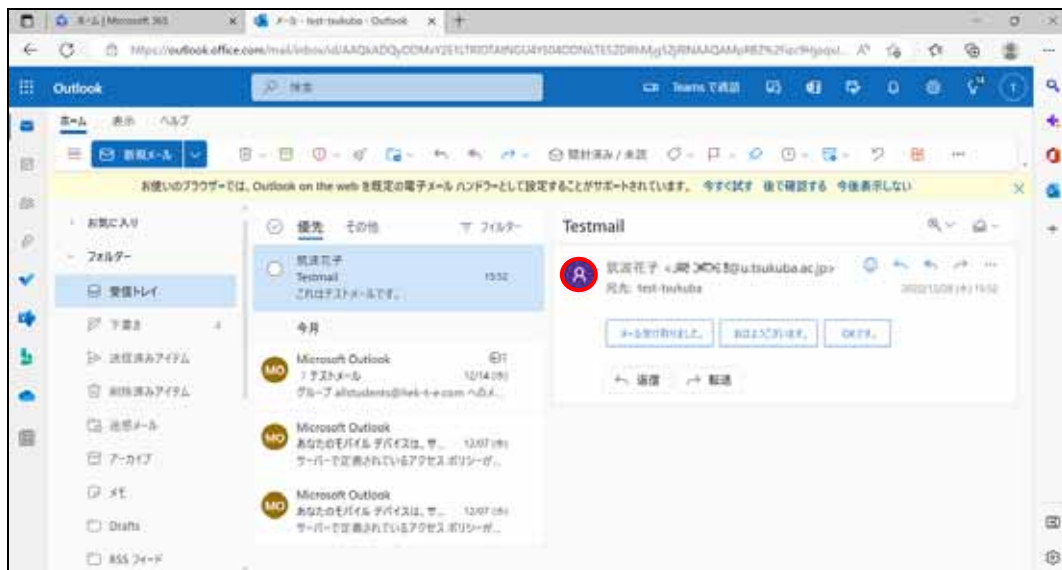
6. The information of the person you clicked appear in the center of the screen. Click [   ].

7. The contacts screen appears. Click [   ].

8. Confirm their first name, last name, and email address, and then click [ ].

    * You can click [+] to add more contact information.

       Configure this as needed.

3-2-3.   Sending Email

To create and send a new or response email, follow the steps below.

1.   To send a new email, click [   ] in the top left corner.

To reply to an email, open that email and then click the [   ] icon.

2. After entering the recipient, subject, and content of the email, click [   ] to send the email.
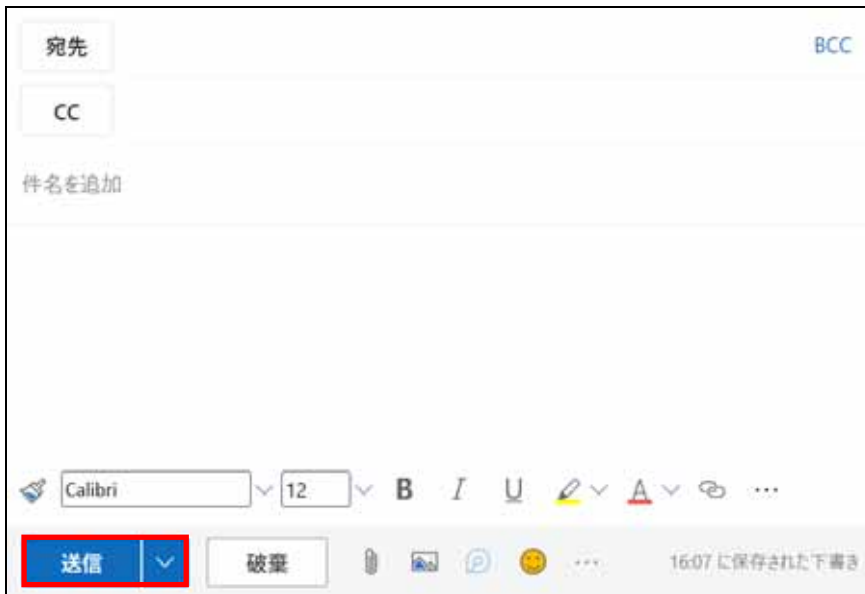
3. Unsent emails still being created are saved at any time in the drafts folder.
   To continue creating an email after you closed the screen while creating it, select that email in [   ].

3-2-4. Deleting Emails

To delete unwanted emails, follow the steps below.

1. To delete a single email, click the [   ] icon displayed in the list of emails.
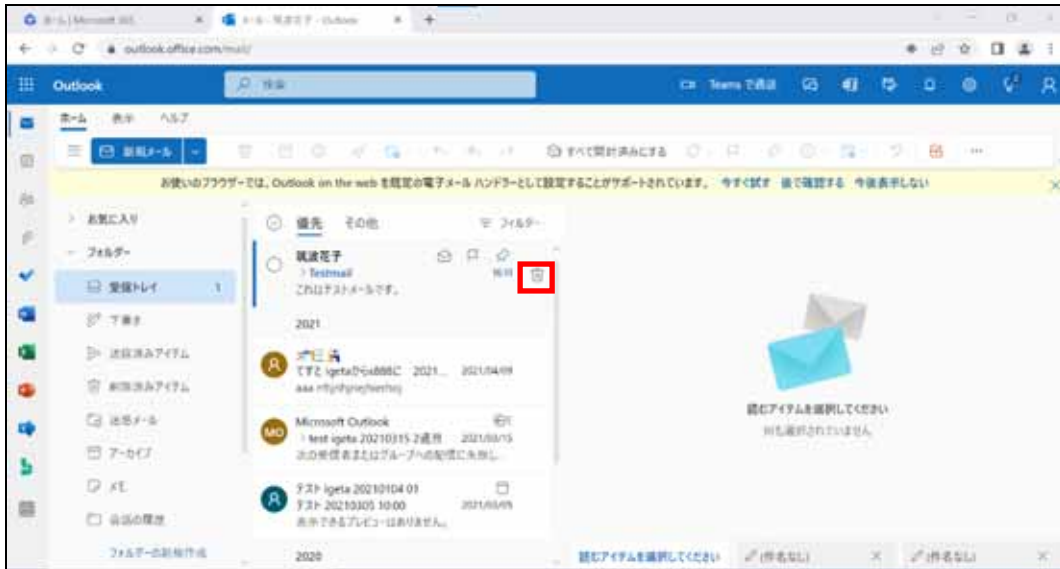
2. To delete multiple emails all at once, place checkmarks next to the emails to be deleted in the list of emails.
   * Confirm that the check icons for the selected emails have turned blue.

   After selecting the emails to be deleted, click the [   ] icon to delete them all at once.

3. Deleted emails are moved to the deleted item folder.

To completely delete an item, delete it again using the same procedure as above in the deleted item folder.
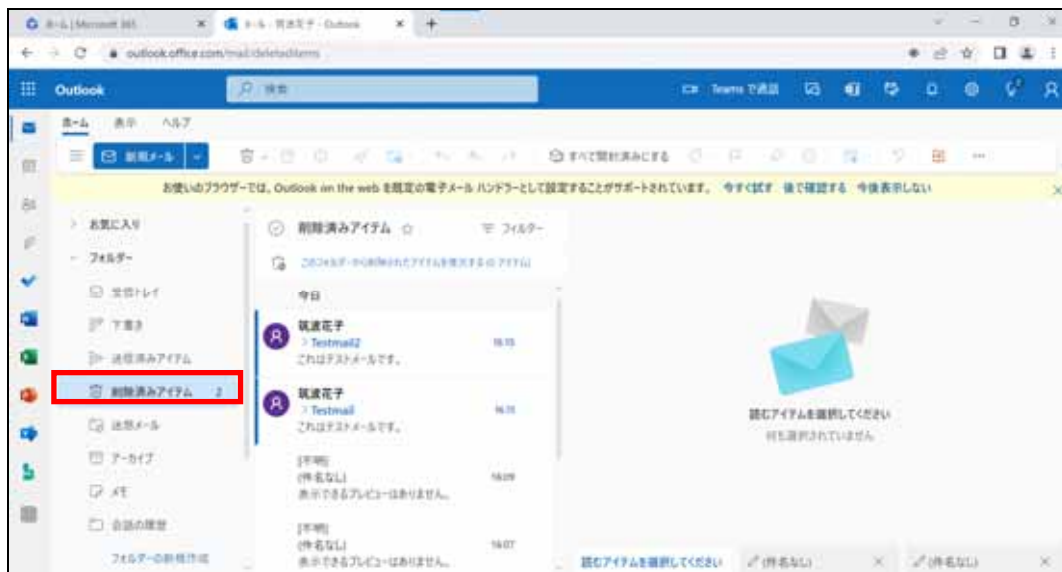
3-2-5. Changing Outlook Settings

To configure settings such as email auto-responses, batch processing, email forwarding, and email signature, follow the steps below.

1. Click the [   ] icon in the upper right corner of the screen.

2. Click [Outlook   ] to open the settings screen.

3. To perform detailed configurations such as batch processing and email forwarding from the settings screen, select [   ] under [   ].

4. Once you select it, a menu of options appears on the right side.

[Table 3-1. List of Email Configurable Options] lists the options that you can configure for your email.

You can freely configure these settings according to your preferences.

Table 3-1. List of Email Configurable Options

Option	Content
	Setting item for customizing the screen on which email is displayed and the size of the text.
	Setting item for displaying a warning message when the user may have forgotten to attach a file to the email they are attempting to send.
	Setting item for creating rules to specify how to automatically process received email.
	Setting item for specifying trusted senders and blacklisted senders.
	Setting item for forwarding email to another address.
	Setting item for configuring settings to automatically reply to received emails and to notify others that you are unable to reply to their emails due to vacation or other reasons.

3-2-6. Configuring an Email Signature

To configure an email signature, follow the steps below.

1. Click the [   ] icon in the upper right corner of the screen.

2. Click [Outlook   ].

3. Under [   ], click [   ].

4. Enter the signature title in [   ] in the red box and then enter your signature in the blank field under that.

    Use half-width alphanumeric characters when entering text in [   ].

5.   Click [   ].

6.   To configure signatures for new messages and for replies/forwarded messages from [

], click the [   ] icon.

Configure this as needed.

7.　Select the title of the signature you have created and then click [　　].
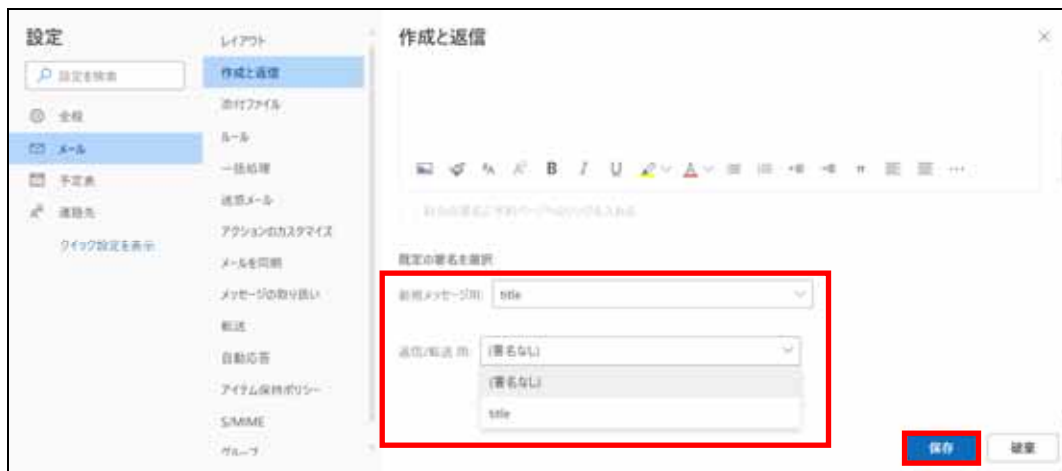
3-2-7. Configuring Email Sorting

To configure automatic email sorting, follow the steps below.

You can create variety of criteria and processes. This Manual describes a situation in which the user wants to sort email sent by [icho-announce@u.tsukuba.ac.jp] into the [   ] folder.

1. Click the [   ] icon in the upper right corner of the screen.

2. Click [Outlook   ].

3. Under [   ], click [   ].

4. Under [   ], click [+   ].

5. Enter ① a rule name and then configure ② [   ] and (③ [   ].

Also, if you need to configure exceptions, click [   ] and then configure [   ].

Multiple criteria, actions, and exceptions can be configured for [   ], [   ], and [   ], respectively.
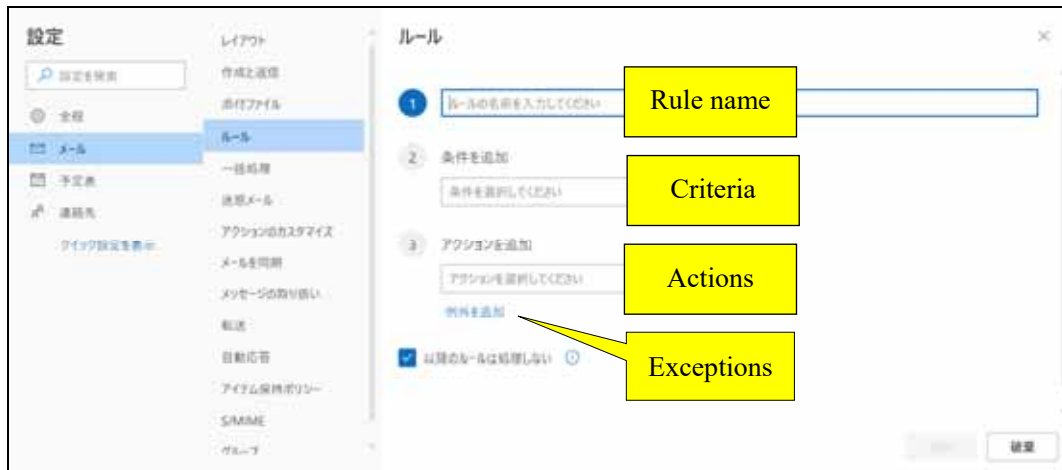
6. <This is an example configuration.>

Enter a rule name in [   ].

7. <This is an example configuration.>

Under [②   ], click the [ ] icon next to [   ] and then select [

  ].
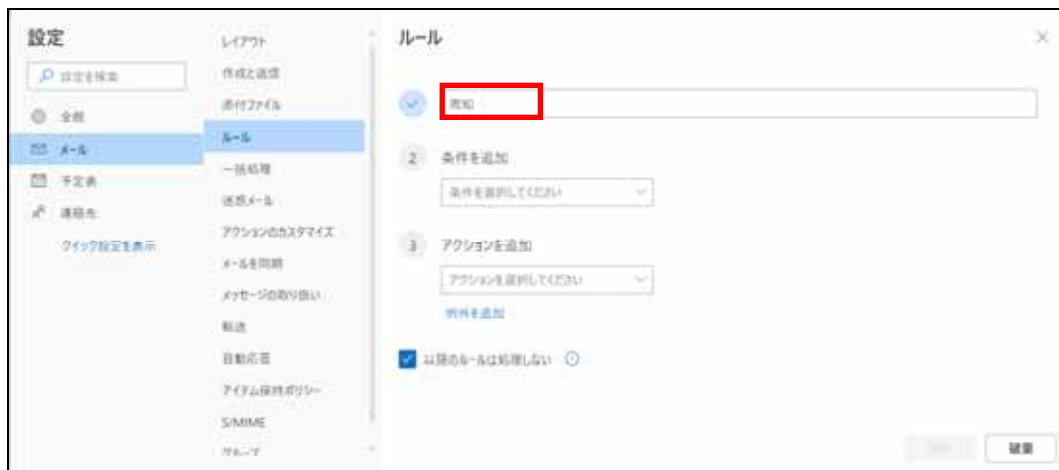
8. <This is an example configuration.>

Click the blank space displayed next to the [ ] icon and then enter the email address of the sender whose email you want to sort.

9. <This is an example configuration.>

Click [icho-announce@u.tsukuba.ac.jp].

10. <This is an example configuration.>

Under [③], click the [ ] icon next to [ ] and then

select [ ].

11. \<This is an example configuration.\>

Click the [   ] icon next to [   ] and then click [...] - [

    ].

12. \<This is an example configuration.\>

Confirm the contents and click [   ].

The rule name can be changed as needed.

Also, if you have placed a checkmark next to [   ], then when the criteria set

here are met, any rules displayed below this rule in the [   ] list will be ignored.

13. Confirm that the rule you created has been added in [   ].

To modify a rule, click the [   ] icon.

To delete a rule, click the [   ] icon.

The rules listed here are processed in order from top to bottom.

To change the processing order, click the [↑] or [↓] icon to change the order of the list.

14. If you made changes on the [   ] screen, click [   ] after making the changes to apply the changed content.

3-2-8. Configuring Email Forwarding

To forward emails delivered to your Microsoft 365 mailbox to another email address, follow the steps below.

1. Click the [　　] icon in the upper right corner of the screen.

2. Click [Outlook　　　　　　　　].

3. Under [   ], click [   ].

4. Click the checkbox next to [   ] to enable it.

5. Under [:], enter the email address you want to forward emails to in the [

] field, and then click [   ].

If you place a checkmark next to [   ], the forwarded
emails will remain in Microsoft 365.

If you leave this unselected, the forwarded emails will be deleted from Microsoft 365.

3-2-9. Adding Contacts

To add a contact, follow the steps below.

1. From the left side of the mailbox, click the [   ] icon.
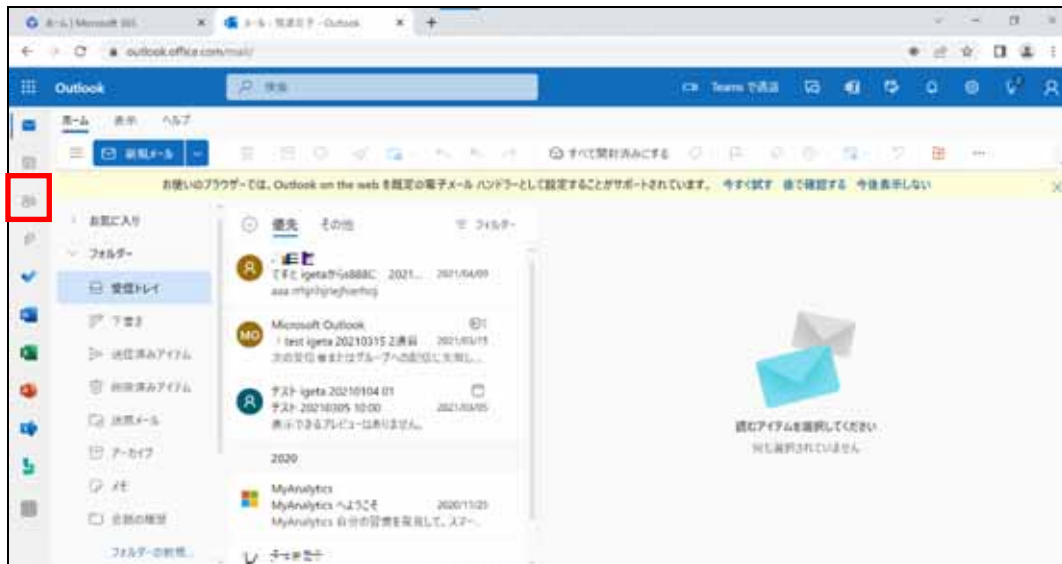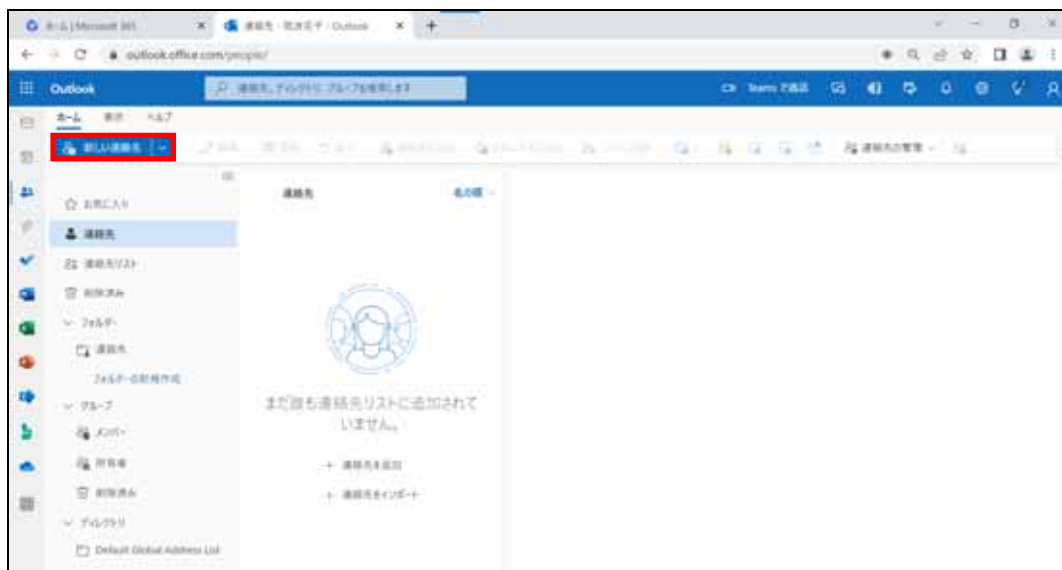
2. Click [   ].

3. Enter the contact's first and last name in the [   ] and [   ] fields, respectively.

4. Click [+   ] and then click [   ].
    *   Add other information as needed.

5. After entering the information to be registered, click [   ].

6. Confirm that the contact you added is displayed in [   ].
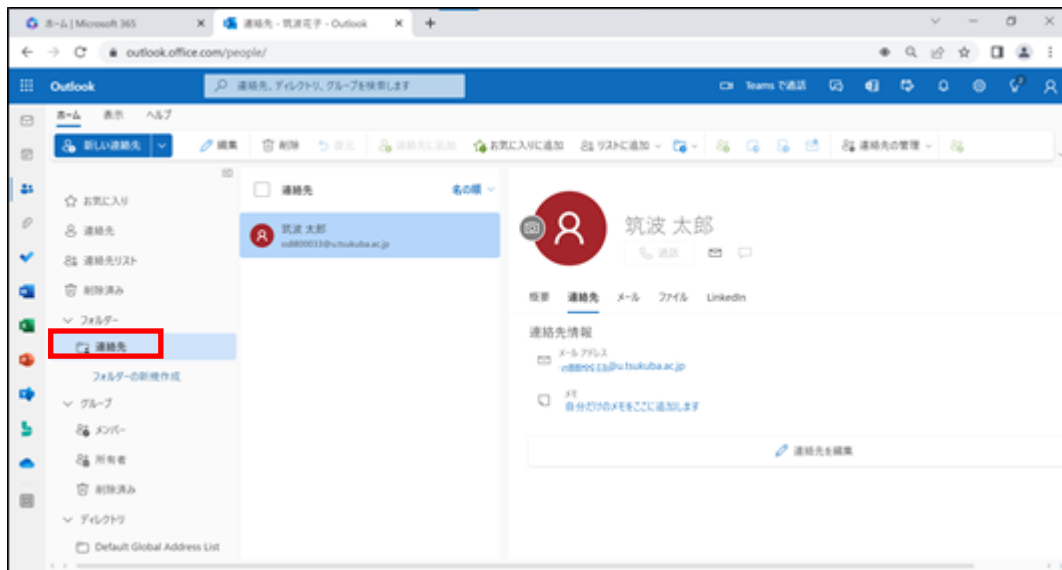
3-2-10. Changing Contacts

To change a contact, follow the steps below.

1. From the left side of the mailbox, click the [   ] icon.
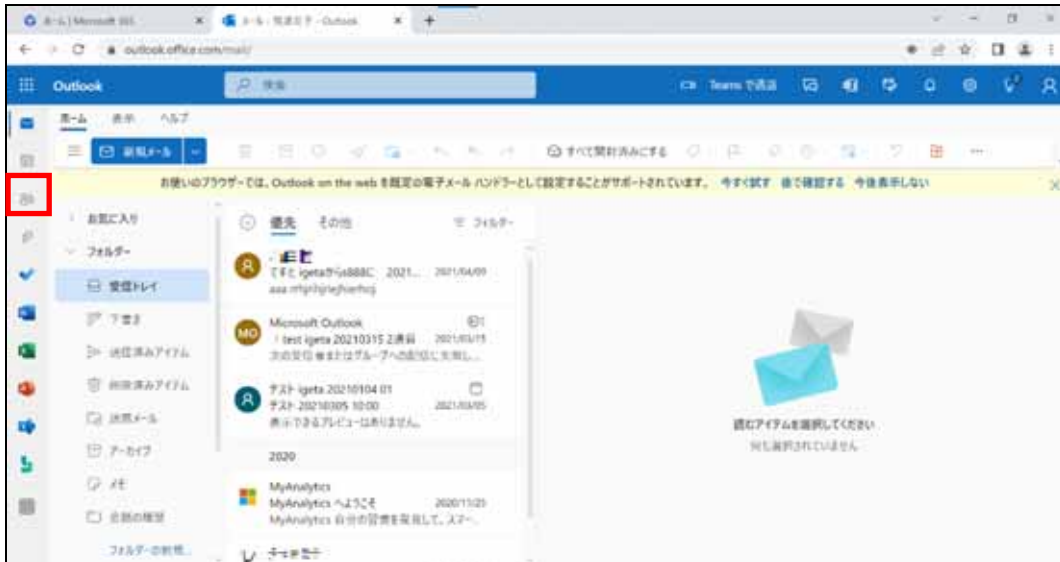
2. From the contacts displayed, select the contact you want to change and then click [   ].
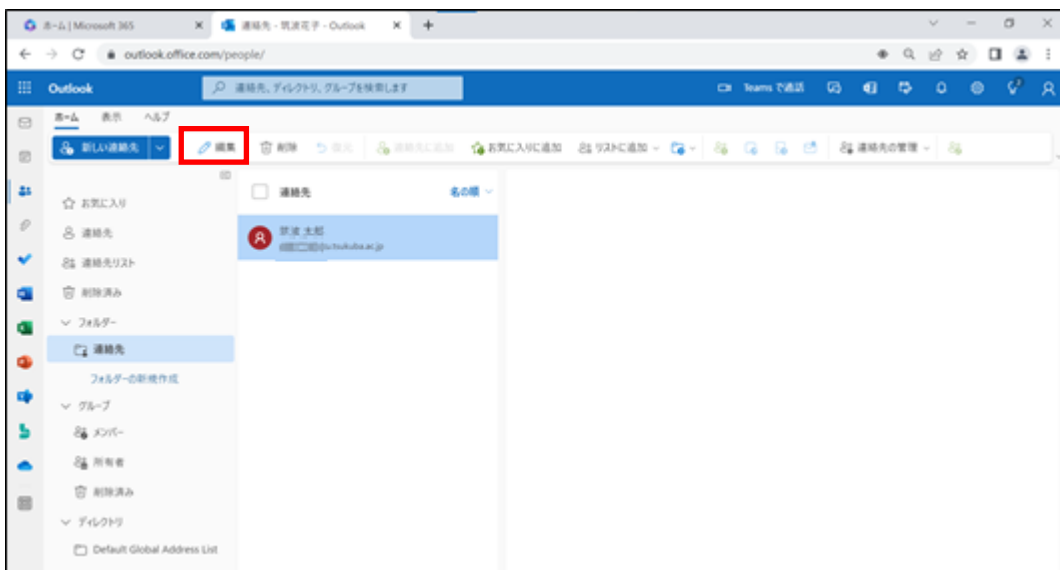
3. Enter the content to be changed and then click [   ].

4. Confirm that the contact you changed is displayed in [   ].
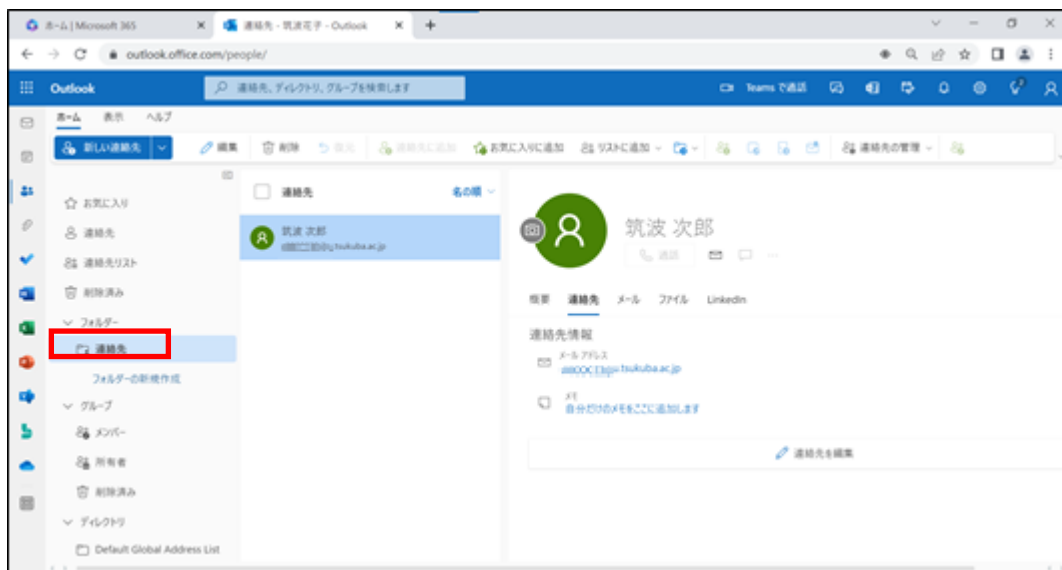
3-2-11. Deleting Contacts

To delete a contact, follow the steps below.

1. From the left side of the mailbox, click the [   ] icon.

2. From the contacts displayed, select the contact you want to delete and then click [   ].
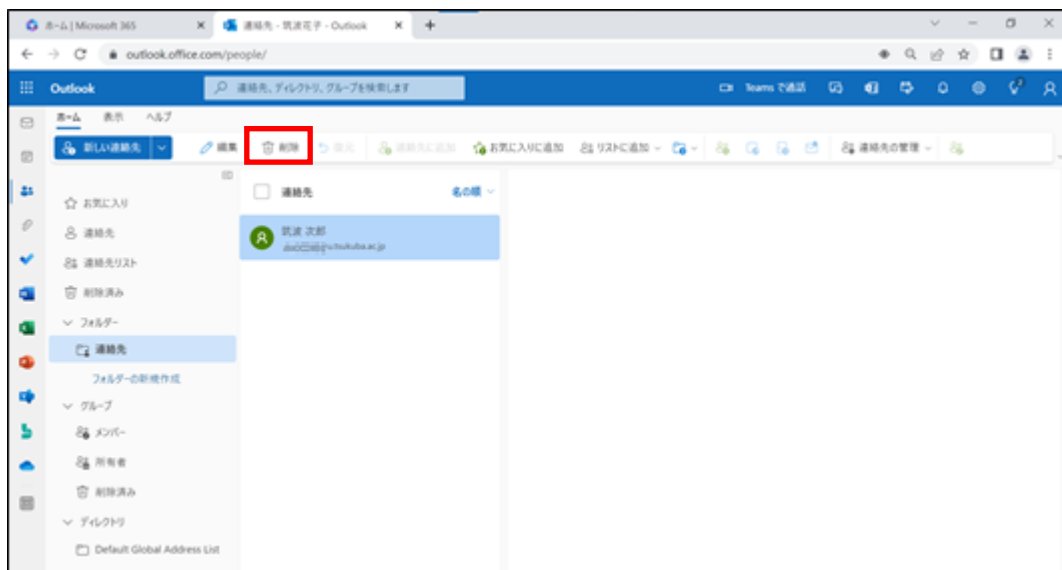
3. When a confirmation message appears, click [   ].

連絡先を削除しますか?　　✕

筑波 次郎 さんを連絡先から削除しますか?

削除　　キャンセル

4. Confirm that the contact you deleted is not displayed in [   ].
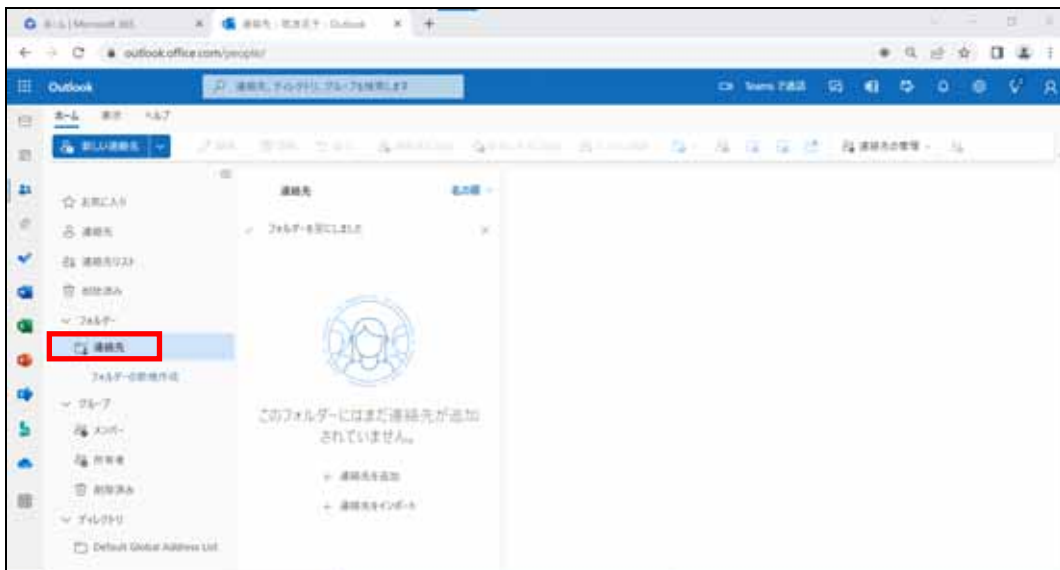
3-2-12. Checking Migrated Email Data

To check migrated email data, follow the steps below.

1. After signing in to Microsoft 365, click [Outlook].

2. Under [　　　　　　] in the mailbox, confirm that [MigrationFolder] has been created.
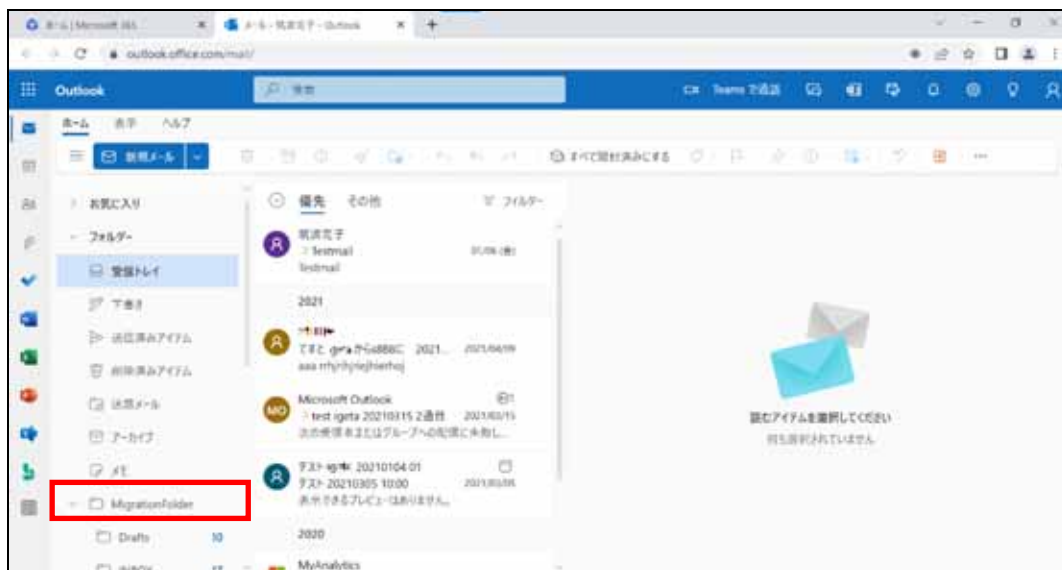
3. Confirm that the email data migrated to each folder is saved.

[Table 3-2. Comparison of Each Folder] lists the folder names before and after migration.
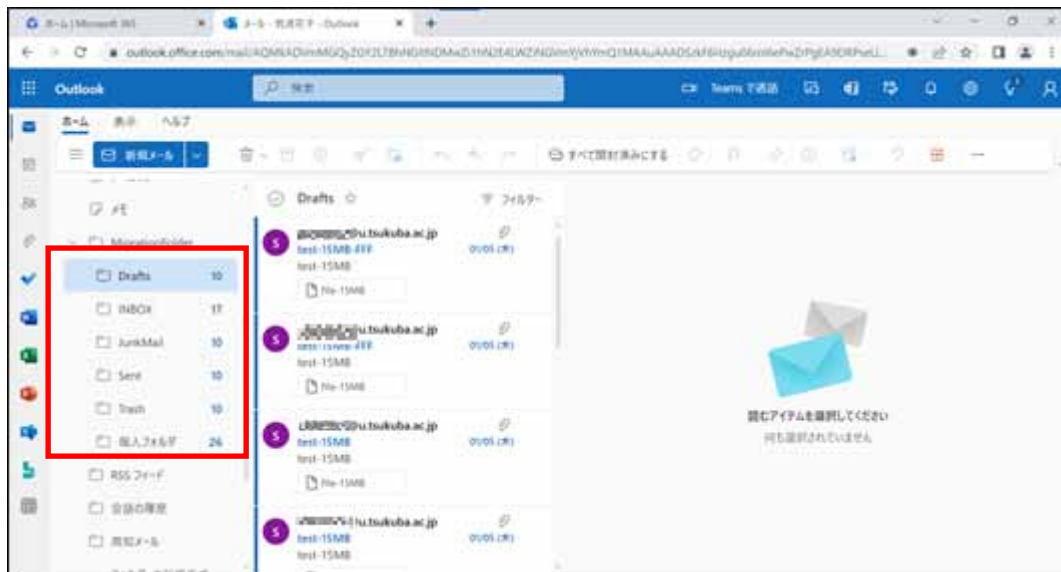
Table 3-2. Comparison of Each Folder

Folder before migration	Folder after migration
	INBOX
	Sent
	Trash
	Drafts
	Archives
	JunkMail
User-created folder name	User-created folder name

* Each migrated folder will have its folder name changed to English.

Folders created by the individual will not have their folder name changed after migration.

3-3. How to Use Email Software

3-3-1. Configuring the Email Client

1. To use your @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp) and @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) using POP or IMAP from your email software (email client), configure the settings by referring to the following information.

ユーザ名		s+学籍番号下7桁@s.tsukuba.ac.jp s+学籍番号下7桁@u.tsukuba.ac.jp
パスワード		クラウドメールサービス認証設定システム
受信	受信サーバ名	outlook.office365.com
	IMAP4受信ポート番号 （暗号化方法）	993(TLS(SSL))
	POP3受信ポート番号 （暗号化方法）	995(TLS(SSL))
送信	送信サーバ名	smtp.office365.com
	SMTP送信ポート番号 （暗号化方法）	587(STARTTLS)
	メール送信には認証が必要です	

(In general, we recommend using IMAP.)

3-3-2. Outlook (Windows)

To check your email for your @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp) and @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) using Outlook 2019, follow the steps below.

1. If you are using the system for the first time, the account setup screen will appear.

2. If you are already using Outlook with a different account, click the [   ] tab in the upper left corner of the screen.

3. Under [   ], click [   ].

4. Enter the email address you want to add (@s address or @u address) in [   ] and then click [   ].

5. In [   ], enter the password for your M365 account, and then click [   ].

6. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

7. Click [   ].

8. If there are no problems in particular, click [ ].

9. If you are registering an account for the first time, the following completion screen appears. Remove the checkmark from [Outlook Mobile] and then click [ ].
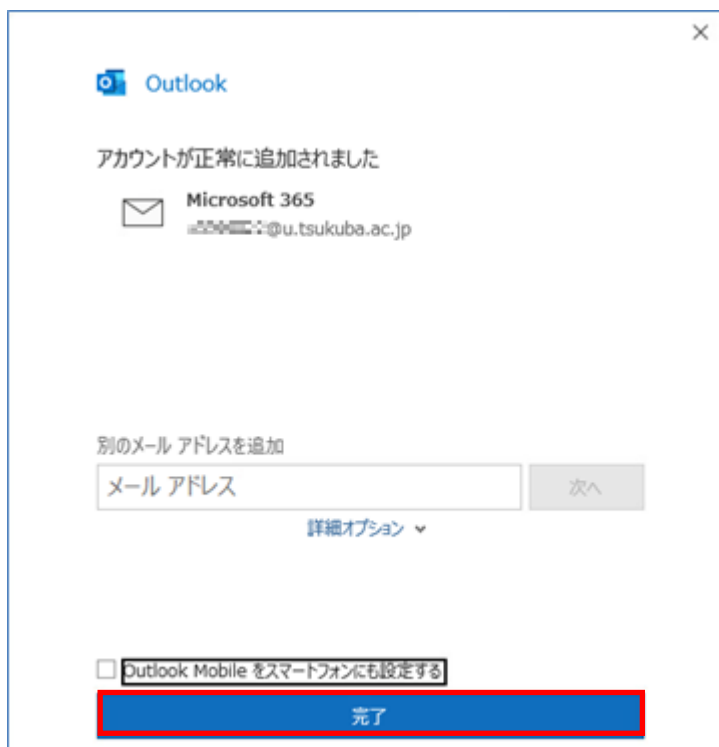
3-3-3. Outlook (Mac)

To check your email for your @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp) or @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) using Outlook for Mac, follow the steps below.

1. Click the [Outlook] icon.

2. When starting up for the first time, the [   ] screen appears.

3. If you are already using Outlook with a different account, after starting up Outlook, click [Outlook] in the upper left corner of the desktop screen and then select [   ].
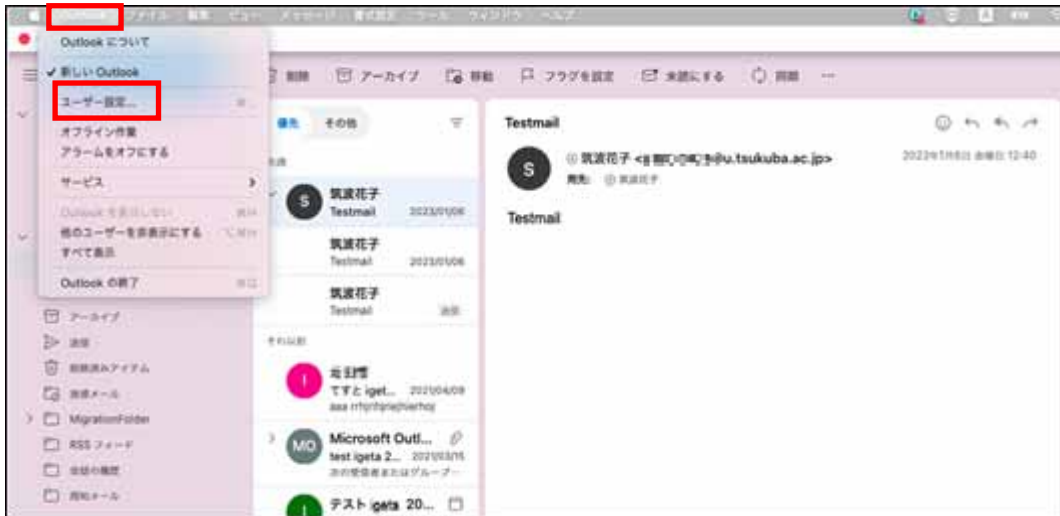
4. The [Outlook   ] screen appears. Click [   ].

5. Click the [+] icon in the lower left corner and then click [   ].

6. Enter your email address (@s address or @u address) in the red box and then click [   ].

7. In [   ], enter the password for your M365 account, and then click [   ].

8. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

9. The account addition completion screen appears. Click [   ].
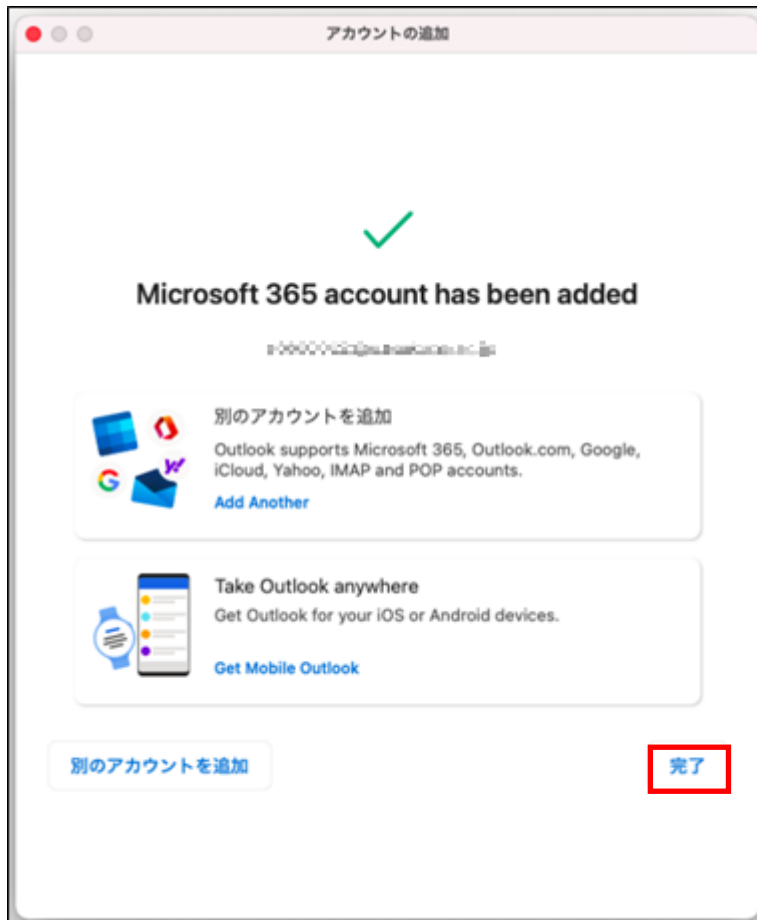
10. If you are adding an account for the first time, the completion screen below appears. Click [
    ].

<If you want to customize the configuration>
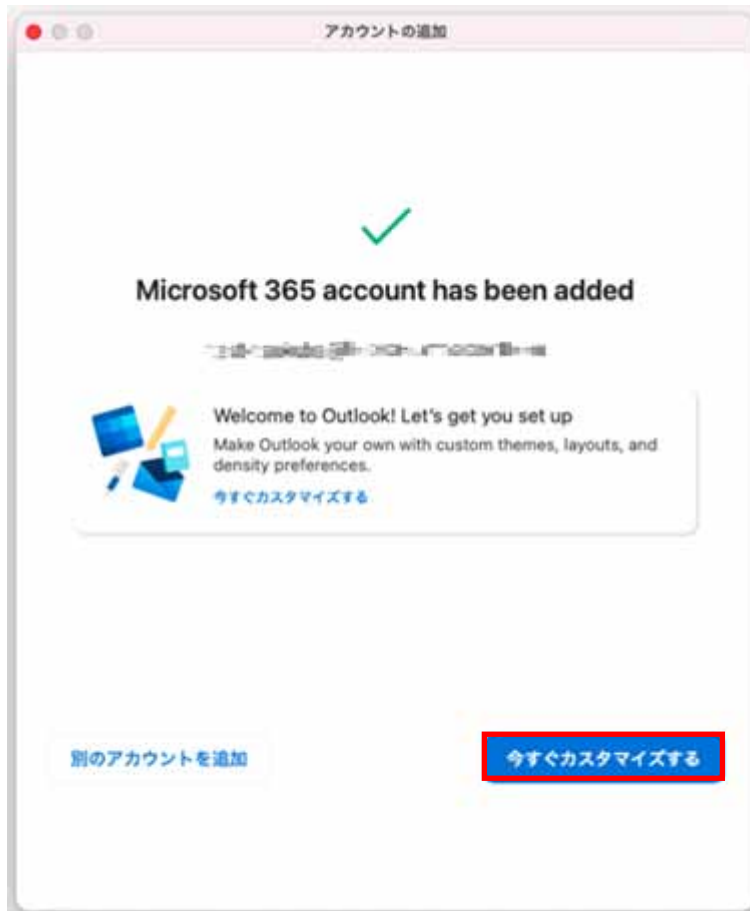
- Select [   ] and then click [   ].
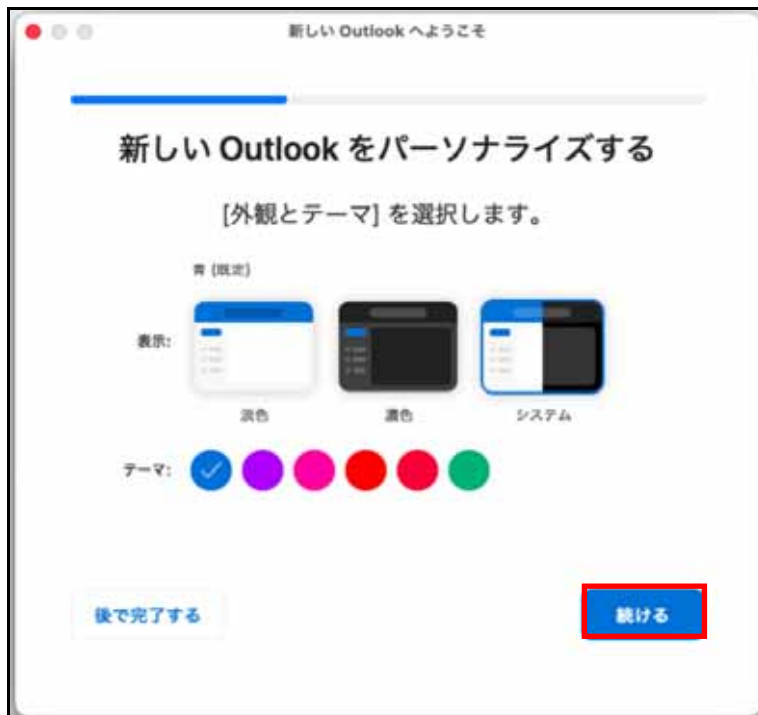
- Select the amount of information to be displayed and then click [   ].
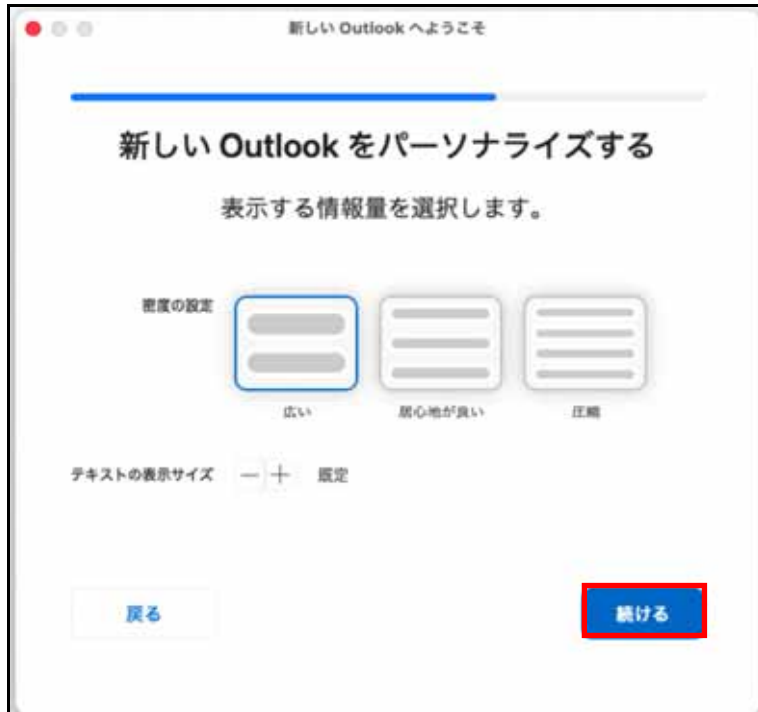
- Select a viewing style and then click [   ].

<If you want to skip it>
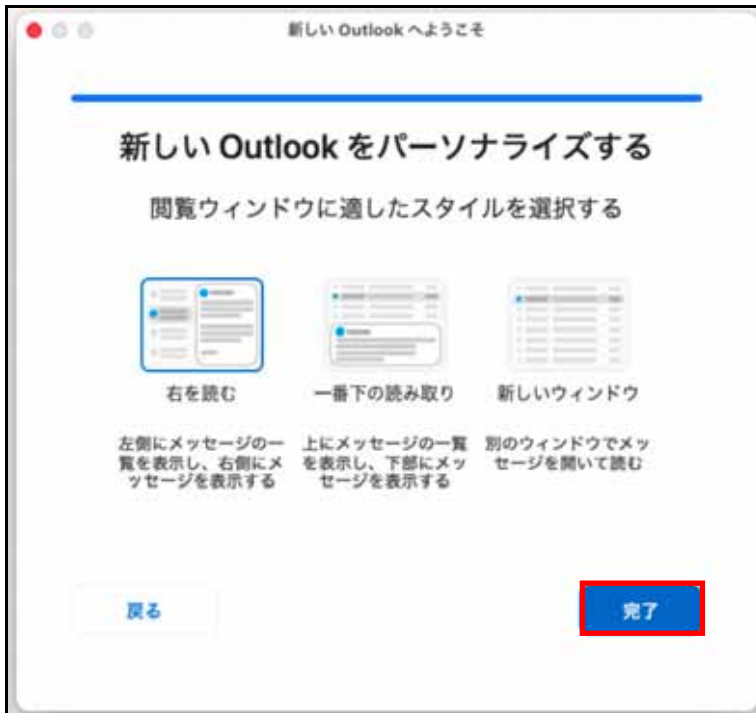
- Click [   ].

3-3-4. Thunderbird

To check your email for your @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp) and @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) using Thunderbird, follow the steps below.

1. When starting Thunderbird for the first time, the account registration screen appears.

2. If you are already using it with a different account, click the [　] icon.
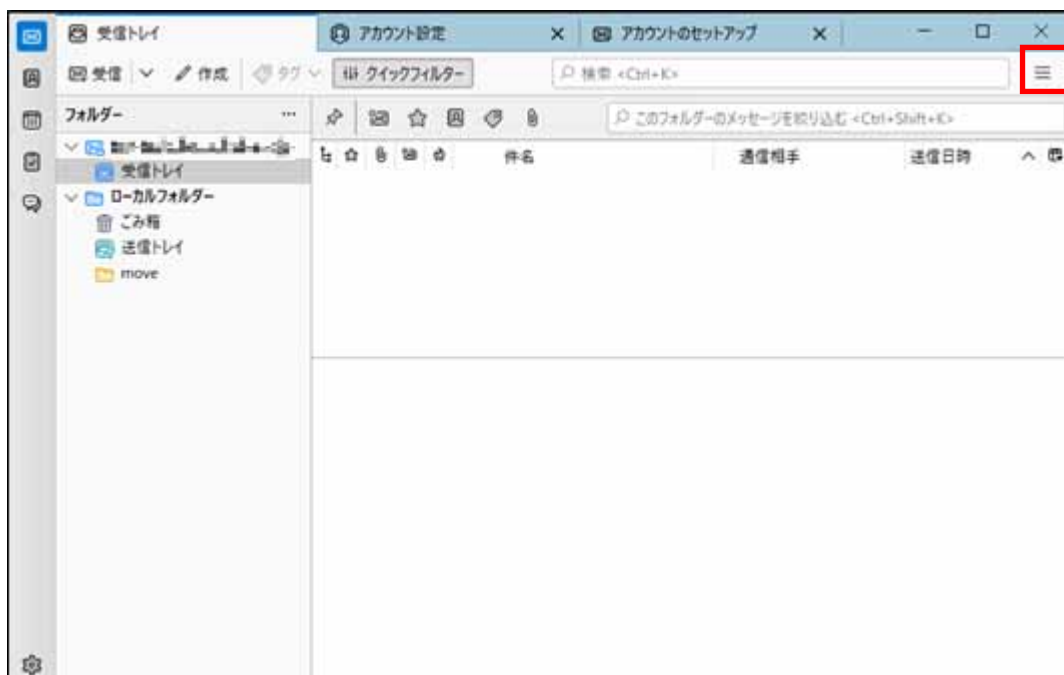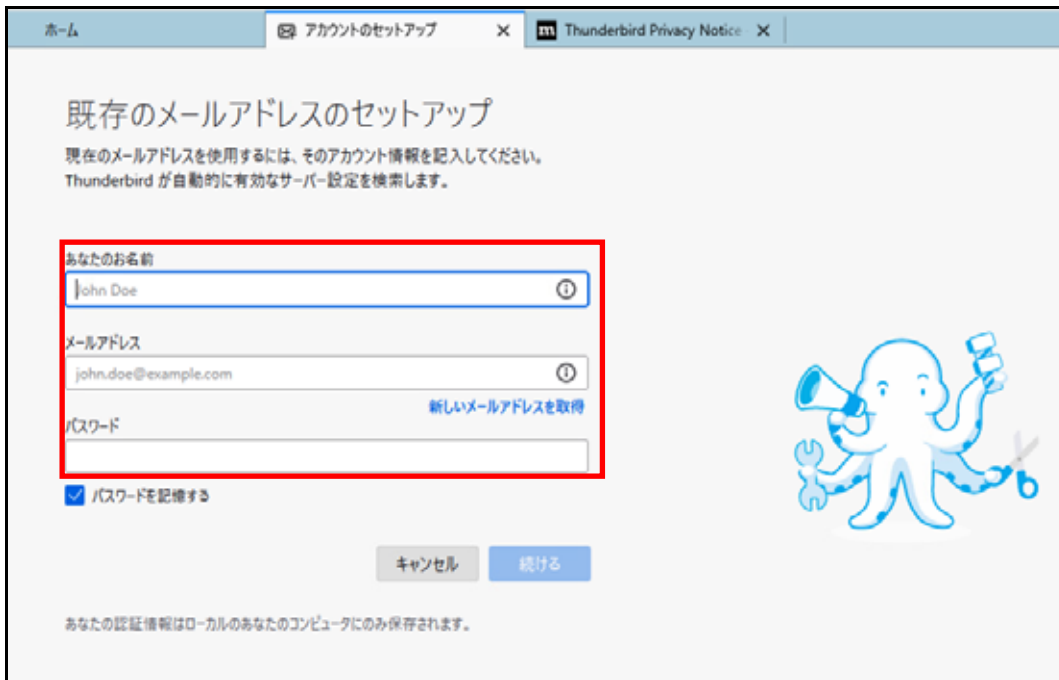
3. Click [   ].
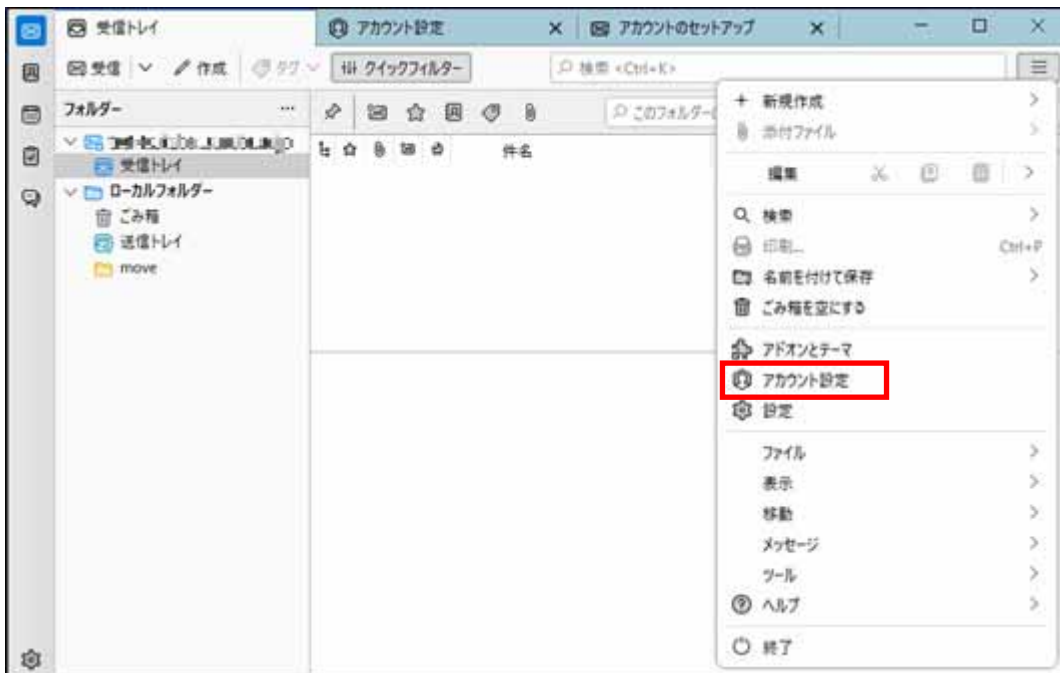
4. Under [   ], click the [   ] icon and then select [   ].
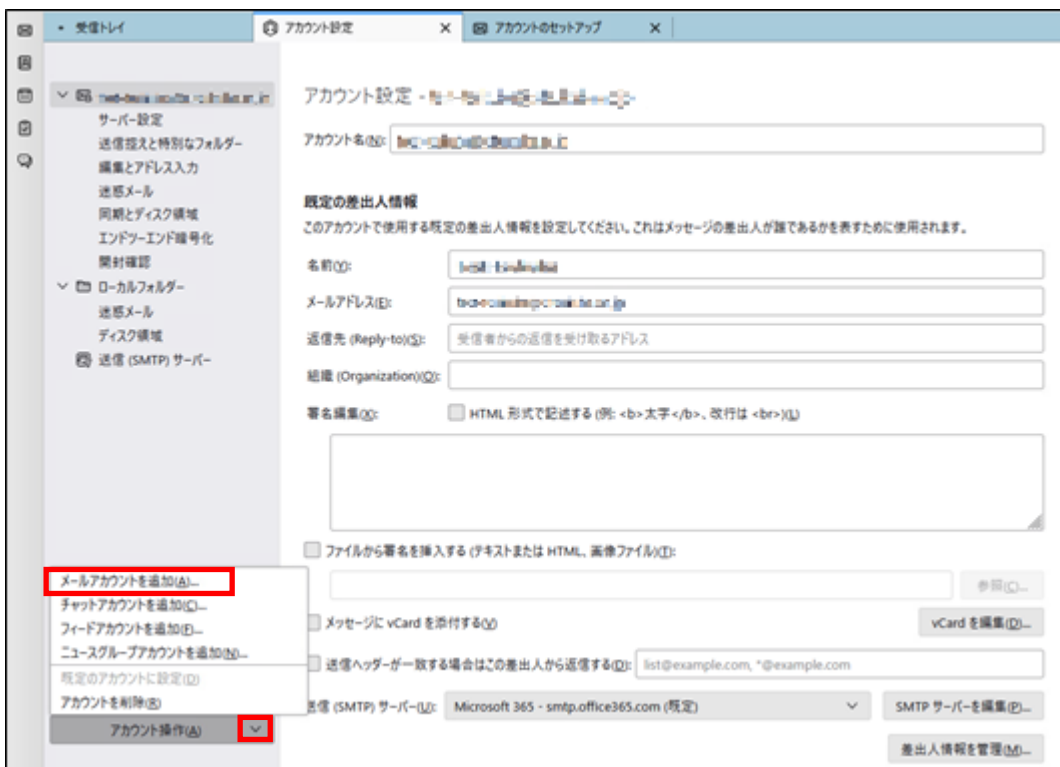
5. Enter your account name in [   ], your email address (@s address or @u address) in
    [   ], and your M365 password in [   ].

6. Click [   ].

7. The [Mozilla ISP   ] message appears. Click
    [   ].
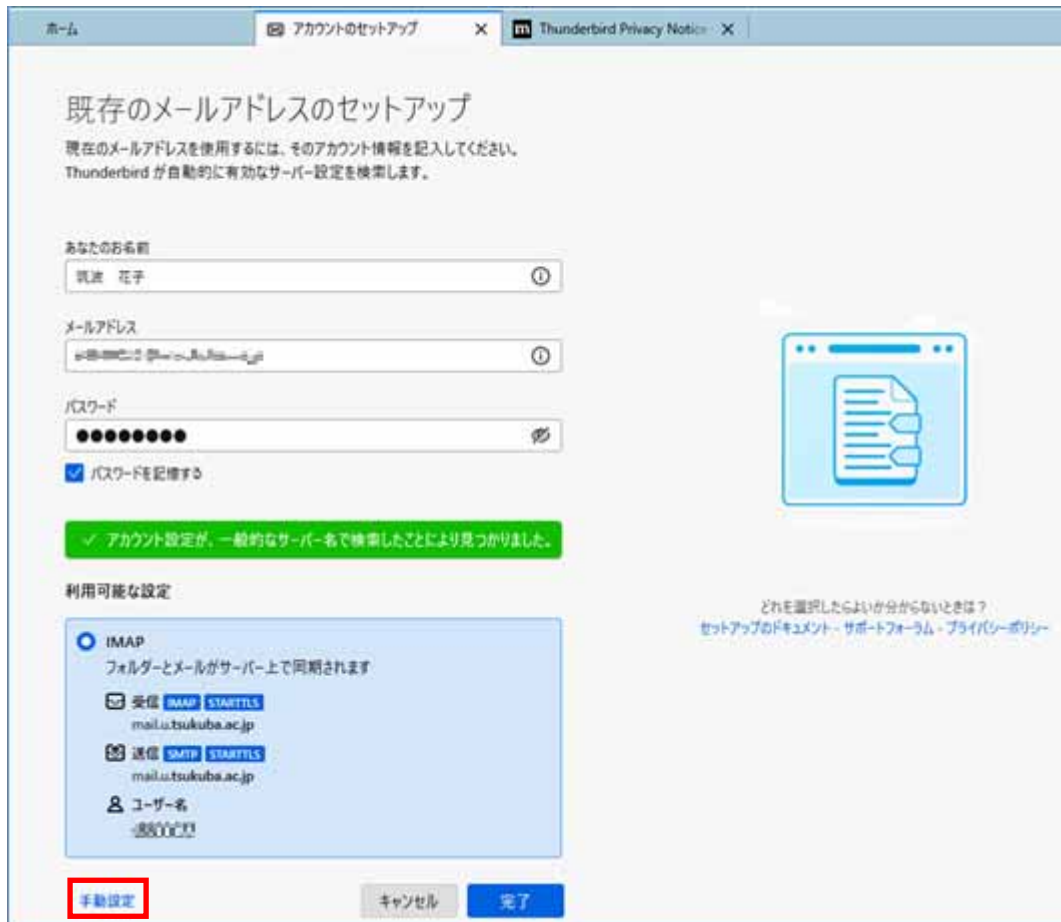
8. Configure the settings for the receiving and sending servers from the settings information in [3-3-1. Configuring the Email Client].

<Common settings>

- Receiving server

Hostname: outlook.office365.com

Connection protection: SSL/TLS

Authentication method: OAuth2

Username: [sxxxxxxx@u.tsukuba.ac.jp] or [sxxxxxxx@s.tsukuba.ac.jp]

- Sending server

Hostname: smtp.office365.com

Port no.: 587

Connection protection: STARTTLS

Authentication method: OAuth2

Username: [sxxxxxxx@u.tsukuba.ac.jp] or [sxxxxxxx@s.tsukuba.ac.jp]

<For IMAP>

Protocol: IMAP

Port number of the receiving server: 993

<For POP>

Protocol: POP3

Port number of the receiving server: 995

9. After manually configuring the settings, click [   ], confirm that [

    :] is displayed, and then click [   ].

10. In [   ], enter the password for your M365 account, and then click [   ].

11. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

12. The account creation completion screen appears. Click [   ].

13. If you are setting up your account for the first time, the system integration screen will appear.
    To use Thunderbird as your default email client, click [   ].
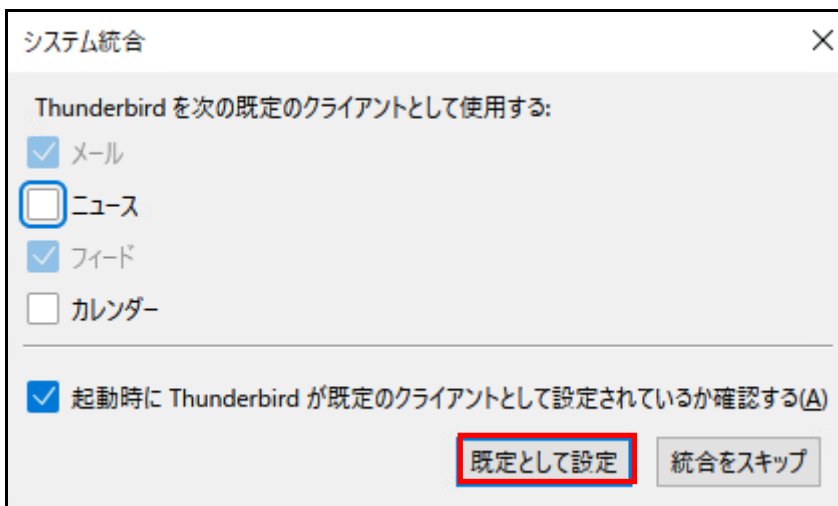
3-3-5. Mail (iOS)

To check your email for your @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp) and @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) using the iOS Mail app, follow the steps below.

1. Tap [   ].
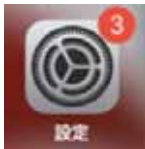
2. Tap [   ].

3. Tap [   ].

4. Tap [   ].

5. Tap [Microsoft Exchange].
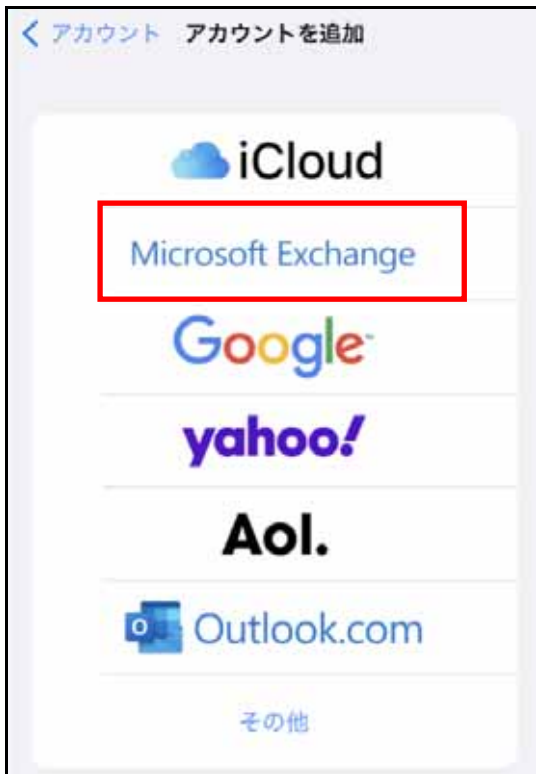
6. Enter your email address (@s address or @u address) as your Exchange account information.
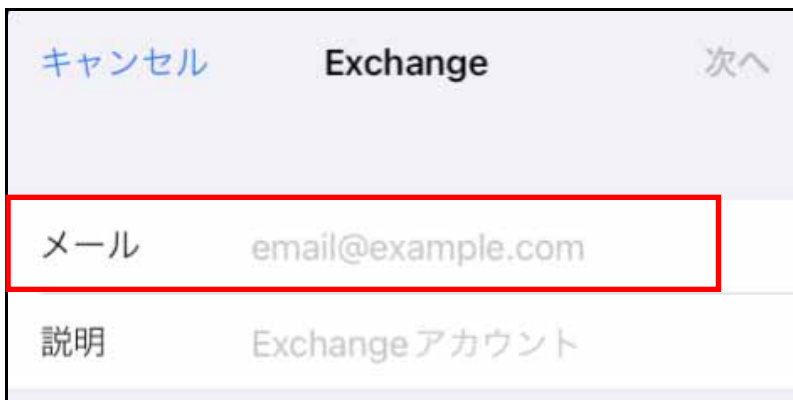
7. Tap [　　].

8. Tap [　　　　].

9. In [   ], enter the password for your M365 account, and then tap [   ].
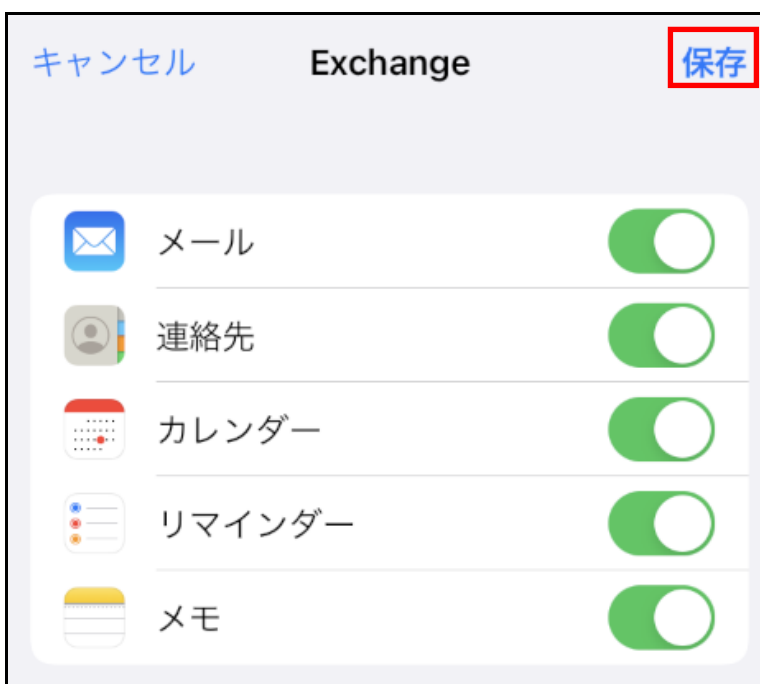
10. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

11. Select the service to be synchronized and then tap [   ].

12. Confirm that your Exchange account has been added.
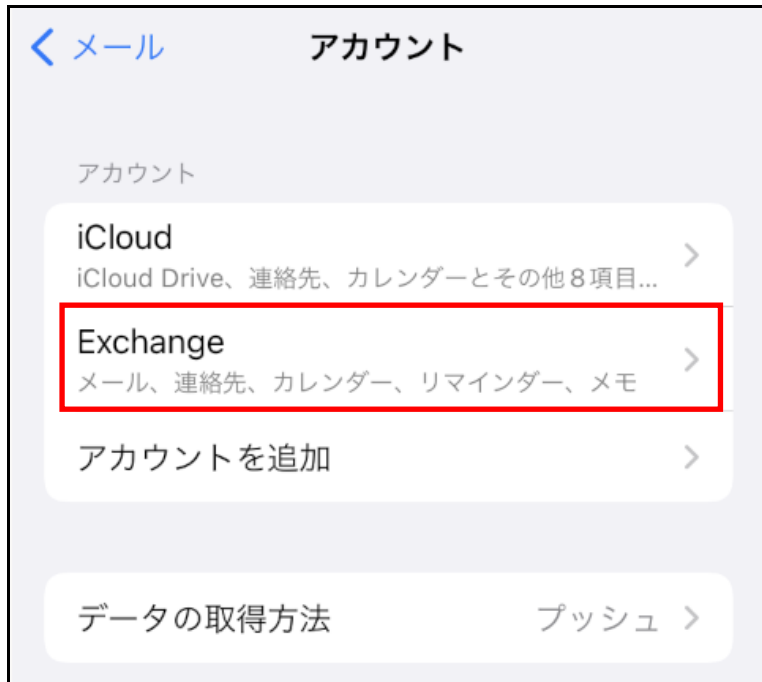
3-3-6. Mail (Mac)

To check your email for your @s address (s+last 7 digits of your student ID number@s.tsukuba.ac.jp) and @u address (s+last 7 digits of your student ID number@u.tsukuba.ac.jp) using the macOS Mail program, follow the steps below.
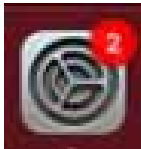
1. Click [   ].

2. Click [   ].

3. Click the [+] icon in the lower left corner and then select [Microsoft Exchange].

4. Enter your name and email address (@s address or @u address) as your Exchange account information and then click [   ].

5. Click [   ].

6. In [   ], enter the password for your M365 account, and then click [   ].
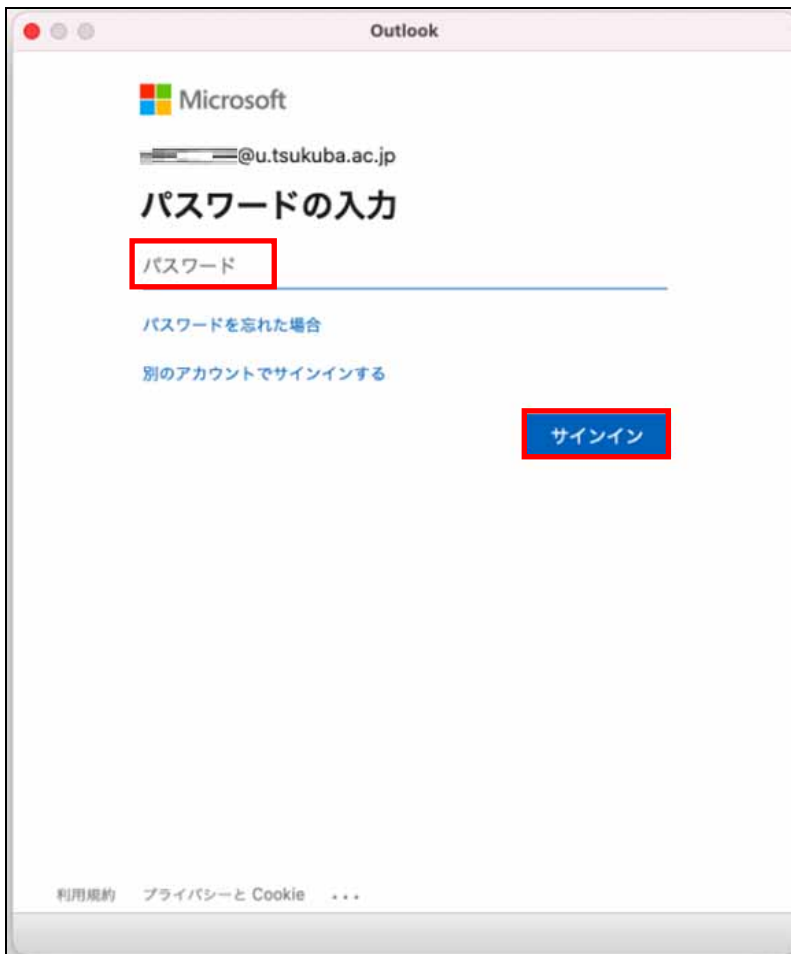
7. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

8. An access permission request appears. Scroll down and click [   ].

9. Select the service to be synchronized and then click [   ].
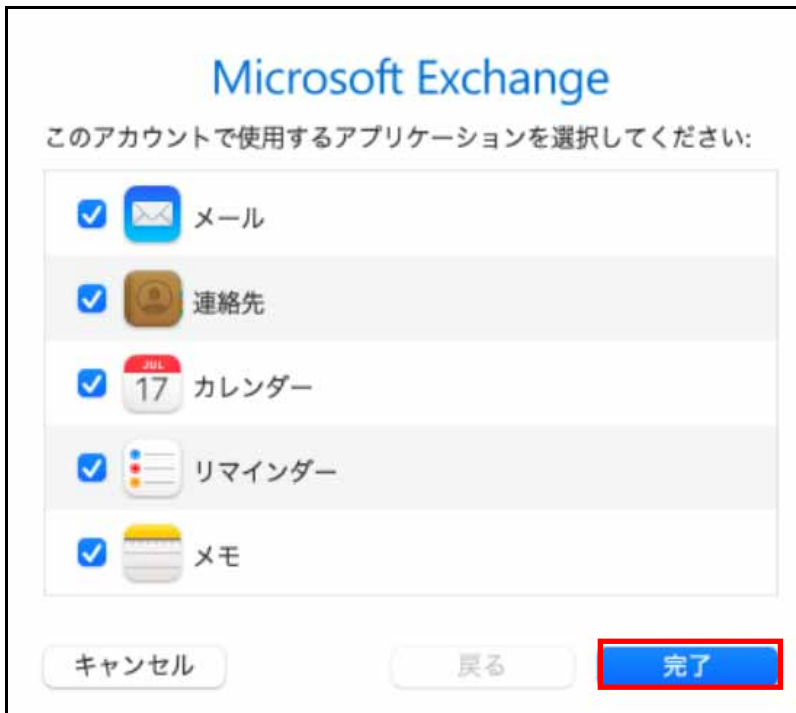
10. Confirm that your Exchange account has been added.
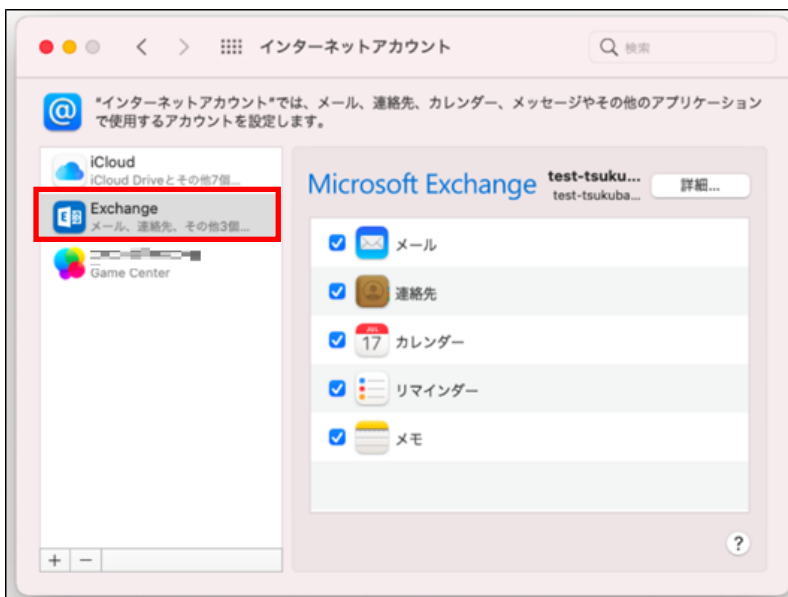
3-4. Checking Your Mailbox Usage and Performing Backups

3-4-1. Checking Your Mailbox Usage

The following describes the upper limits for mailbox usage.

Periodically check how much you are using and try to stay within the capacity limit by deleting unnecessary emails or deleting necessary emails after making a backup.

メールアドレス	使用量の上限
@sアドレス (XXX@s.tsukuba.ac.jp)	100GBまで
@uアドレス (XXX@u.tsukuba.ac.jp)	100GBまで

To check your mailbox usage, follow the steps below.

1. Access the following URL from a web browser:
   https://portal.office.com
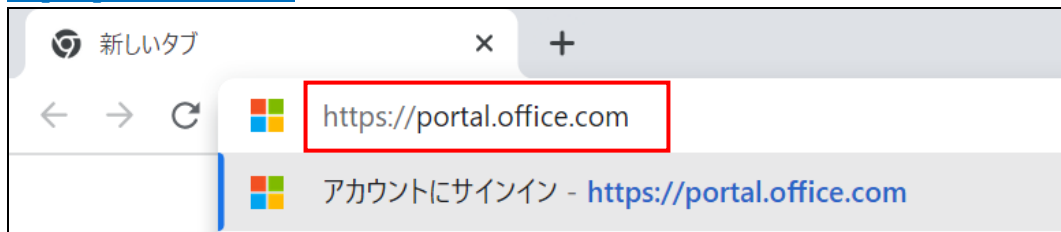
2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].

3. In [   ], enter the password for your M365 account, and then click [   ].

4. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

5. After signing in to Microsoft 365, click [Outlook].

6. Click the [   ] icon in the upper right corner of the screen.

7. Click [Outlook   ].

8. Under [   ], click [   ] and then select [   ].

9. Your usage of the Outlook mailboxes appears.

3-4-2. How to Make Backups

There are several ways to back up necessary emails in other locations. The following uses Thunderbird as an example to describe a method for saving emails in a local folder.

To back up necessary email data, follow the steps below.

1. Right-click [   ] and then select [   ].
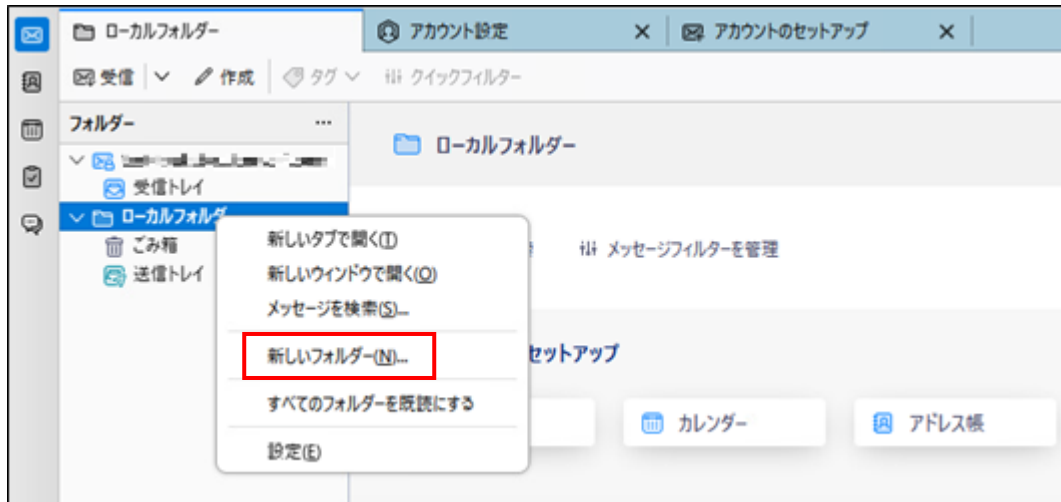
2. Enter any name in [   ] and then click [   ].
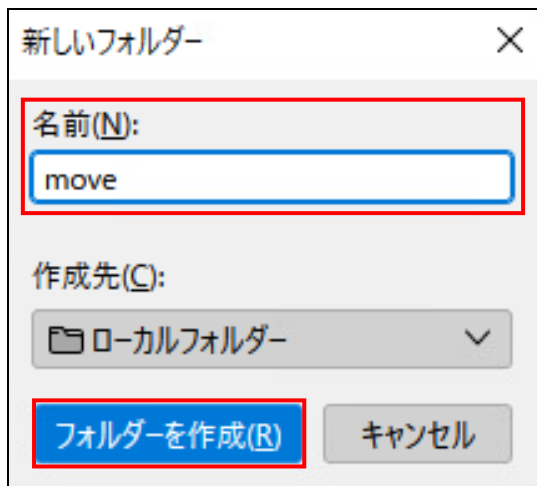
3. In [   ], drag the emails you want to move and then move (drop) them into the new folder you created in [   ].
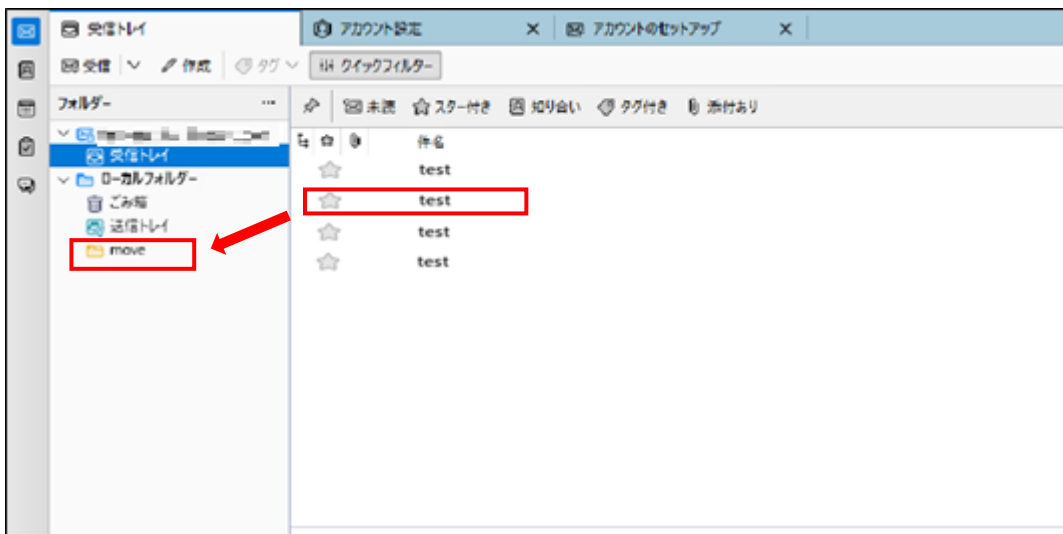
4. Confirm that the emails have been moved into the newly created folder.

(The emails you moved can also be returned to their original position by performing the same operation as above.)

The emails you moved are deleted from [   ].
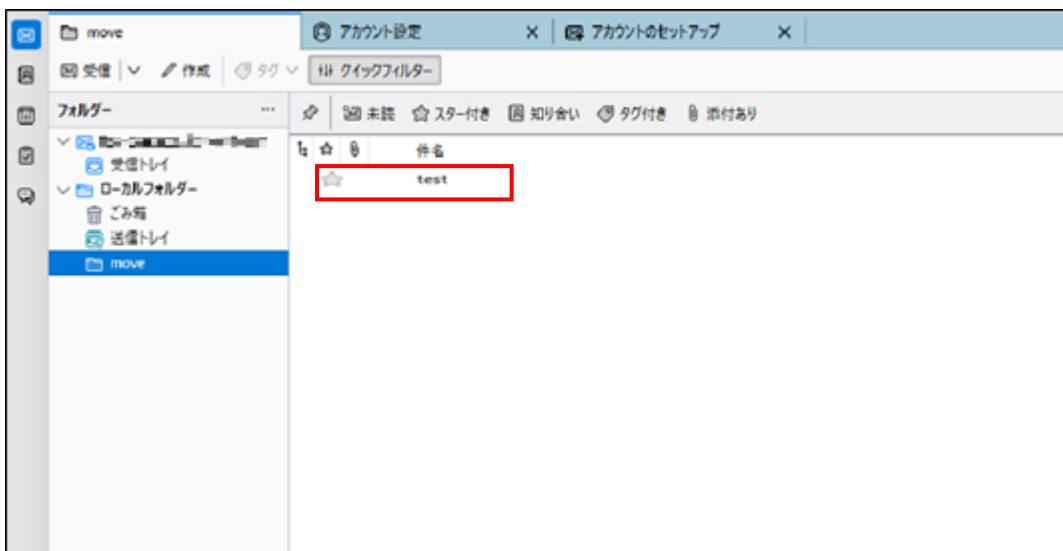
5. If you have created a folder in [   ], you can also make copies of emails by moving (dropping) the folder you created into [   ].

After confirming that the emails have been copied, you can delete the folder that you copied to reduce your mailbox usage.
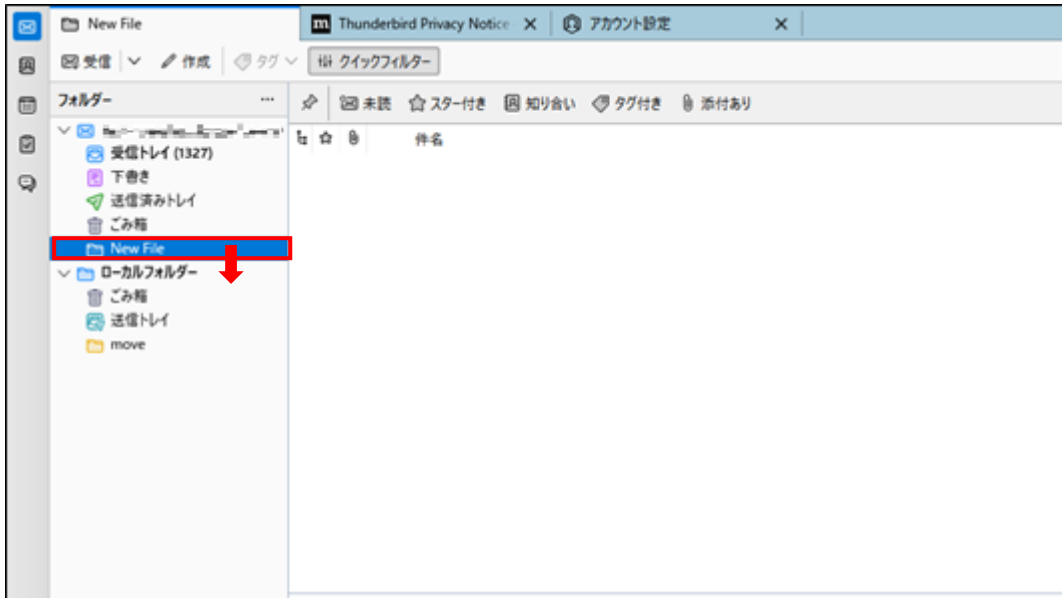
3-5. Email Filtering by the Email Server

3-5-1. Email Filtering

1. All emails sent and received via Microsoft 365 email (@u and @s addresses) are scanned by the Microsoft 365 email server for phishing and malware emails.

2. Emails determined to be phishing or malware emails are filtered and therefore do not reach their destination.

3. Neither the sending user nor the receiving user is notified that an email has been filtered. The filtered email is discarded and the sending user cannot resend the email unless it has been saved separately.

4. Even the website administrator cannot change whether to perform filtering or not, or the configuration thereof.

5. Emails that are determined to be spam are saved in the junkmail folder. Saved emails are deleted 30 days after the date on which they were saved.

4. Forgetting Your Password

If you forget the password for your M365 account, you can reset it through the cloud mail service authentication setting system or through Microsoft 365.

4-1. Cloud Mail Service Authentication Setting System

4-1-1. Logging In

To access the cloud mail service authentication setting system, log in referring to [2-1-1. Logging In].

4-1-2. Changing the Password

To change the password for your M365 account from the cloud mail service authentication setting system, do so referring to [2-1-2. Changing the Password].

4-2. Resetting Your Microsoft 365 Password

This section describes the procedure for preparing to reset your M365 account password as well as the password reset procedure.

To reset your password, you must register an additional method of personal identification in advance.

Note that additional registration work is required even if you have already registered using multi-factor authentication or the like.

Register one or more of the additional personal identification methods listed in [Table 4-1. Pre-registration Methods for Password Resets].

Table 4-1. Pre-registration Methods for Password Resets

Authentication method	Content
Telephone number	Scan and enter the [ ] in the SMS, or press [# (sharp)] following the audio guidance in the call you receive, to reset your password.
Email address	Scan and enter the [ ] in the email to reset your password.
Secret question	Enter answers to three questions displayed at random from the five secret questions you registered in advance to reset your password.
Authentication by dedicated app (authentication code)	Install the dedicated app on your smartphone, and press [ ] when you are asked if you approve the sign-in when signing in, or scan and enter the [ ] in the app, to reset your password.

4-2-1. Accessing the Pre-registration Screen for Password Changes

1. Start a web browser and access the following URL:

    https://portal.office.com

2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].

3. In [   ], enter the password for your M365 account, and then click [   ].

4. Multi-factor authentication will be performed because authentication is required according to the multi-factor authentication configuration.

5. Office Home appears.
    Click the photo display area in the upper right corner of the screen.

6. Click [   ].

7. This launches a new tab, and the [   ] screen appears.

Click [   ].

8. The pre-registration screen for password changes appears.

4-2-2.   If Registering a Telephone Number for Password Change Pre-registration

1.   Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.
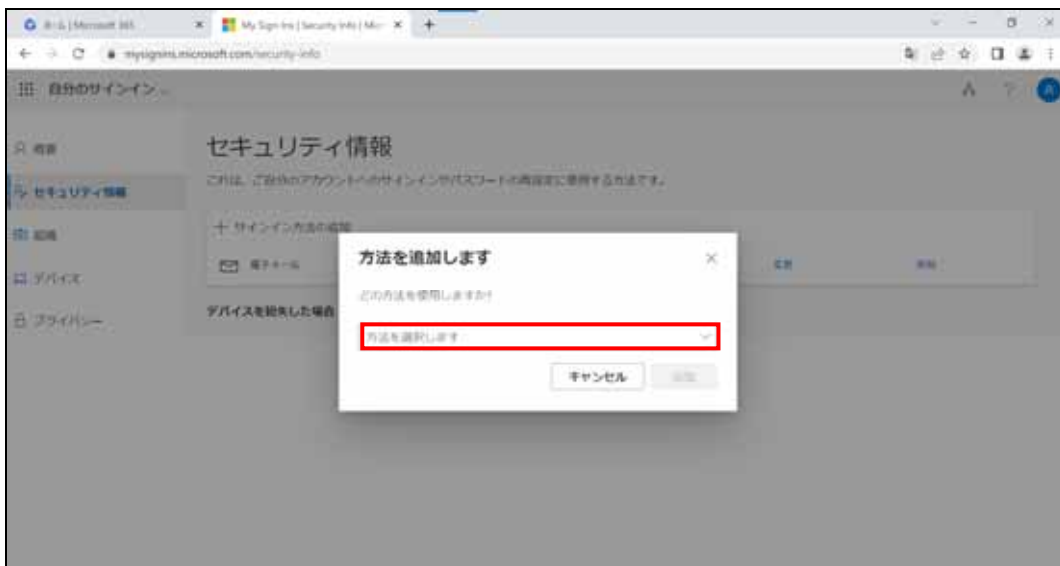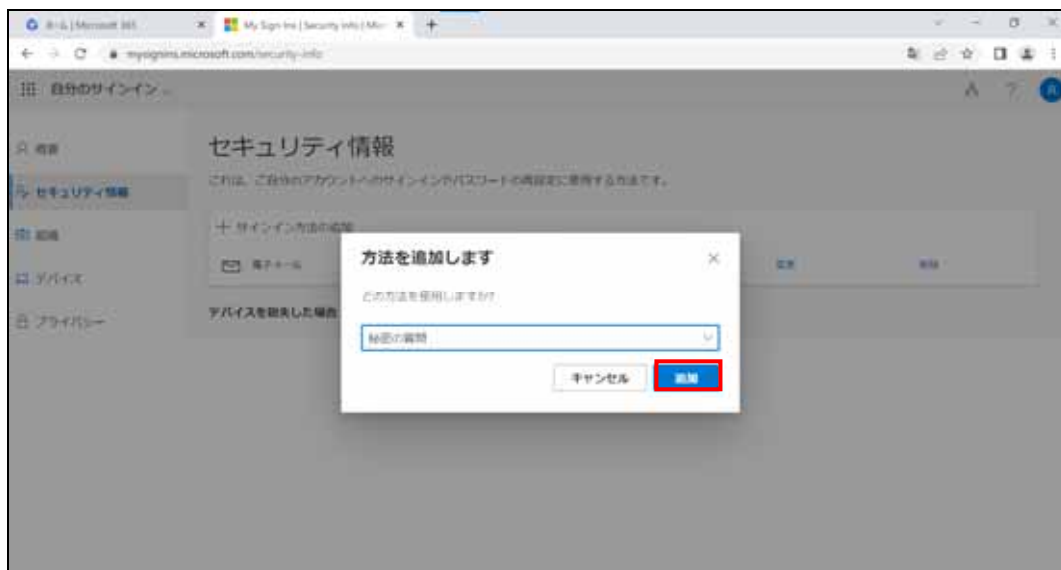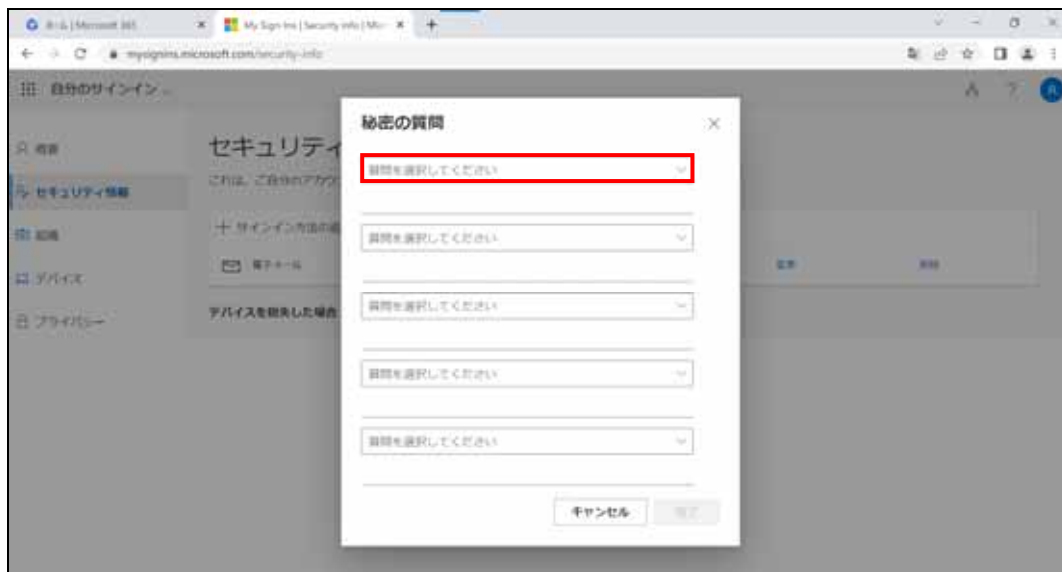
2.   Click [   ].

3.   Click [   ].

4. Select [   ].
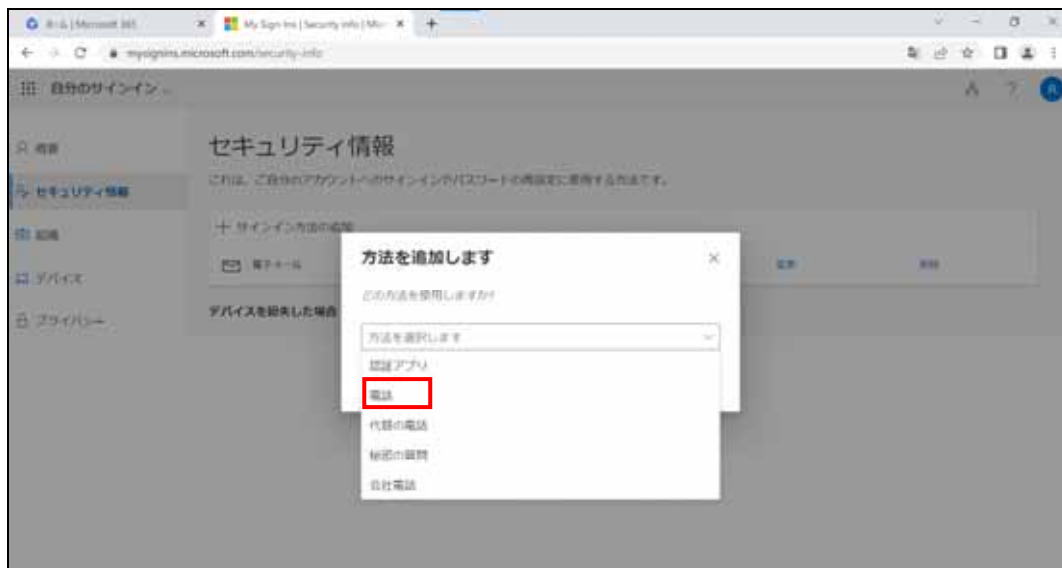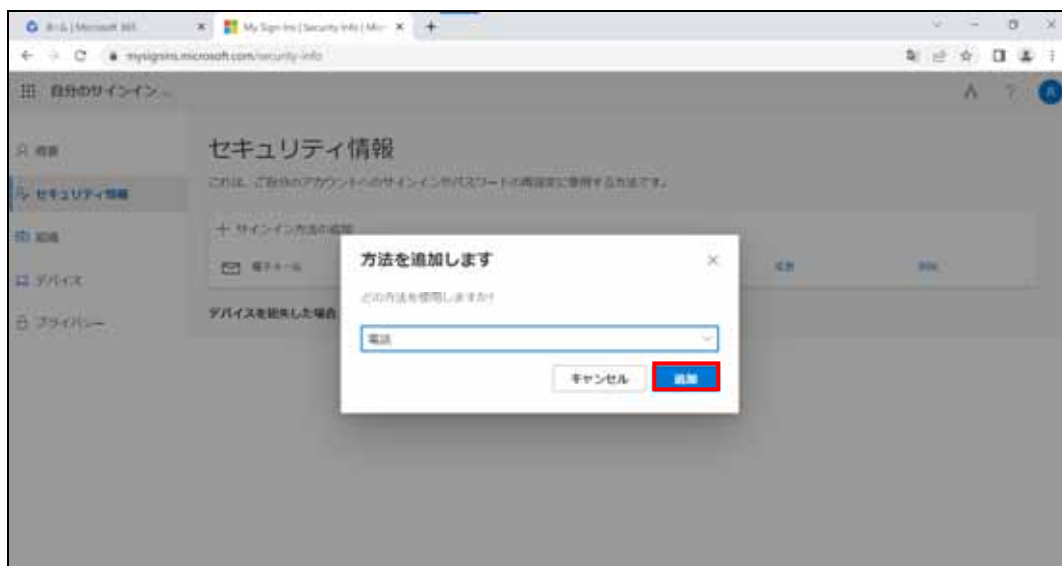
5. Click [   ].

6. Click the [　] icon.
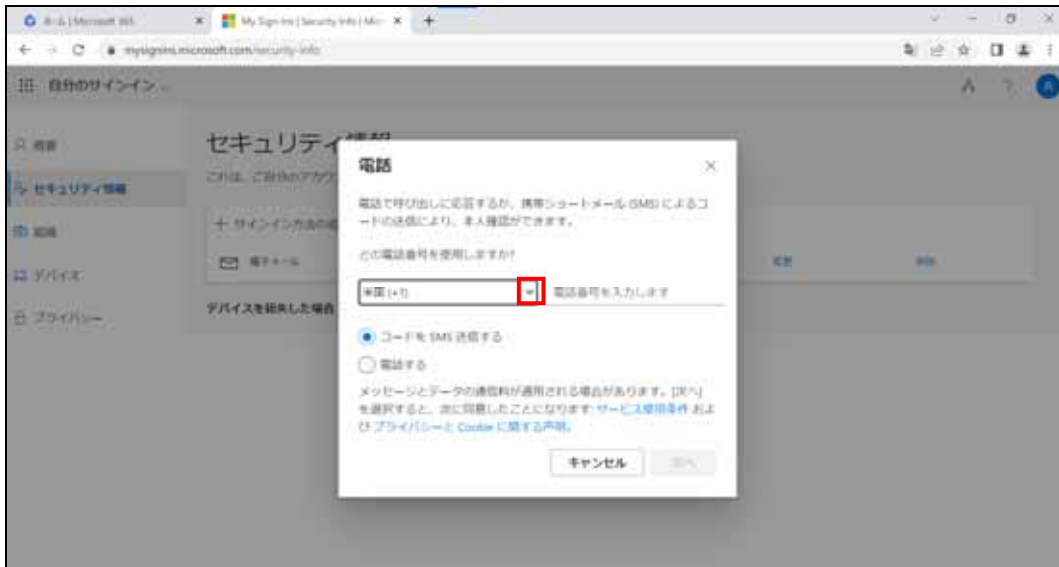
7. Scroll down the list of international numbers.
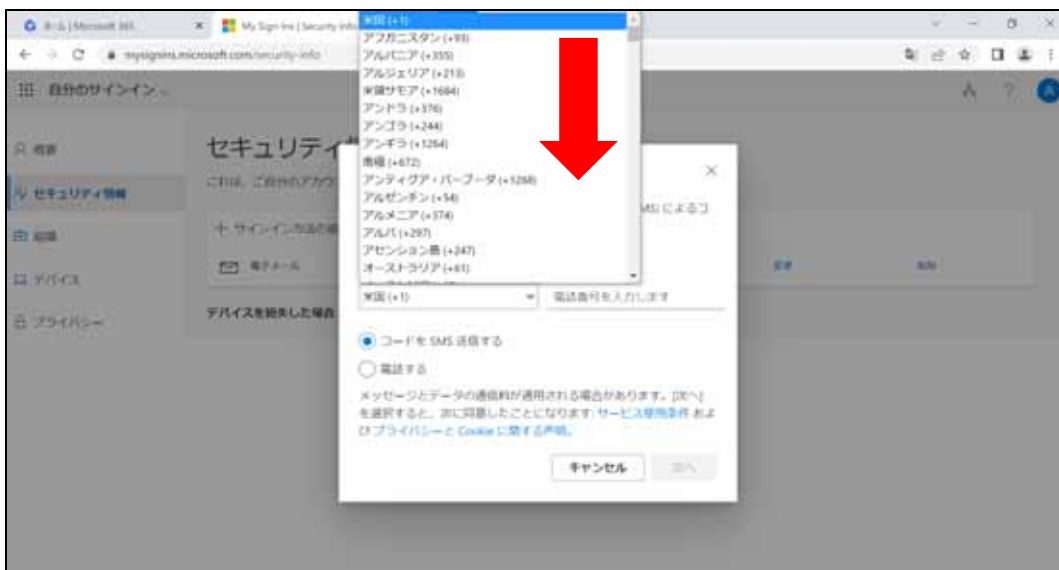
8. Click [　(+81)].
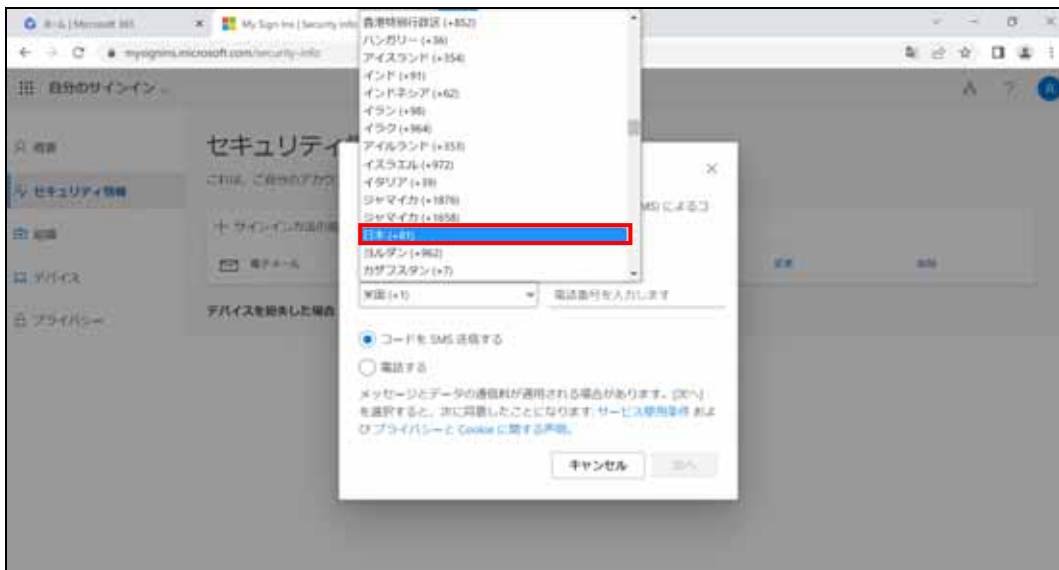
9. In [　　　　　　　　　], enter the telephone number of your cell phone or smartphone.
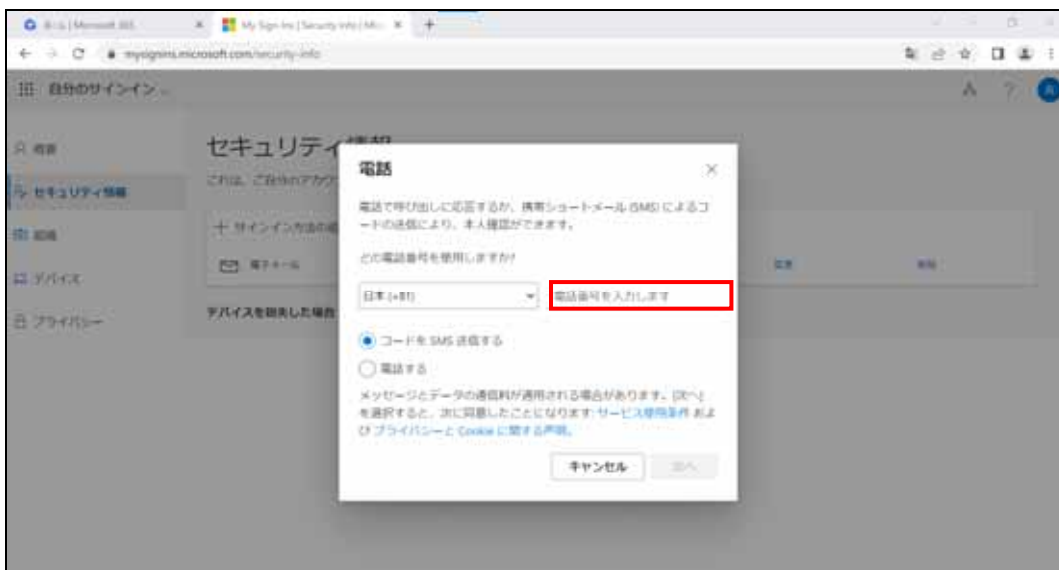
10. Confirm that a checkmark is placed next to [SMS   ] and then click [   ].

11. You will receive a confirmation code (6-digit number) by SMS.

Microsoft 認証に確認コード
095137 を使用します。
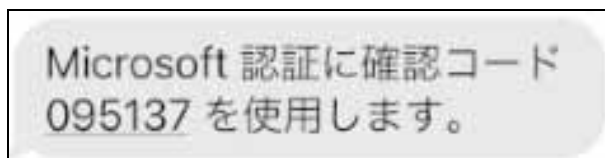
12. Enter the confirmation code in the entry field.
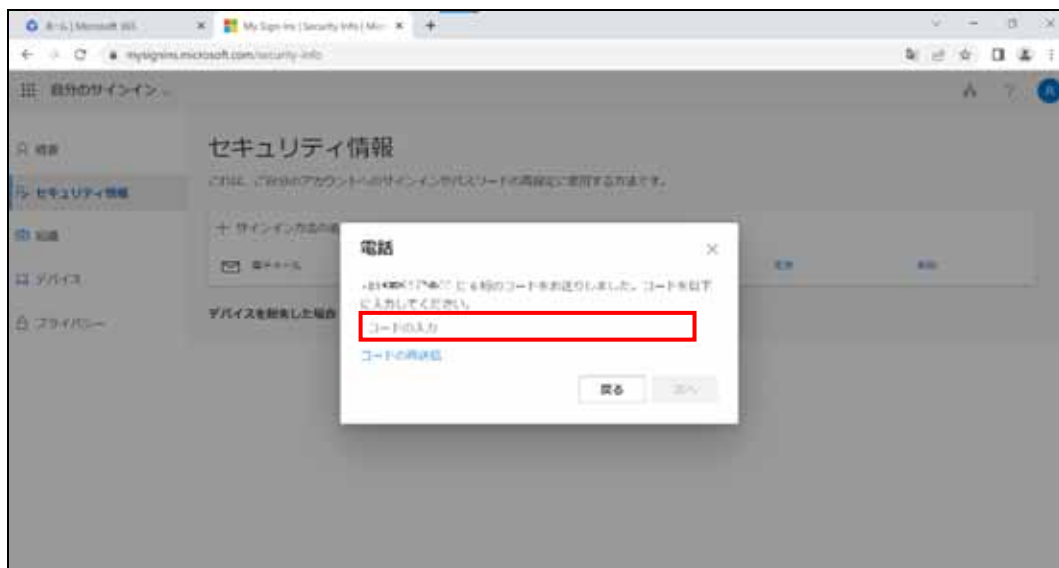
13. Click [   ].
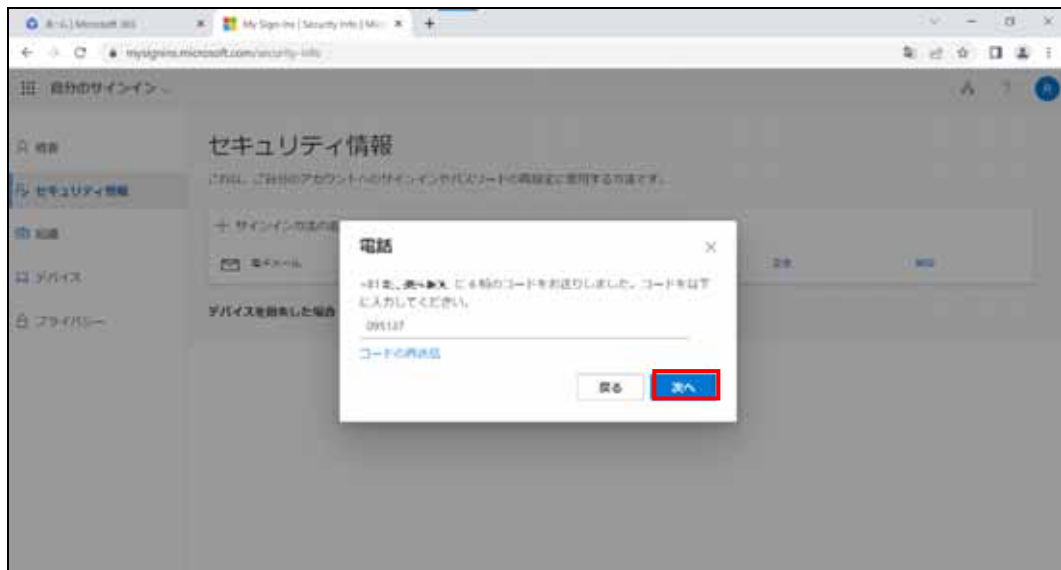
14. Confirm that the icon next to [   ] has turned green and then click [   ].
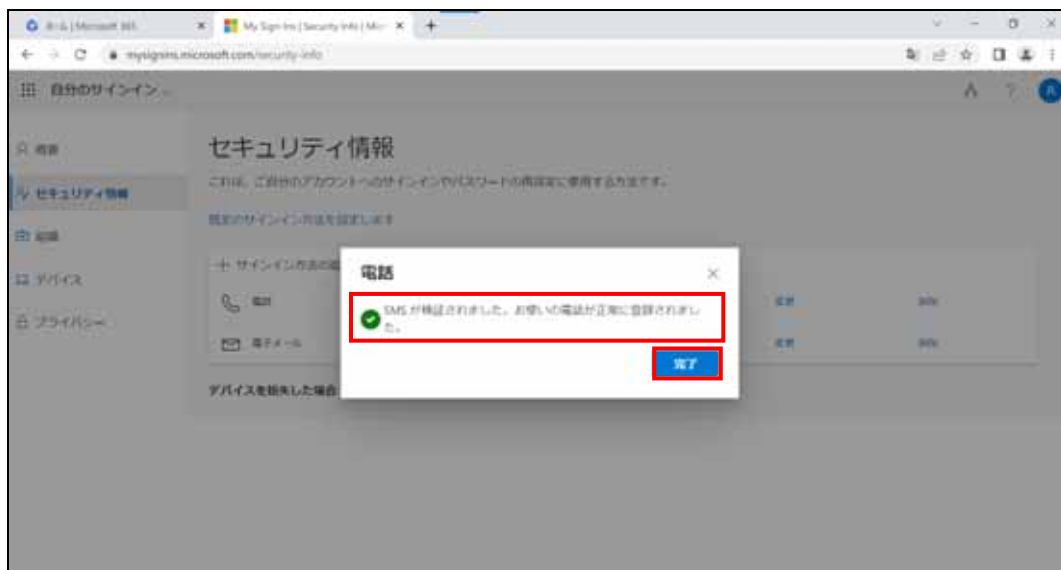
15. This completes the preparation before the password reset.

　　* Click [×] to close the tab.

4-2-3. If Registering an Email Address for Password Change Pre-registration

1. Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.
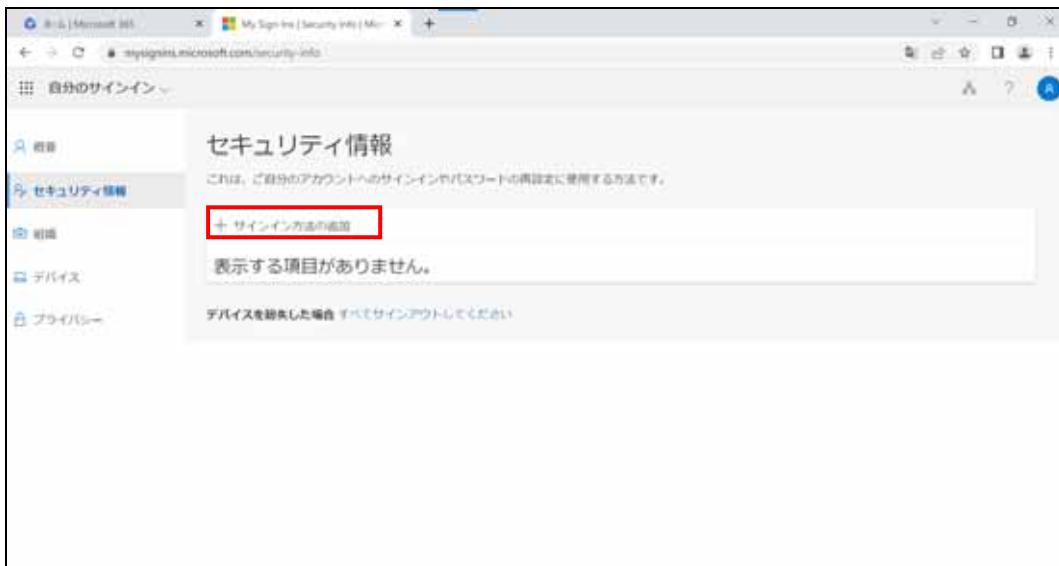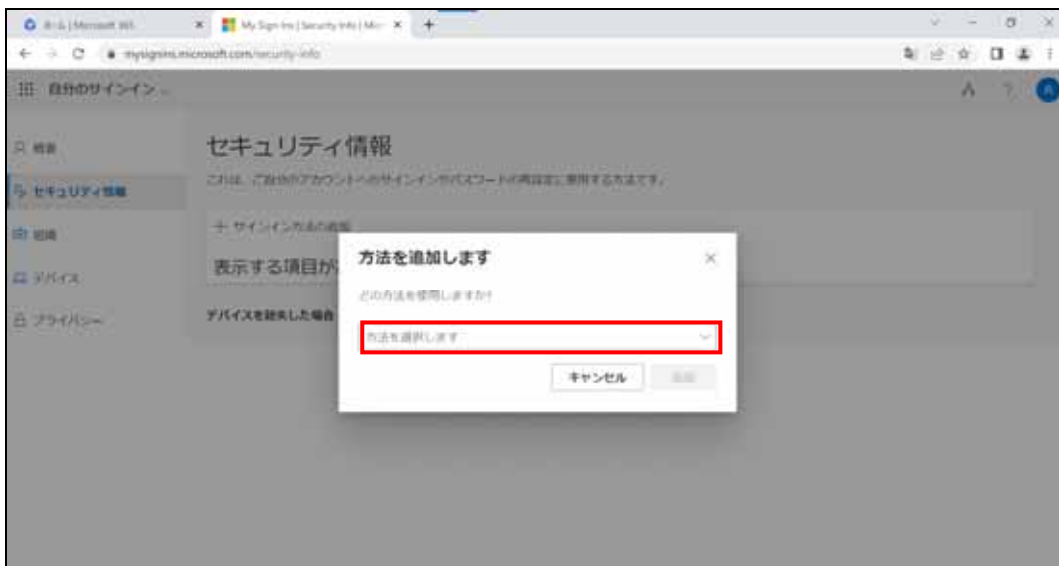
2. Click [   ].

3. Click [   ].

4. Select [   ].
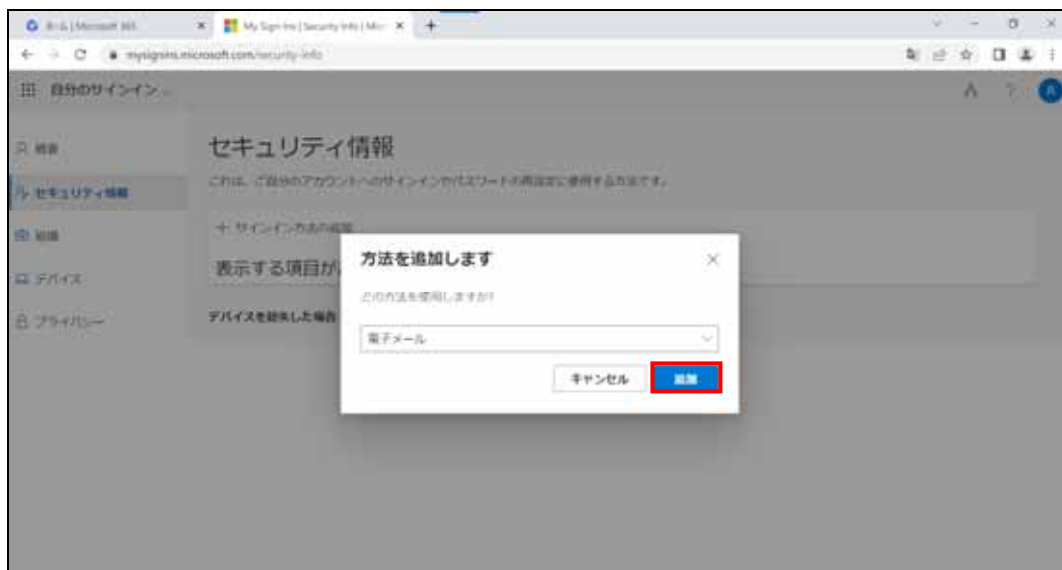
5. Click [   ].

6. Enter your email address in [   ].
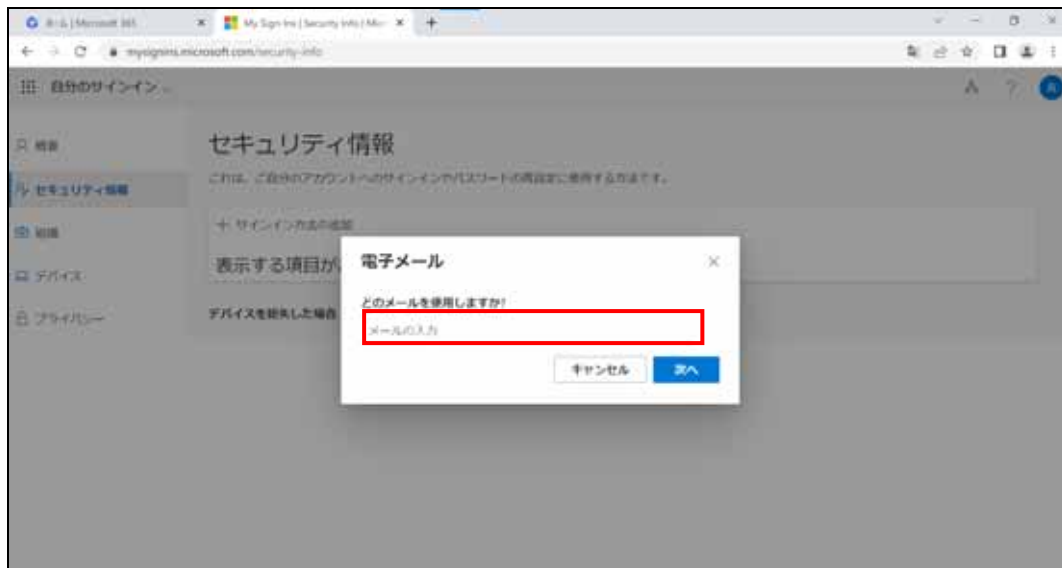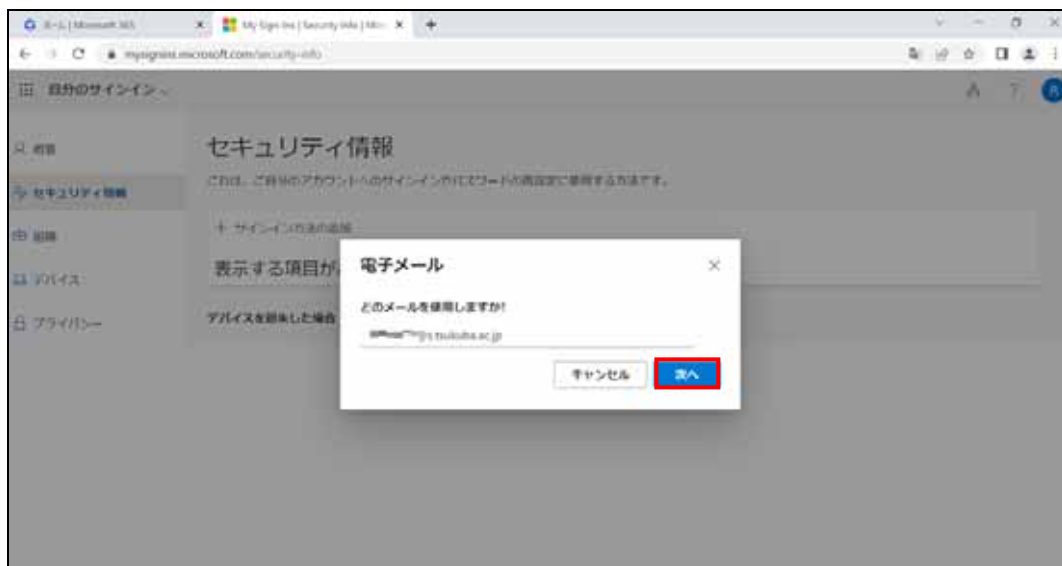
7. Click [   ].

8. You will receive a confirmation code (6-digit number) sent to your email address.
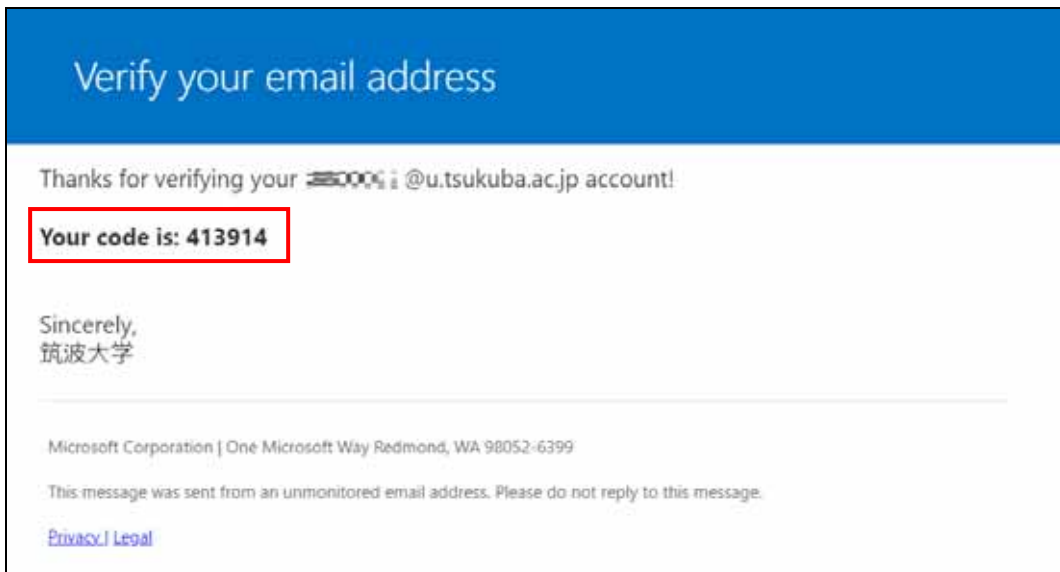
9. Enter the confirmation code in [   ].
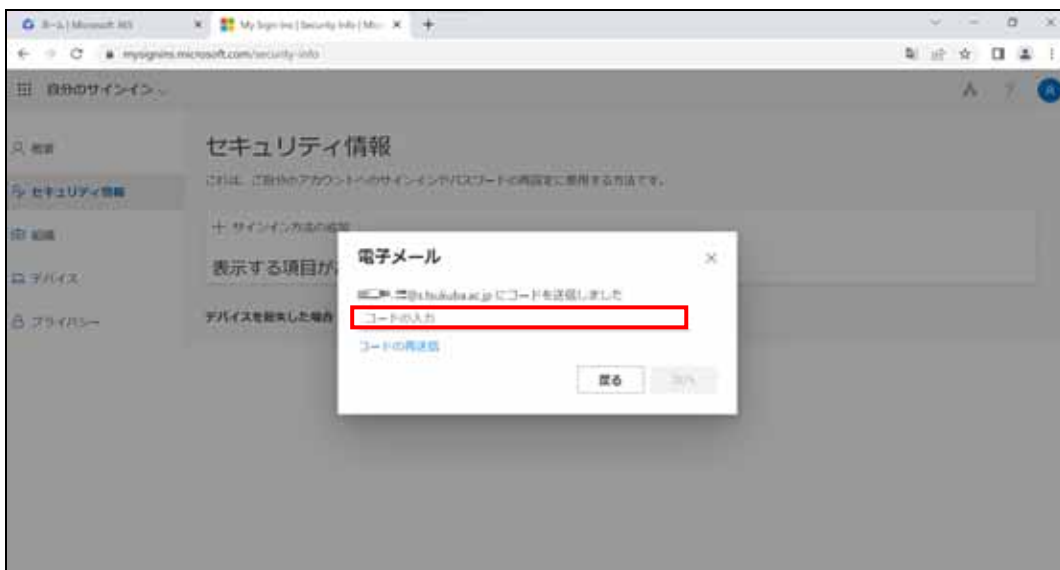
10. Click [   ].
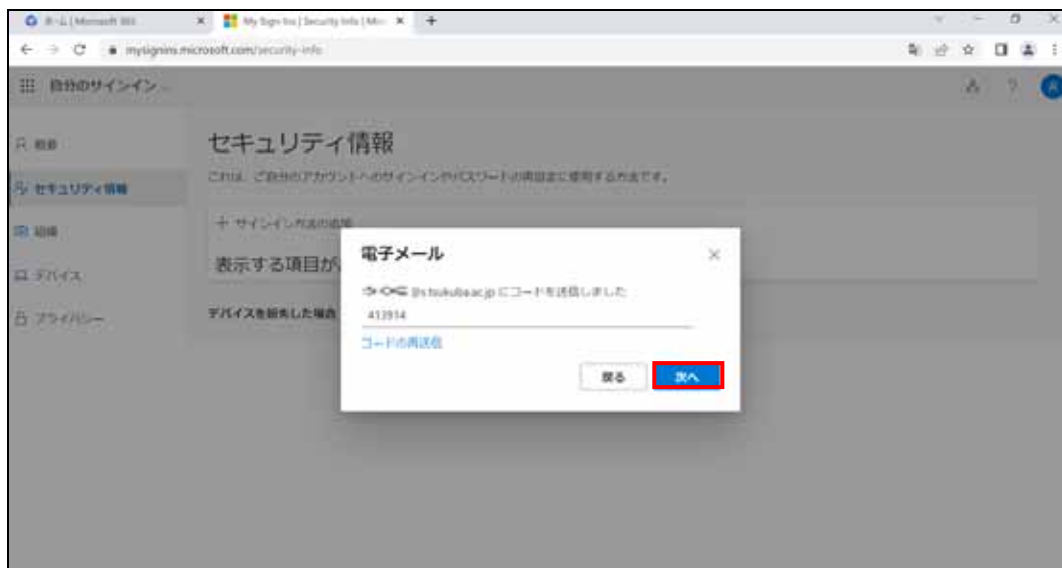
11. This completes the preparation before the password reset.

   *   Click [×] to close the tab.

4-2-4. If Registering Secret Questions for Password Change Pre-registration

1. Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.
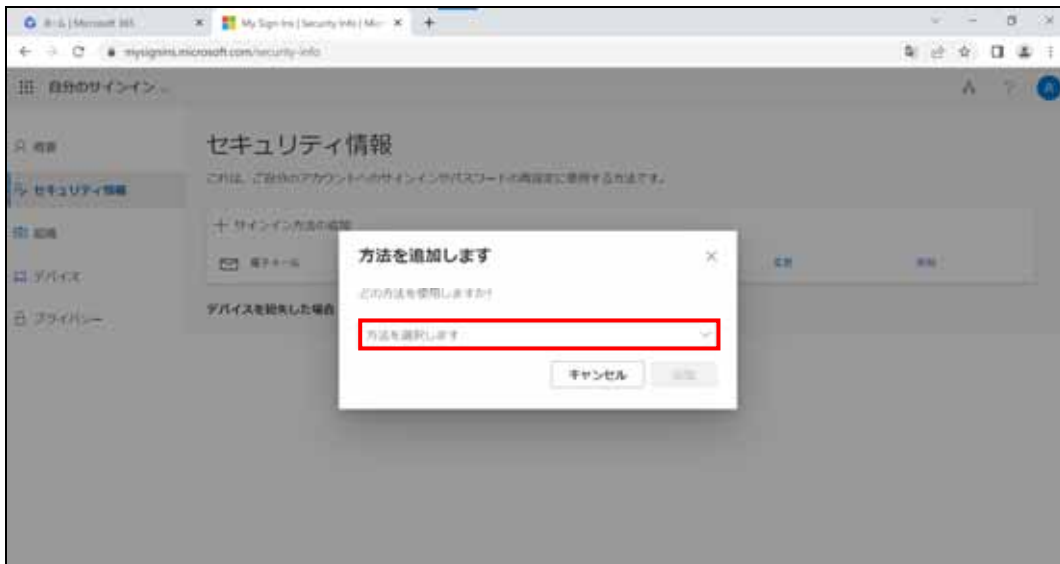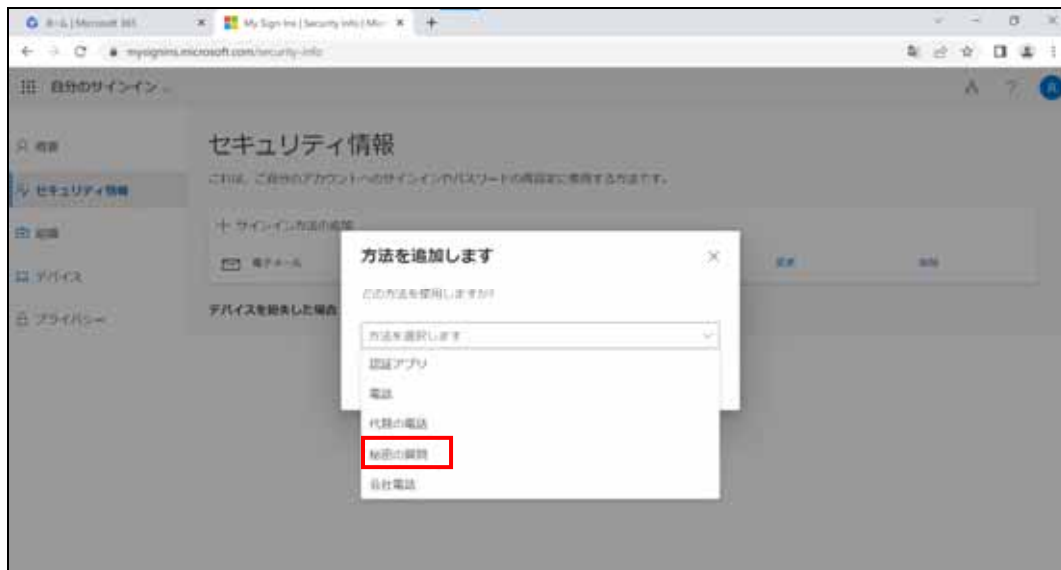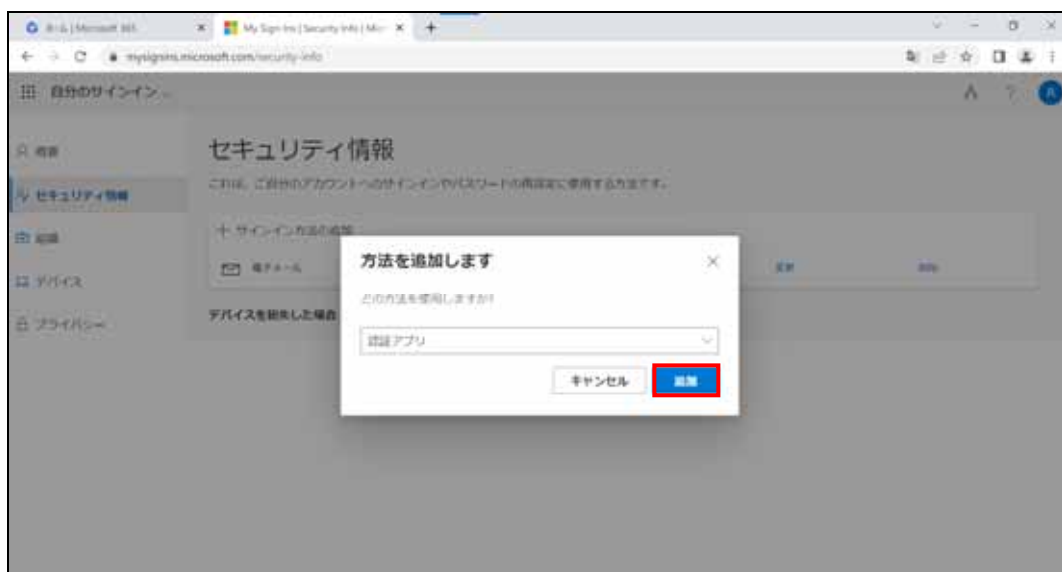
2. Click [   ].

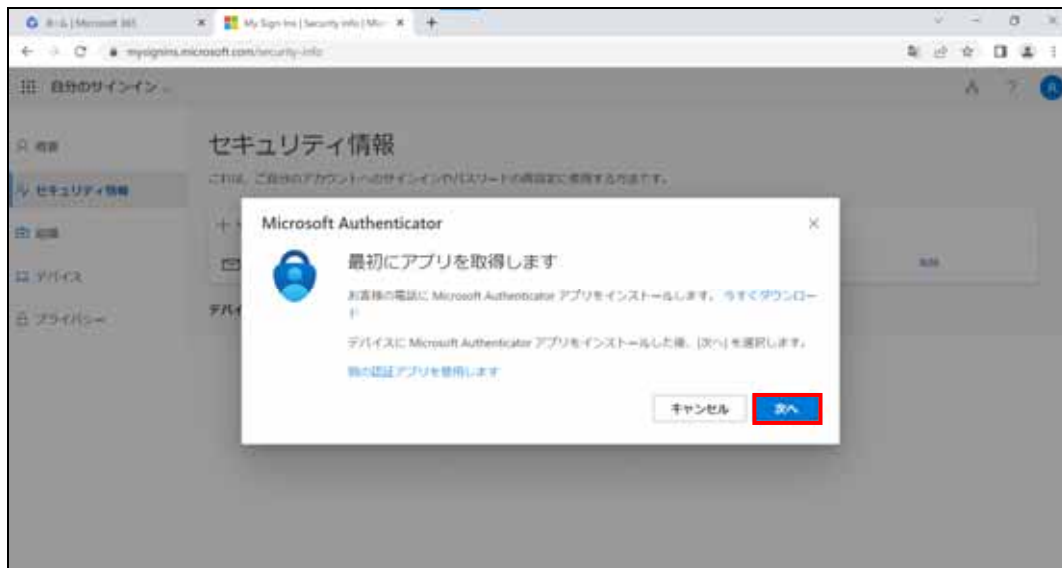3. Click [   ].

4. Select [   ].

5. Click [   ].

6. Click [   ].

7. Click any of the questions from the list displayed.
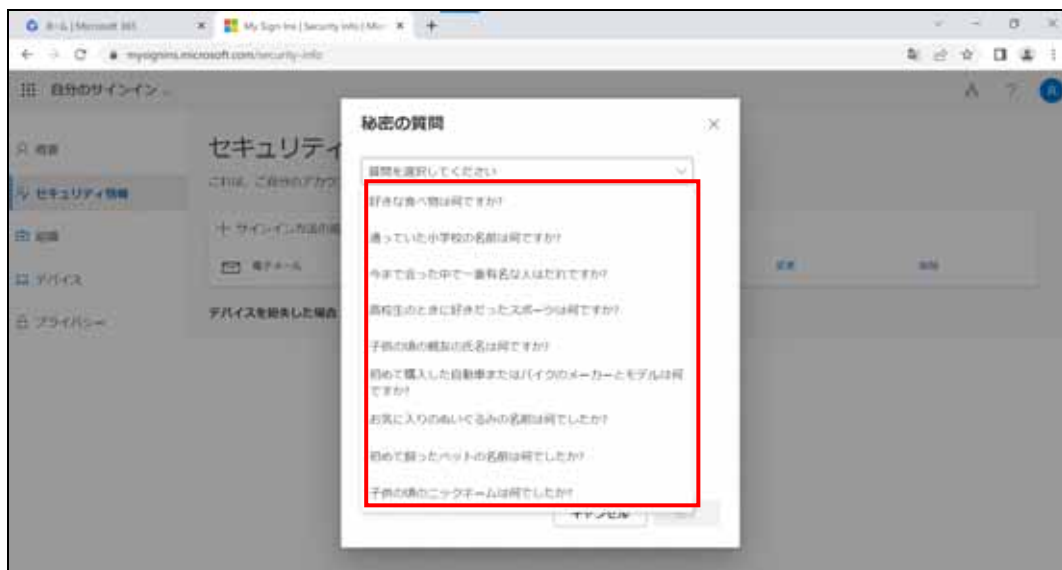
8. Enter your answer in the blank field below the selected question.

   * Be sure to remember the questions you selected and their answers.
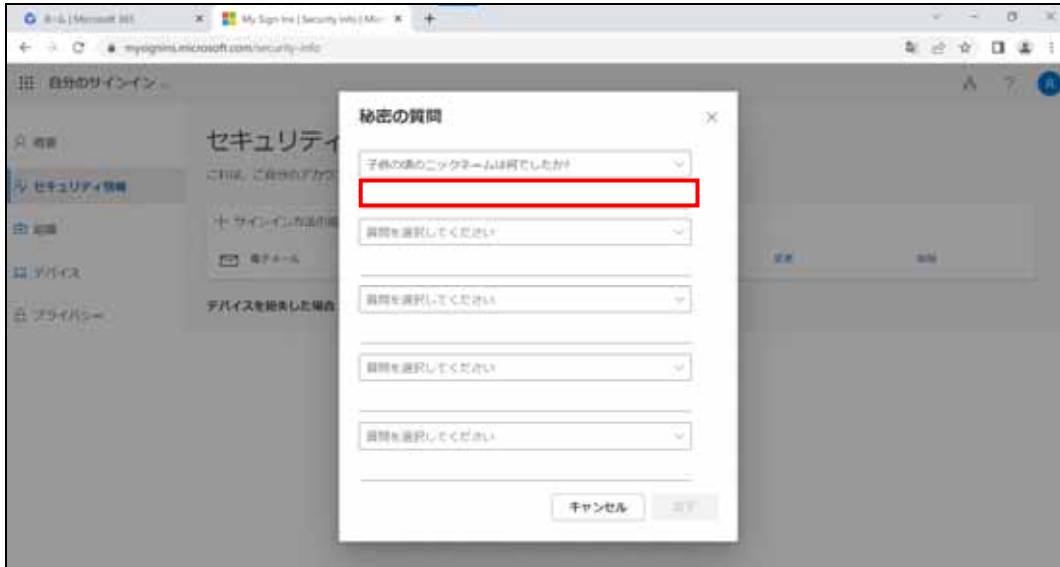
9. Select the remaining four questions from the list of questions and enter your answers.

   * Note that it is impossible to enter the same answer for different questions.

10. Click [   ].
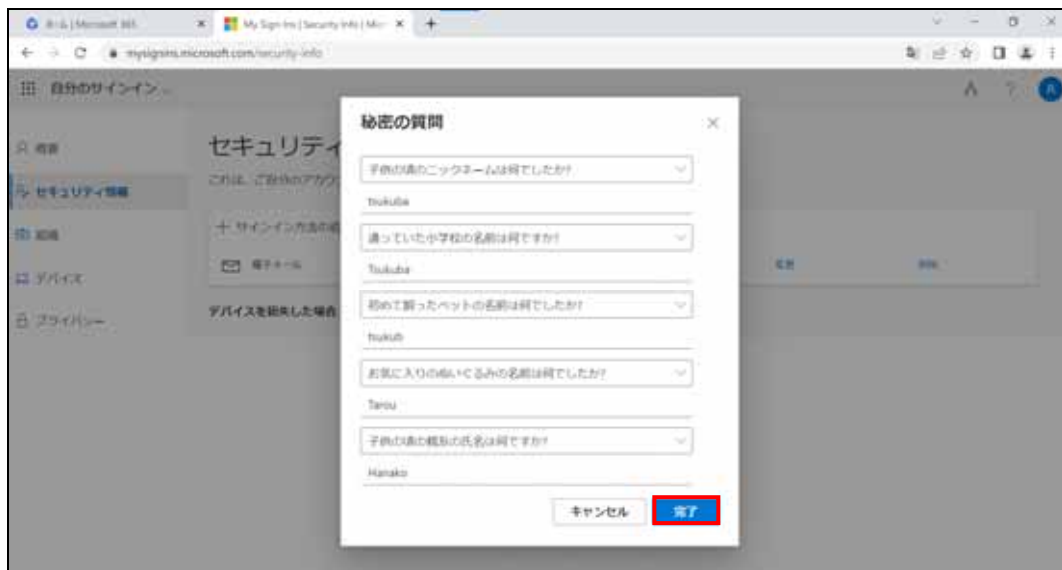
12. This completes the preparation before the password reset.

   *   Click [×] to close the tab.

4-2-5. If Installing the Dedicated App for Password Change Preparation

1. Install Microsoft Authenticator on your smartphone.
    <For iOS devices>
    *   The size of Microsoft Authenticator is approximately 120 MB. You may be charged for data packets depending on your communication environment.

    (1) Tap [App Store].

    (2) Tap [   ].

    (3) Enter [Microsoft Authenticator] in the search field.
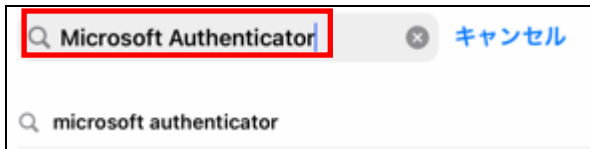
    (4) Tap [Microsoft Authenticator].
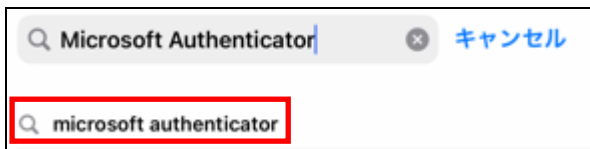
(5) Tap [Microsoft Authenticator].

(6) Tap [   ] or [   ].
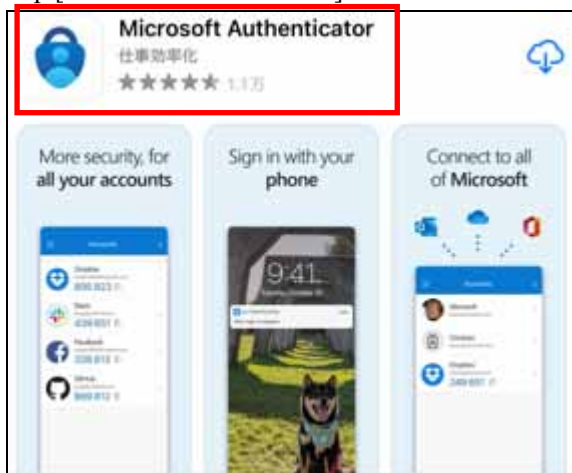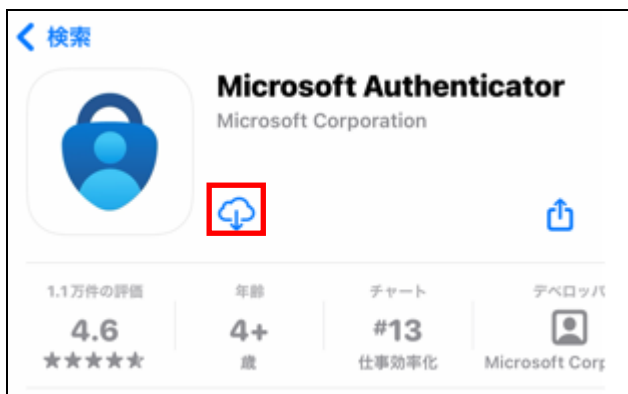
(7) [Microsoft Authenticator] will be installed.

<For Android devices>
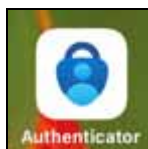
(1) Tap [Play Store].
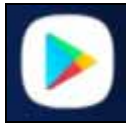
(2) Tap the search field.

(3) Enter [Microsoft Authenticator] in the search field.
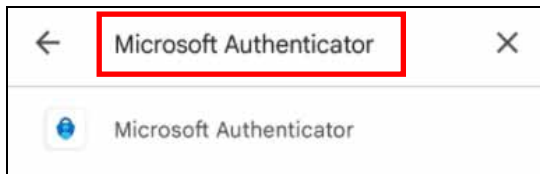
(4) Tap [Microsoft Authenticator].
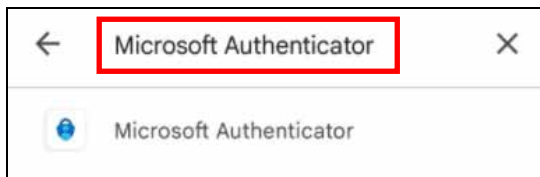
(5) Tap [   ].

(6) [Microsoft Authenticator] will be installed.

4-2-6. If Registering the Dedicated App for Password Change Pre-registration

1. Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.
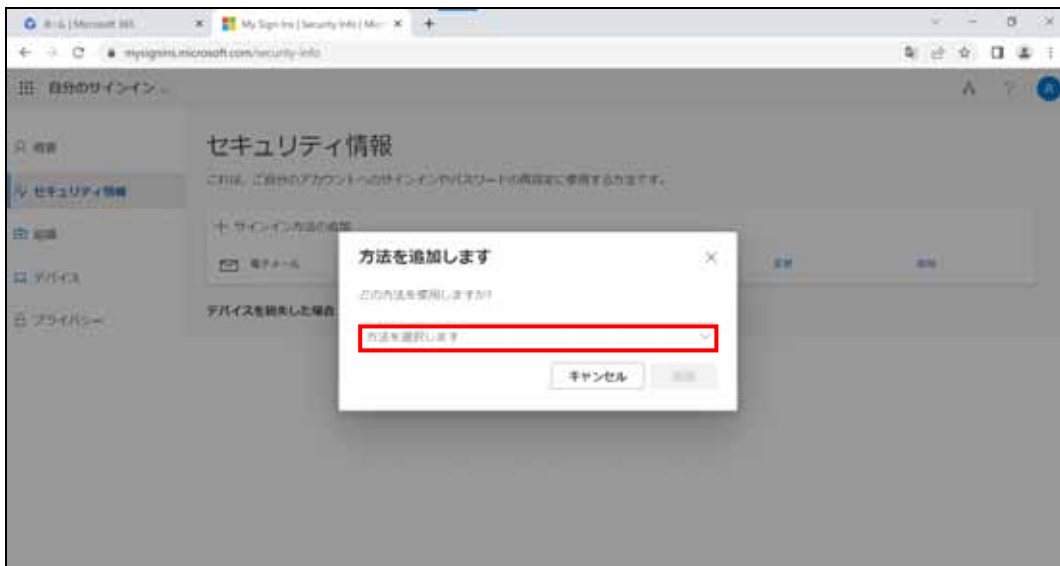
2. Click [   ].

3. Click [   ].

4. Select [   ].
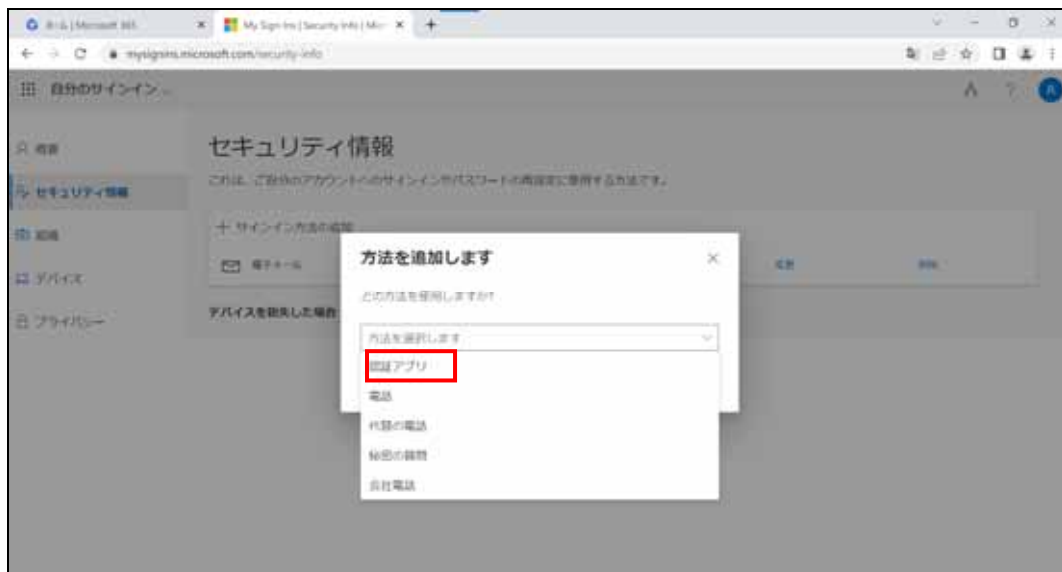
5. Click [   ].

6. Click [　　].

7. Confirm that [Microsoft Authenticator] is installed on your smartphone.

   If it is not installed, install it referring to [4-2-5. If Installing the Dedicated App for Password Change Preparation].

8. Click [　　].
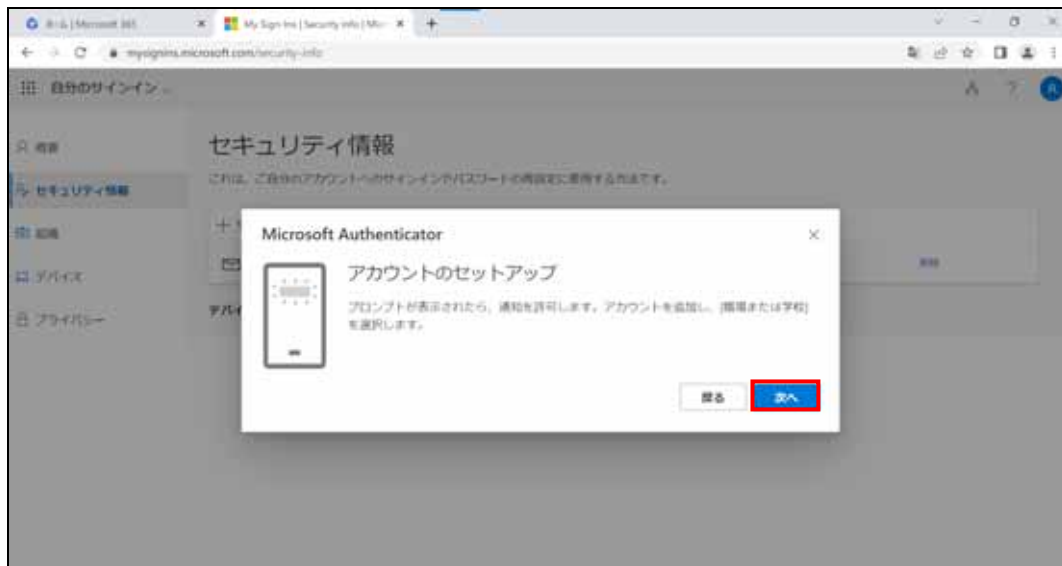
9. A QR code appears.
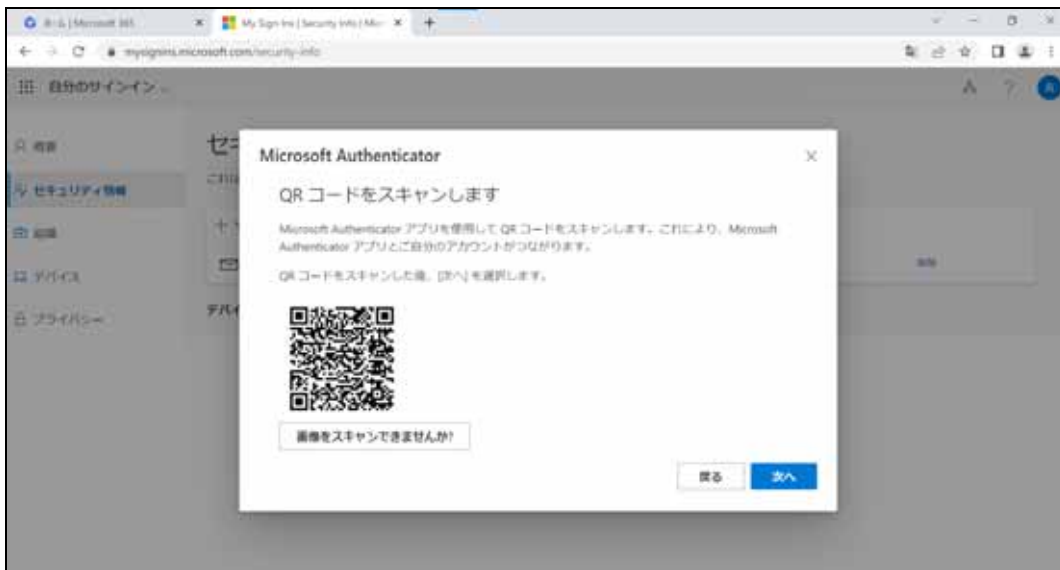
10. Tap [Microsoft Authenticator].
    *   The images here depict a device using iOS.

11. Tap [   ].

12. Tap [QR   ].

13. Allow the app to use the camera.
    * The images here depict a device using iOS.
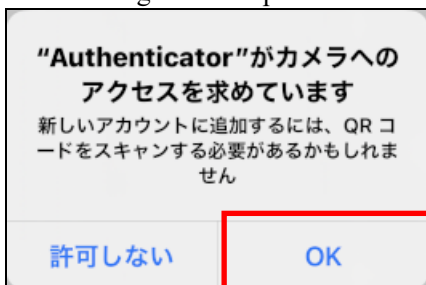
14. Scan the displayed QR code with your smartphone camera.

15. Click [   ].
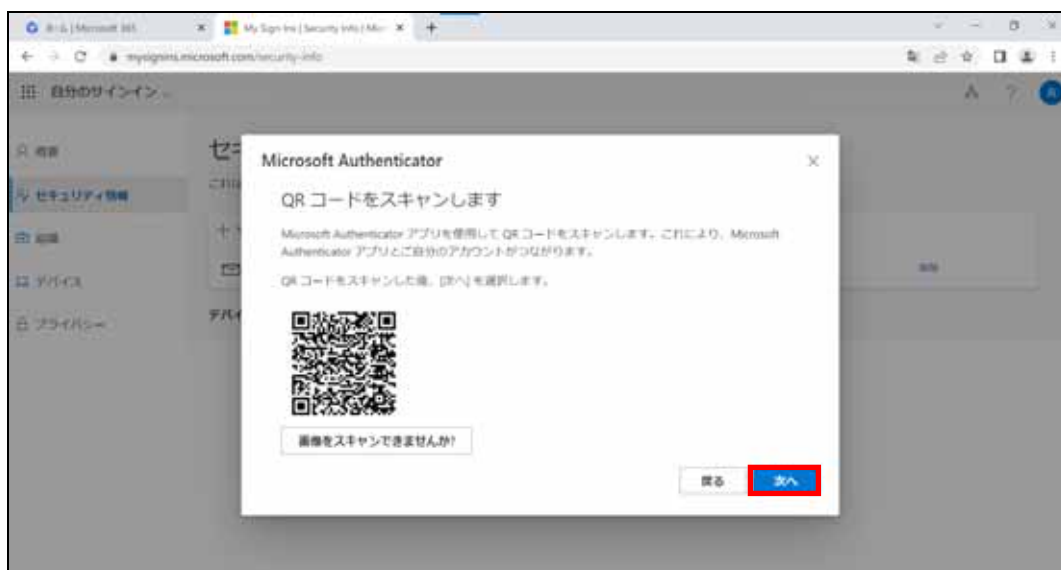
16. Tap [   ].
    * The images here depict a device using iOS.

17. Click [　　].
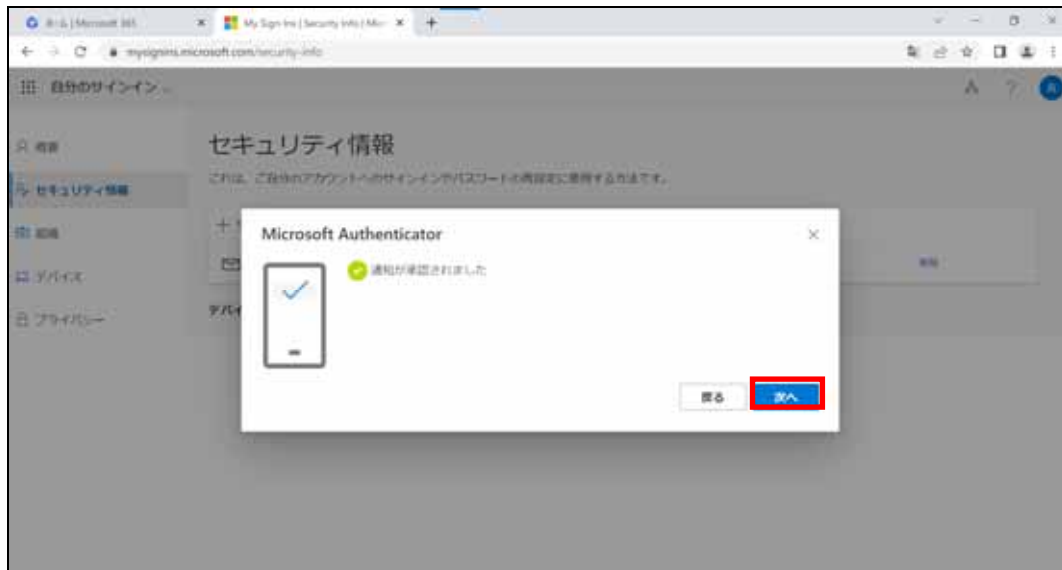
18. This completes the preparation before the password reset.

  * Close the browser.

4-2-7. Accessing the [   ] Screen

1. Start a web browser and access the following URL:
   https://portal.office.com
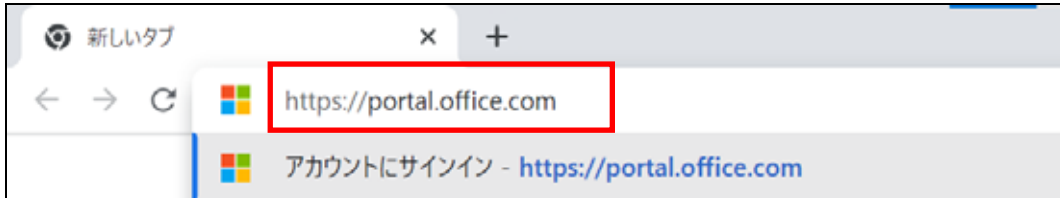
2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].
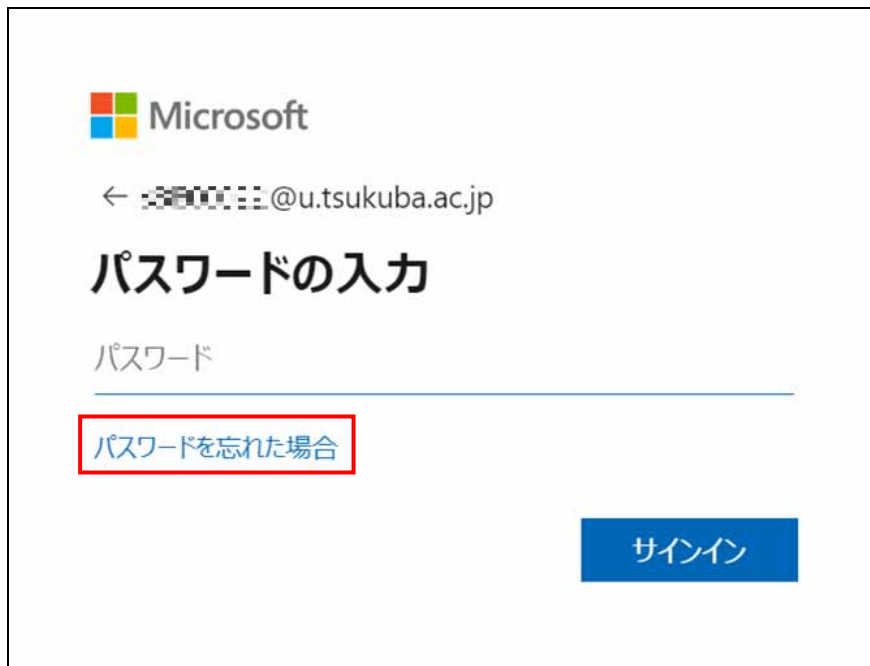
3. Click [　　　　　　　　　　　].

4. Enter the letters and numbers shown in the image.

5.   Click [   ].

6.   A list of password reset methods you have already registered appears.

4-2-8.　Changing the Password
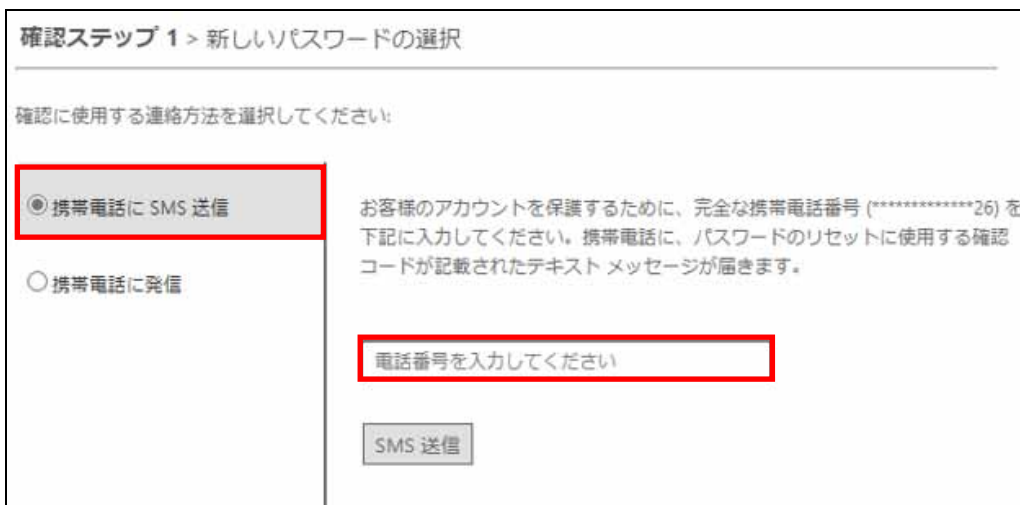
This section describes how to reset the password for your M365 account.

To reset the password for your M365 account, follow the steps below.

1.　Perform the authentication for [　　　　　　1].

<If sending an SMS to a telephone number to perform the reset>

- Click [　　　　　SMS　　　], and then in [　　　　　　　　　　　　　　], enter your registered telephone number.

- Click [SMS　　].

- You will receive a confirmation code (6-digit number) by SMS.

- Enter the confirmation code in [   ] and then click [   ].

<If calling a telephone number to perform the reset>

- Click [   ], and then in [   ], enter your registered
telephone number.

- Click [   ].

アカウントを回復する

確認ステップ 1 > 新しいパスワードの選択

確認に使用する連絡方法を選択してください:

○ 連絡用電子メール アドレスに
　メールを送信
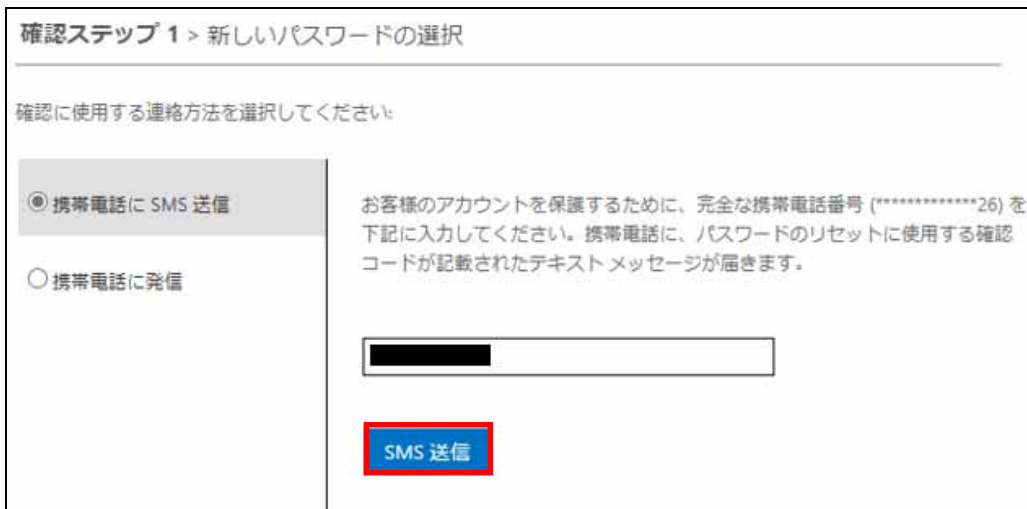
○ 携帯電話に SMS 送信

◉ 携帯電話に発信

お客様のアカウントを保護するために、完全な携帯電話番号 (*************73) を
下記に入力してください。その番号に電話がかかります。応答して続行してくだ
さい。
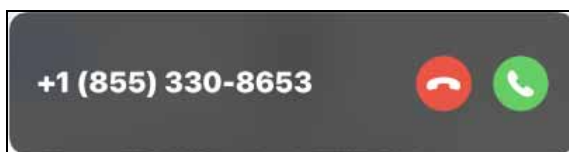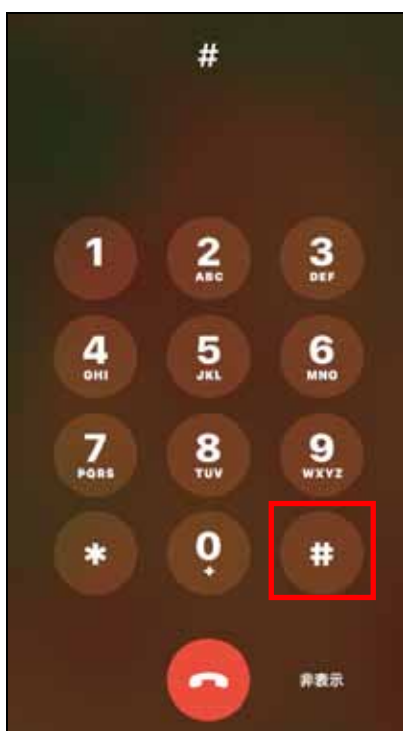
発信

- Receive the telephone call.

+1 (855) 330-8653

- Follow the audio guidance and enter [#].

<If using an email address to perform the reset>

   - Click [   ] and then click [   ].

確認ステップ 1 > 新しいパスワードの選択

確認に使用する連絡方法を選択してください:

◉ 連絡用電子メール アドレスに メールを送信   連絡用電子メール アドレス (に▇▇▇▇) に確認コードを含む電子メールを受信します。

○ 携帯電話に SMS 送信

○ 携帯電話に発信   電子メール

   - You will receive a confirmation code (6-digit number) sent to your email address.

電子メール アドレスを確認してください

▇▇▇▇アカウントをご確認いただきありがとうございます!

コード: 164425

ご利用ありがとうございます。
▇▇▇▇

   - Enter the confirmation code in [   ].

確認ステップ 1 > 新しいパスワードの選択

確認に使用する連絡方法を選択してください:

◉ 連絡用電子メール アドレスに メールを送信   確認コードを含む電子メールをお客様の受信トレイに送信しました。

○ 携帯電話に SMS 送信

○ 携帯電話に発信   確認コードを入力してください

         次へ   何か問題が発生しましたか?

- Click [   ].

<If using a secret question to perform the reset>
- Click [   ] and then enter the answers to the three displayed questions.
  * If you enter an incorrect answer, the question will be updated and you will have to enter your answer again.

- Confirm all your answers and then click [   ].

確認ステップ 1 > 新しいパスワードの選択

確認に使用する連絡方法を選択してください:

● セキュリティの質問に回答する

父親が生まれたのは何市ですか?

████████████

両親が出会ったのは何市ですか?

██████████

2000 年の元日は何市にいましたか?

████████

次へ   管理者に連絡

<If approving a notification in the authentication app to perform the reset>
- Click [   ].

確認ステップ 1 > 新しいパスワードの選択

確認に使用する最初の連絡方法を選択してください:

○ 連絡用電子メール アドレスに
メールを送信

○ 携帯電話に SMS 送信

○ 携帯電話に発信

● 認証アプリで通知を承認する

○ 認証アプリからコードを入力す
る

お使いのモバイル デバイス上の認証アプリに通知を送信します。

通知の送信

- Click [   ].

確認ステップ 1 > 新しいパスワードの選択

確認に使用する最初の連絡方法を選択してください:

○ 連絡用電子メール アドレスに
メールを送信

○ 携帯電話に SMS 送信

○ 携帯電話に発信

◉ 認証アプリで通知を承認する

○ 認証アプリからコードを入力す
る

お使いのモバイル デバイス上の認証アプリに通知を送信します。

通知の送信

- Start up [Microsoft Authenticator] and then tap [   ].
* The images here depict a device using iOS.

サインインを承認しますか?
筑波大学
■■■■■ ■@u.tsukuba.ac.jp

拒否   承認

<If entering a code from the authentication app to perform the reset>
- Click [   ].

確認ステップ 1 > 新しいパスワードの選択

確認に使用する最初の連絡方法を選択してください:

○ 連絡用電子メール アドレスに
メールを送信

○ 携帯電話に SMS 送信

○ 携帯電話に発信

○ 認証アプリで通知を承認する

◉ 認証アプリからコードを入力す
る

Authenticator アプリに表示されたコードを入力します。

確認コードを入力してください

次へ

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- Start up [Microsoft Authenticator], and confirm the 6-digit number in [
　　] displayed in your own account.

- Enter the one-time passcode in [　　　　　　　　　　　　] and then click [　　].

2. Enter any password in [　　　　　　　　].

Enter the same value in [　　　　　　　　].

3. Click [   ].

4. This completes the password reset.

4-3. Changing the Microsoft 365 Password Reset Pre-Registration

4-3-1. If Changing a Telephone Number for Password Change Pre-registration

1. Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.

2. Your previously registered telephone number is displayed.

3. Click [   ].

4. Delete the previously registered telephone number.
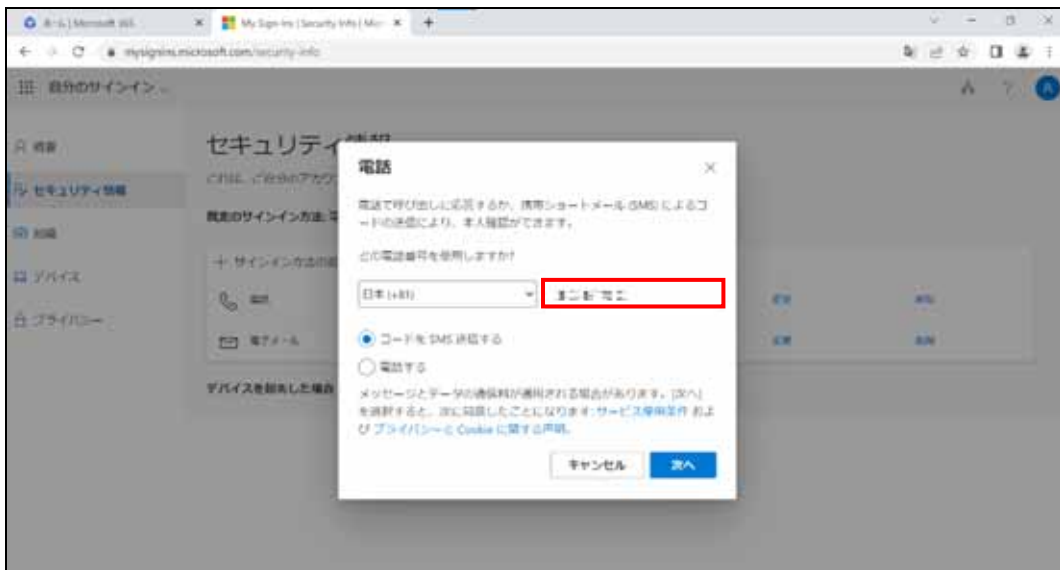
5. In [   ], enter the telephone number of your cell phone or smartphone.
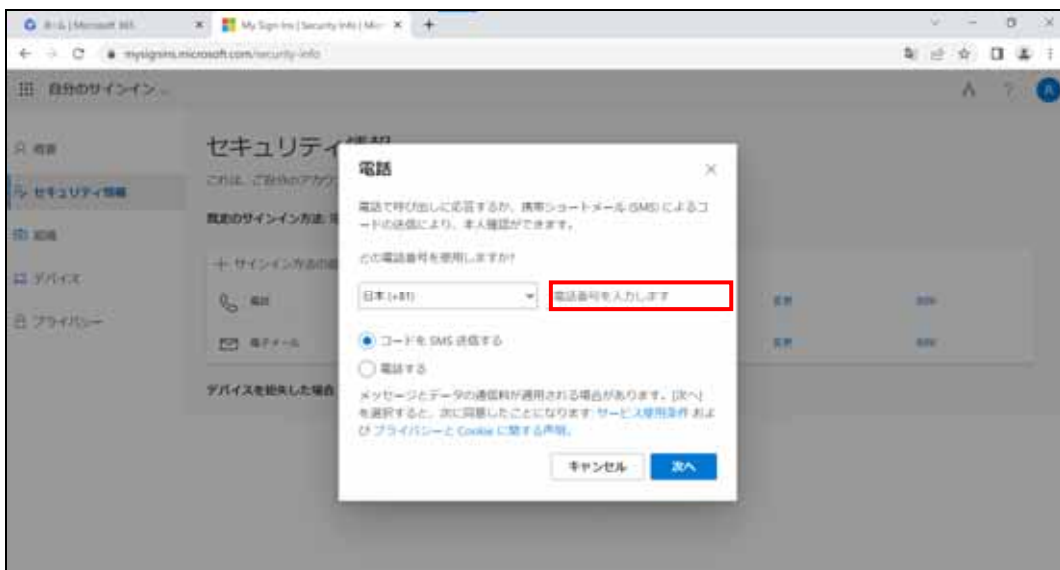
6. Confirm that a checkmark is placed next to [SMS   ] and then click [   ].
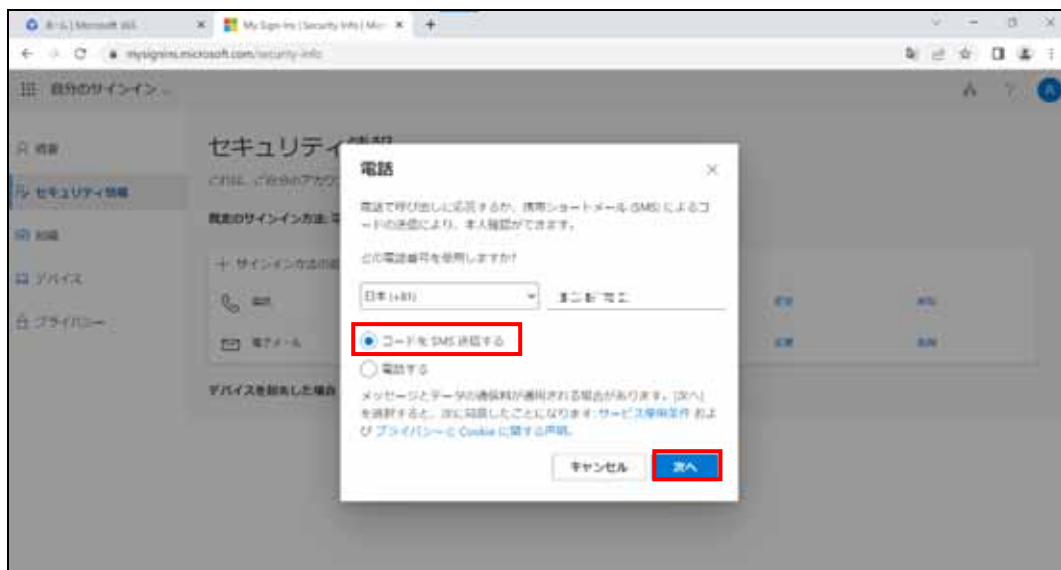
7. You will receive a confirmation code (6-digit number) by SMS.

Microsoft 認証に確認コード 427190 を使用します。
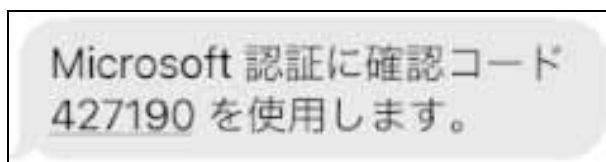
8. Enter the confirmation code in the entry field.
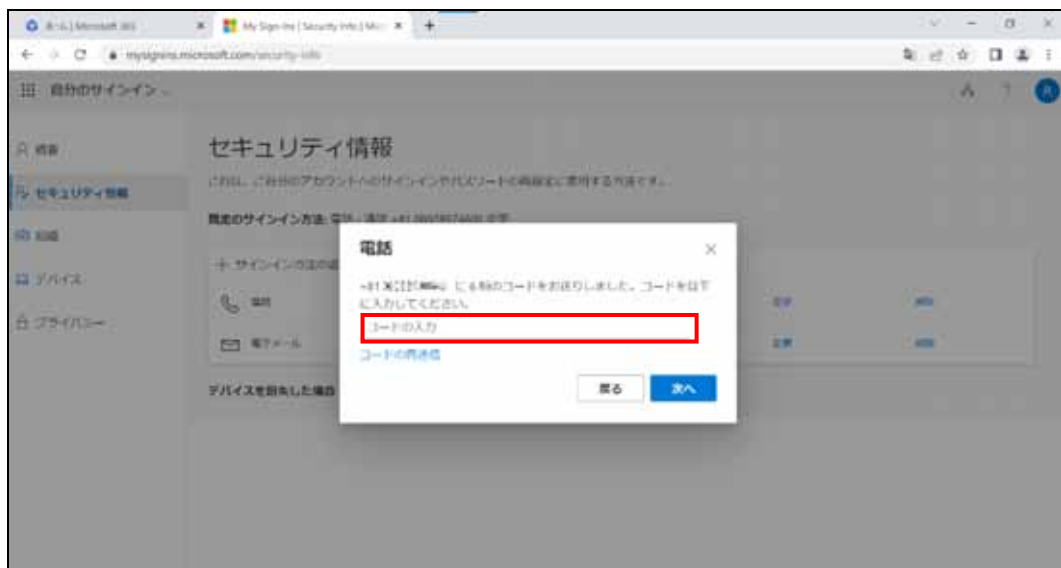
9. Click [   ].
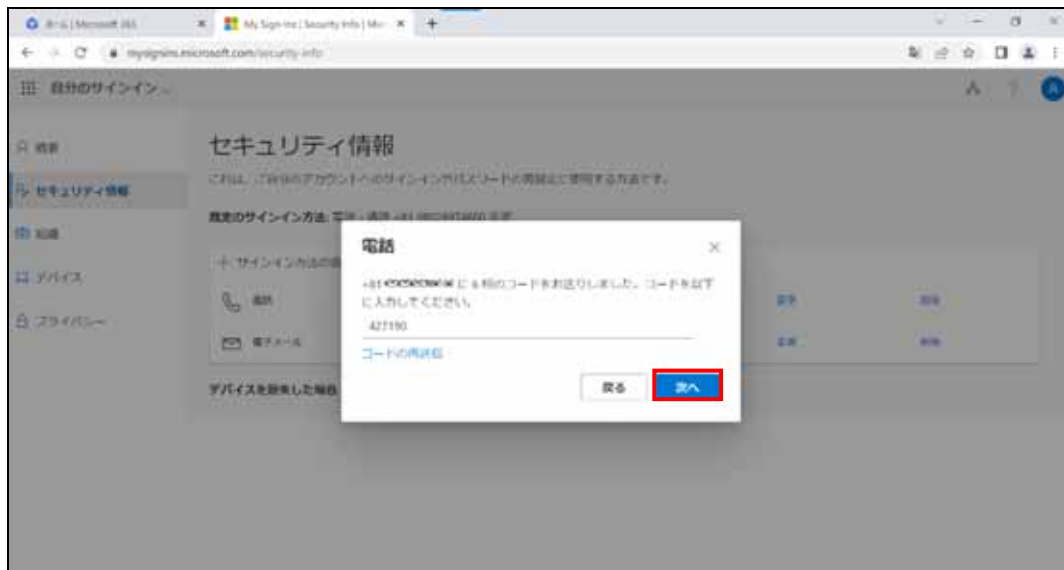
10. Confirm that the icon next to [   ] has turned green and then click [   ].
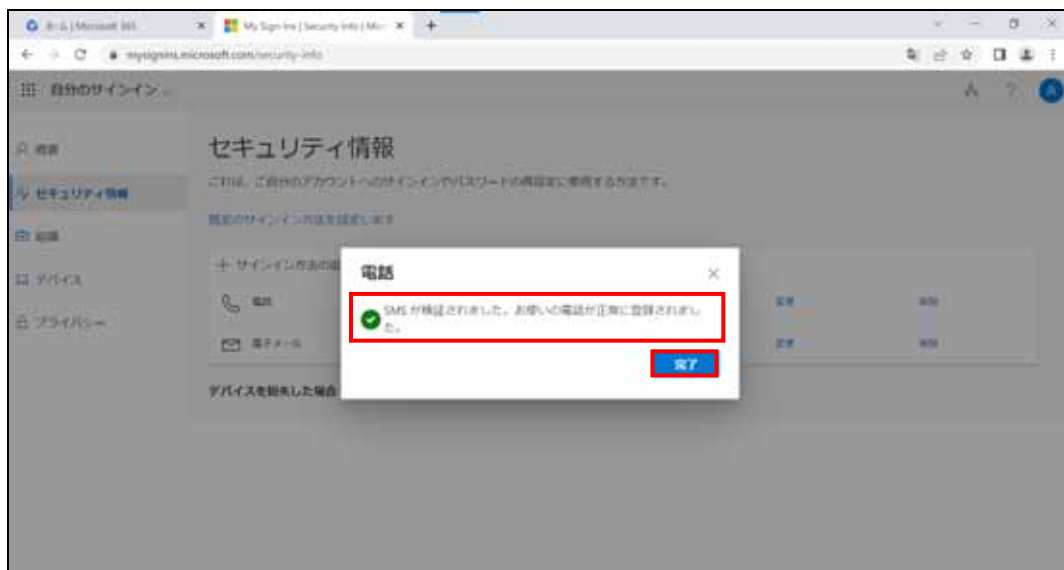
11. This completes the change to the password reset configuration.

   * Click [×] to close the tab.

4-3-2. If Changing an Email Address for Password Change Pre-registration

1. Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.

2. Your previously registered email address is displayed.

3. Click [   ].

4. Delete your pre-registered email address.
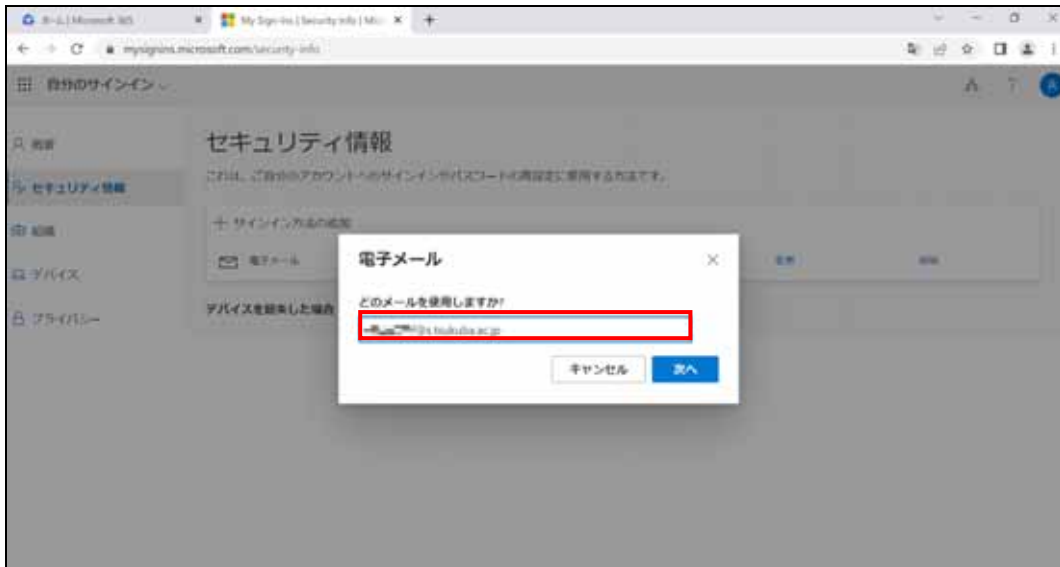
5. Enter your email address in [   ].
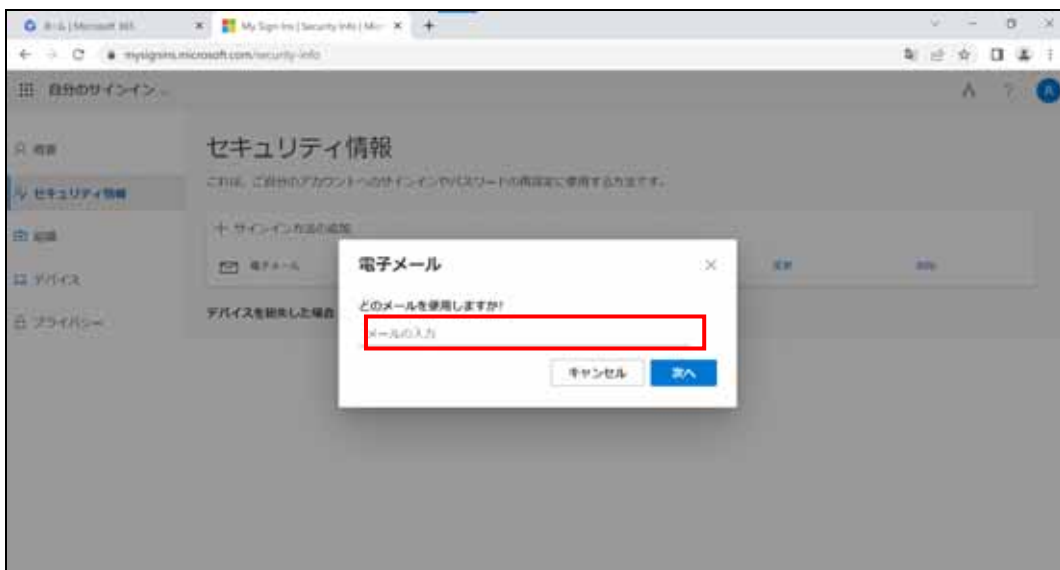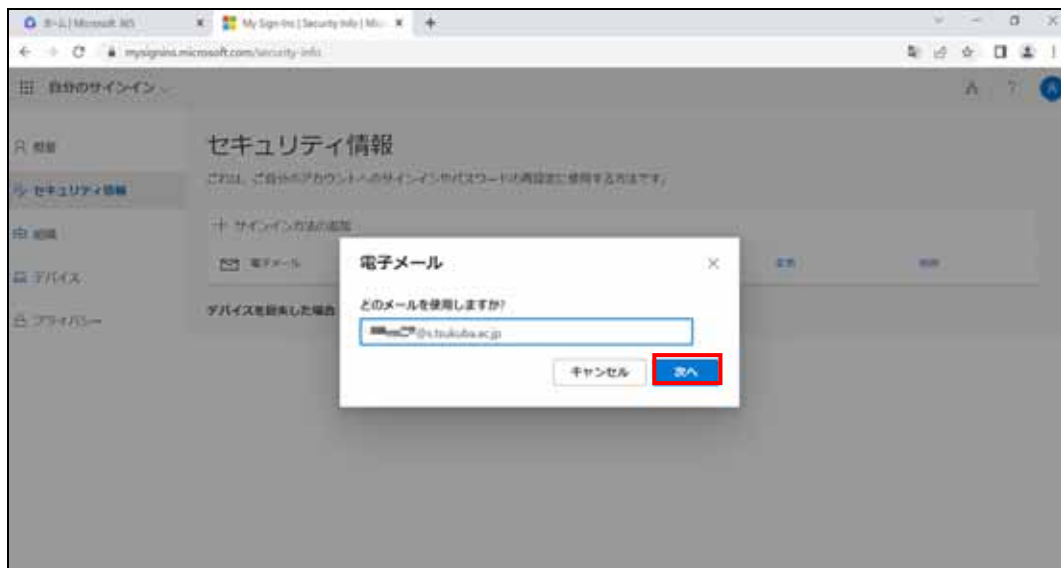
6. Click [　　].

7. You will receive a confirmation code (6-digit number) sent to your email address.
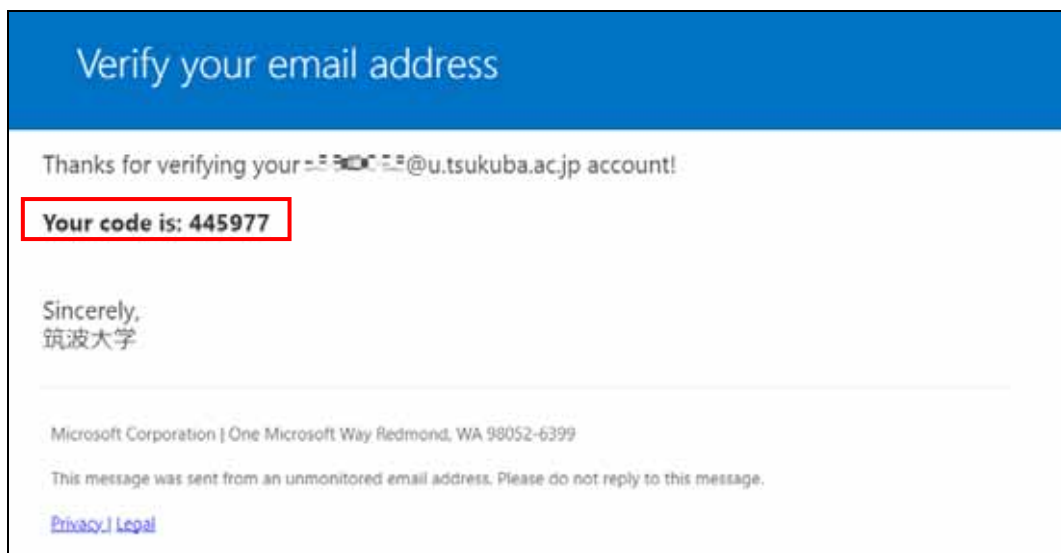
8. Enter the confirmation code in [   ].
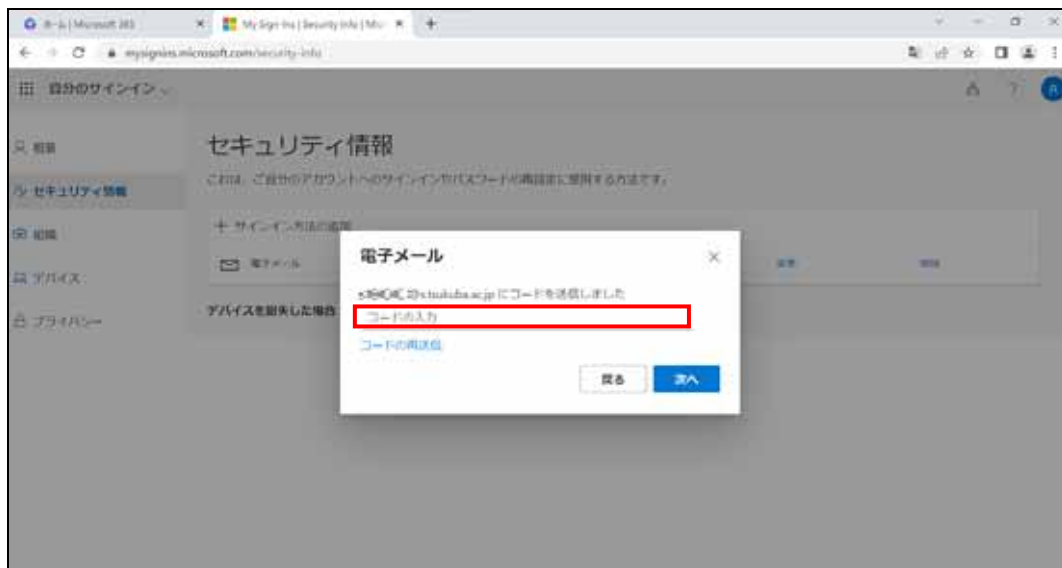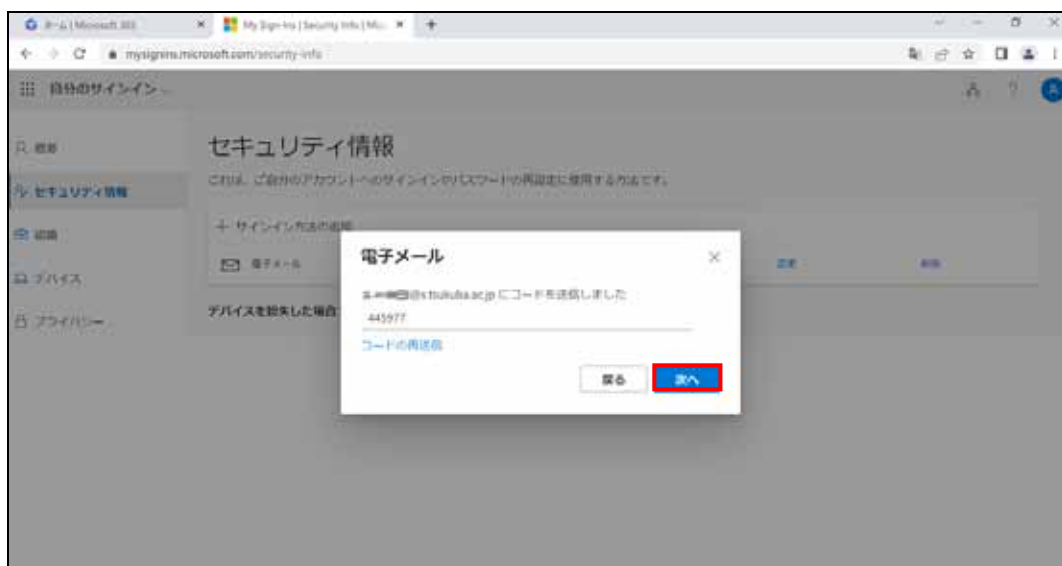
9. Click [   ].

10. This completes the change to the password reset configuration.

    * Click [×] to close the tab.

4-3-3. If Changing Secret Questions for Password Change Pre-registration

To change a secret question that has been registered, you must delete all pre-registered questions and re-register them.

To delete a previously registered secret question, follow the steps below.

1. Referring to [4-2-1. Accessing the Pre-registration Screen for Password Changes], access the pre-registration screen for password changes.

2. The previously registered secret questions are displayed.

3. Click [   ].

4. Click [OK].
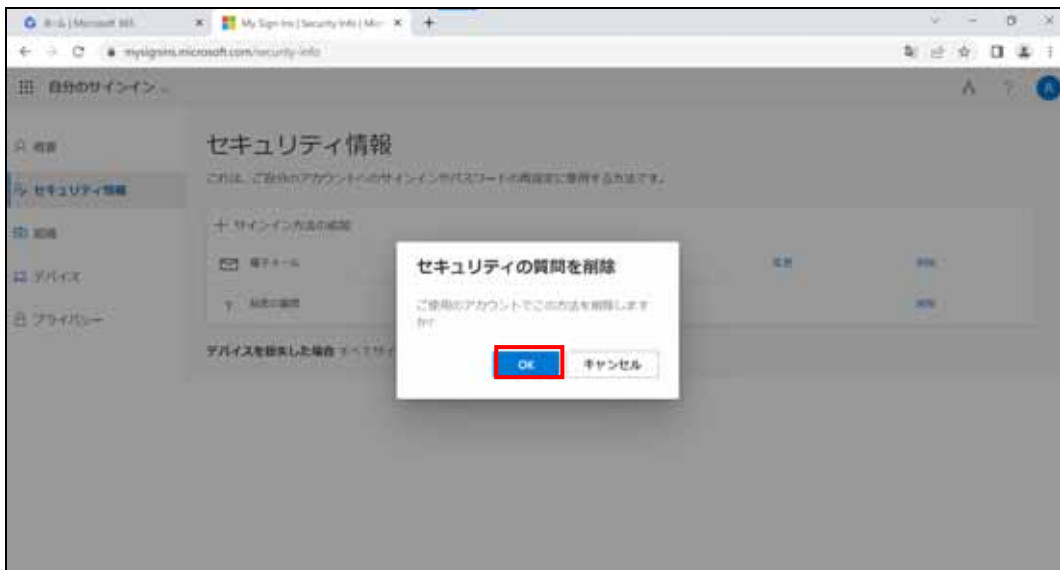
5. This completes deletion of the previously registered secret questions.

6. Referring to [4-2-4. If Registering Secret Questions for Password Change Pre-registration], re-register the secret questions.

5. Changing the Multi-factor Authentication Configuration

5-1. Cloud Mail Service Authentication Setting System

5-1-1. Logging In

To access the cloud mail service authentication setting system, log in referring to [2-1-1. Logging In].

5-1-2. Multi-factor Authentication Configuration

To change the multi-factor authentication configuration for your M365 account from the cloud mail service authentication setting system, follow the steps below.

1. Click [   ].

2. The current configuration for multi-factor authentication is displayed under [   ].

3. Switch the current multi-factor authentication configuration.

   <If disabling multi-factor authentication>

   Click [   ] to disable the multi-factor authentication configuration.

<If enabling multi-factor authentication>

Click [   ] to enable the multi-factor authentication configuration.

If you enabled multi-factor authentication, perform setup referring to [5-2. Setting Up Multi-factor Authentication].
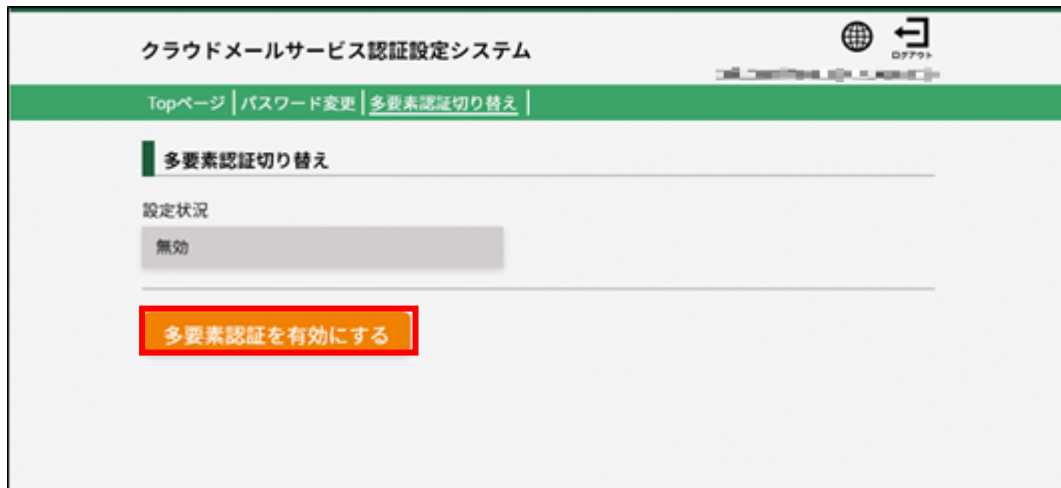
5-2. Setting Up Multi-factor Authentication

The following describes how to set up the multi-factor authentication required for signing into Microsoft 365 when multi-factor authentication is enabled from the cloud mail service authentication setting system. Select one method from [Table 5-1. Multi-factor Authentication Methods] below and perform the setup.

Table 5-1. Multi-factor Authentication Methods

Authentication method	Content	Section
Authentication by SMS	Register the telephone number for your cell phone or smartphone and read and enter the [ ] in the SMS you receive when signing in to be authenticated.	5-2-1
Authentication by audio call	Register the telephone number for your cell phone or smartphone and follow the audio guidance you receive when signing in by pressing [# (sharp)] to be authenticated.	5-2-2
Authentication by dedicated app (push notification)	Install the dedicated app on your smartphone and tap the [ ] button in the app when signing in to be authenticated.	5-2-3
Authentication by dedicated app (confirmation code)	Install the dedicated app on your smartphone, and scan and enter the [ ] in the app when signing in to be authenticated. *Use this when you cannot perform authentication by push notification.	5-2-3

5-2-1. How to Configure Authentication by SMS

1. Start a web browser and access the following URL:
   https://portal.office.com

2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].

3. In [   ], enter the password for your M365 account, and then click [   ].

4. Click [   ].

5. Confirm that [   ] is selected.

6.   Click the [   ] icon.

7.   Scroll down the list of international numbers.

8.　Click [　　(+81)].

9.　Enter the telephone number of your cell phone or smartphone in the red box.

10. Click [   ].

11. Click [   ].

12. You will receive a confirmation code (6-digit number) by SMS.

    * The images here depict a device using iOS.

13. Enter the confirmation code in the entry field.

14. Click [   ].

15. Click [　　　].

16. Click [+XX XXXXXXXXX00　SMS　　　].

17. You will receive a confirmation code (6-digit number) by SMS.

    *   The images here depict a device using iOS.

Microsoft 認証に確認コード 278868 を使用します。
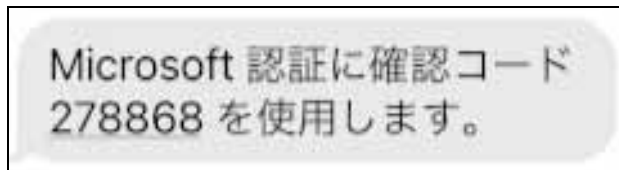
18. Enter the confirmation code in [   ].

Microsoft

■■ ■■ ■@u.tsukuba.ac.jp

コードの入力

電話 +XX XXXXXXXXX00 に SMS を送信しました。
コードを入力してサインインしてください。

278868

問題がありますか? 別の方法でサインインする

詳細情報

検証

19. Click [   ].

20. This completes configuration of the multi-factor authentication.

5-2-2.　How to Configure Authentication by Audio Call

1. Start a web browser and access the following URL:

   https://portal.office.com

2. Enter your M365 account (@s address or @u address) in [　　　　　Skype] and then click [　　].

3. In [　　　　　], enter the password for your M365 account, and then click [　　　　　].

Microsoft

← ▩▩▩▩▩@u.tsukuba.ac.jp

パスワードの入力

パスワード

パスワードを忘れた場合

サインイン

4. Click [　　].

Microsoft

▩▩▩▩▩@u.tsukuba.ac.jp

詳細情報が必要

ご使用のアカウントを保護するため、組織ではさらに情報が必要です

別のアカウントを使用する

詳細情報の表示

次へ

5. Confirm that [   ] is selected.

6. Click the [   ] icon.

7. Scroll down the list of international numbers.
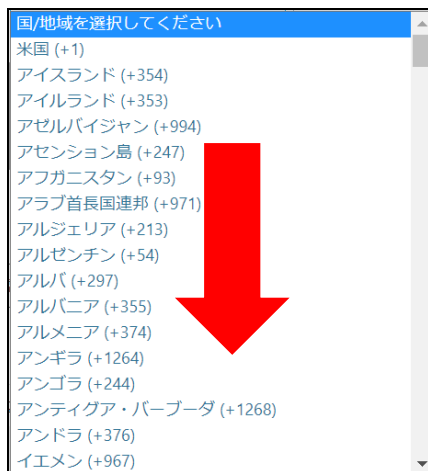
8. Click [日本 (+81)].

9. Enter the telephone number of your cell phone or smartphone in the red box.

10. Click [   ].

11. Click [   ].

12. Receive the telephone call.

    * The images here depict a device using iOS.

13. Follow the audio guidance and enter [#].
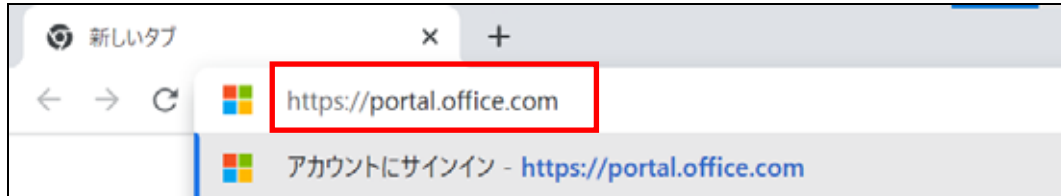
    * The images here depict a device using iOS.
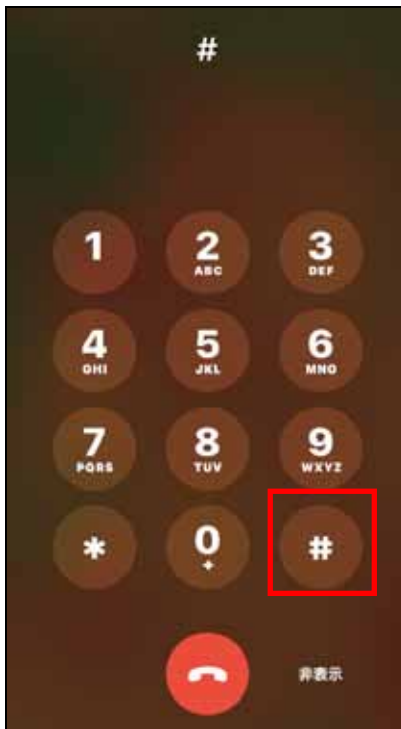
14. Click [   ].

15. Click [+XX XXXXXXXXX00   ].

16. Receive the telephone call.

    * The images here depict a device using iOS.
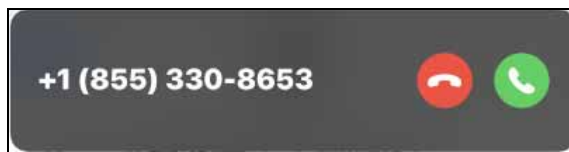
17. Follow the audio guidance and enter [#].

    * The images here depict a device using iOS.
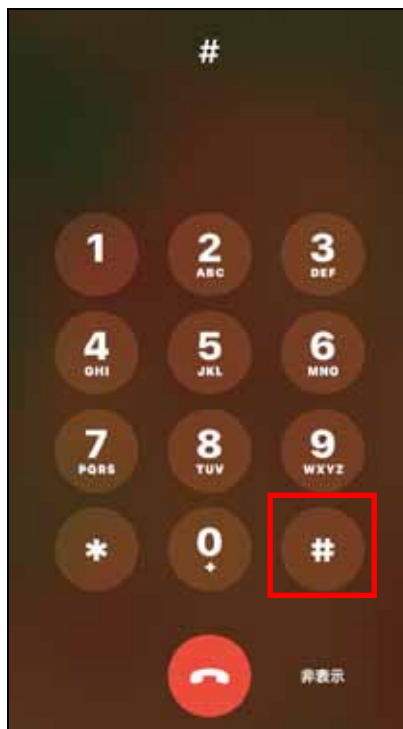
18. This completes configuration of the multi-factor authentication.

5-2-3. How to Configure Authentication by Dedicated App

1. Start a web browser and access the following URL:

   https://portal.office.com

2. Enter your M365 account (@s address or @u address) in [Skype] and then click [   ].

3. In [   ], enter the password for your M365 account, and then click [   ].

4. Click [   ].

5. Click the [   ] icon.

6. Click [   ].

7. Click [   ].

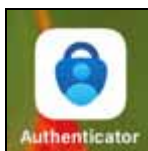8. Click [   ].

9. A QR code appears.

10. Confirm that [Microsoft Authenticator] is installed on your smartphone.

If it is not installed, install it referring to [4-2-4. If Installing the Dedicated App for Password Change Preparation].

11. Tap [Microsoft Authenticator].

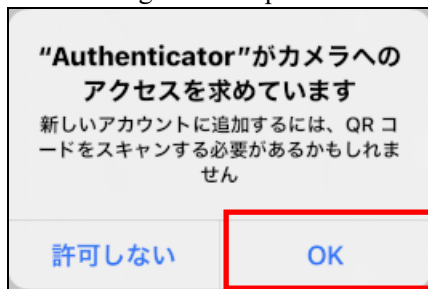   * The images here depict a device using iOS.
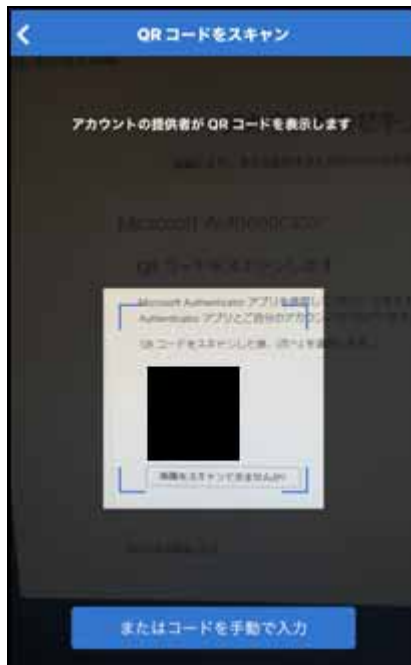
12. Tap [　　　　].

13. Tap [QR　　　　　　　　].

14. Allow the app to use the camera.
    * The images here depict a device using iOS.

"Authenticator"がカメラへの
アクセスを求めています

新しいアカウントに追加するには、QR コ
ードをスキャンする必要があるかもしれま
せん

| 許可しない | OK |

15. Click [   ].

Microsoft Authenticator

アカウントのセットアップ

プロンプトが表示されたら、通知を許可します。アカウントを追加し、[職場または学校]
を選択します。

| 戻る | 次へ |

16. Scan the QR code displayed on your PC screen with your smartphone camera.

QR コードをスキャン

アカウントの提供者が QR コードを表示します

またはコードを手動で入力

17. Click [　　].

18. Click [　　].
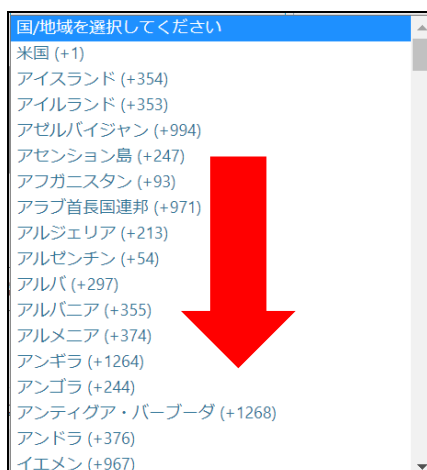
19. Tap [   ].

   * The images here depict a device using iOS.
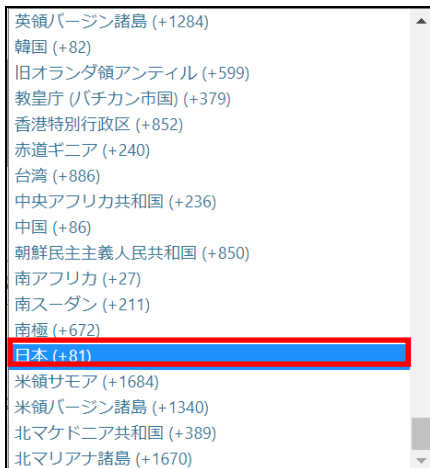

20. Click the [   ] icon.

21. Scroll down the list of international numbers.

22. Click [日本 (+81)].

23. Enter the telephone number of your cell phone or smartphone in the red box.

24. Click [   ].

25. Tap [   ].

    *   The images here depict a device using iOS.

26. This completes configuration of the multi-factor authentication.